

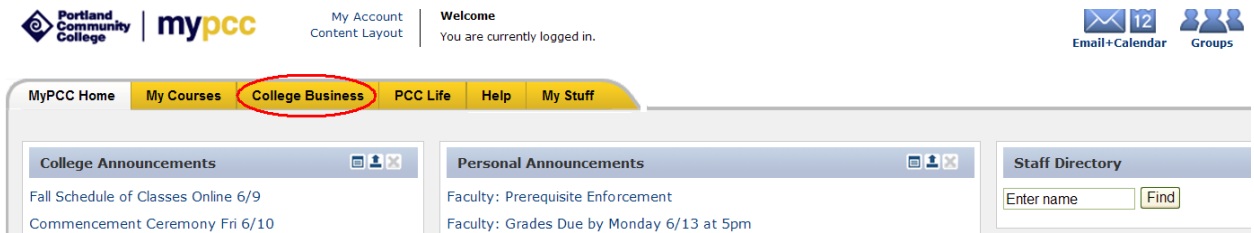
MY REFUNDS PROGRAM AT PCC (www.pcc.edu/MyRefunds)

Customer Service:	
Enrollment Help or Status:	800-239-4211 (5A to 6P)
Refund Card / Sallie Mae Bank:	877-346-2756 (5A to 5P)

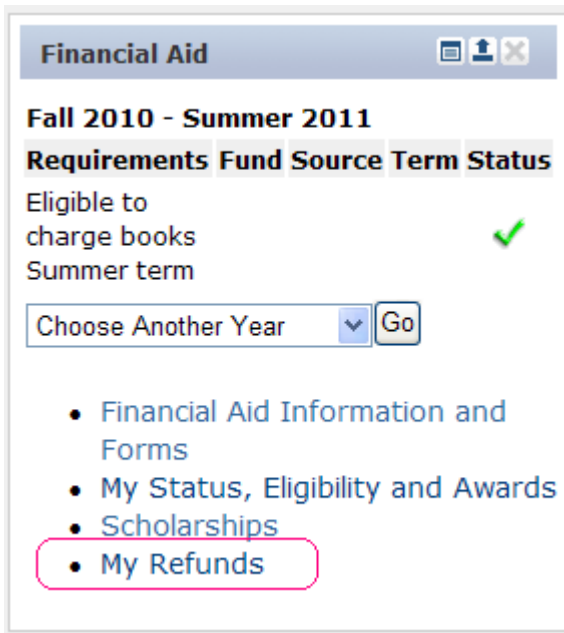
	Direct Deposit (ACH)	Refund Card (No-Fee Sallie Mae Checking Account)
Deadline to Enroll	5 business days prior to disbursement to allow time for pre-note (verification of account)	8 business days prior to disbursement to allow time for card to be processed and mailed.
When funds credited	1-3 business days after disbursement	By 5PM same day as disbursement
Requirements	Bank account number and bank routing number required	Remove pop-up blocker; Browser: Explorer or Firefox (not Chrome)
Late Sign up	Check mailed if bank pre-note (verification) is not complete. (7-10 business days)	Prior to Disbursement: Credit to Refund Card, even if card has yet to arrive After Disbursement: Check mailed (7-10 business days)
Enrollment successful email	Next day email from PCC: <i>"You have successfully enrolled for Direct Deposit through My Refunds at PCC"</i>	Next day email from Sallie Mae: <i>"Welcome to Sallie Mae!"</i>
Enrollment incomplete email	Next day email from PCC: <i>"You need to complete your enrollment for My Refunds at PCC"</i>	
Refund Successful email	Sent upon release of funds by PCC <i>"PCC Refund Disbursement Notice"</i>	
Optional Refund Successful Text Message	Sent upon release of funds by PCC <i>"PCC has disbursed your \$XXX.XX refund. Allow 1-3 week days for ACH. Same day funding for Refund Card. Verify BEFORE you spend!"</i>	

Enrollment in the My Refund Program at PCC

From the MyPCC Home Page, students will select the College Business tab



Once there, they will access the My Refunds link located in the Financial Aid channel on the RIGHT and select My Refudns



When the student clicks on the My Refunds Link their information will be passed through to the Sallie Mae site.

Enrollment Step 1 – Students accept the Terms and Conditions

Step 1 of 3
There is a problem with your submission. Please correct the errors specified below.

Terms and Conditions
TERMS AND CONDITIONS TERMS AND CONDITIONS FOR DIRECT DEPOSIT OF REFUNDS

These terms and conditions are designed to provide you with information on the services the school (ζweζ, ζourζ or ζusζ) provides relating to the direct deposit of refunds and outline important conditions which apply to your using this service. These services are provided by Sallie Mae Solutions Inc. and various third party vendors. It is subject to the consumer banking regulatory protections described in Regulation E of the Electronic Fund Transfers Act. When you open your account with us or any third party vendor acting on our behalf, you and any person you authorize to perform functions on your account, agree to these terms.

Please accept agreement * Please accept agreement

② ... they will get an error

① Students must click the box to accept the terms or

Enrollment Step 2 – Student verifies personal information and signs up for Optional Text Messaging

Enrollment Personal Information

Step 2 of 2

My PCC Profile

Welcome to My Refunds at PCC! On the following page you will be given the option to open a new Sallie Mae student checking account that comes with a debit MasterCard® or to sign up for direct deposit (ACH) to your personal checking or savings account.

PCC ID	<input type="text" value="G0"/>
First Name*	<input type="text" value="Joanie"/>
Middle Initial	<input type="text" value="L"/>
Last Name*	<input type="text" value=""/>
MyPCC Email*	<input type="text" value=""/> @pcc.edu
Personal Email	<input type="text" value=""/>
Date of Birth*	<input type="text" value="04/"/> MM/DD/YYYY
Phone Number 1	<input type="text" value=""/>
Address Line 1*	<input type="text" value="96"/>
Address Line 2	<input type="text" value=""/>
Address Line 3	<input type="text" value=""/>
City*	<input type="text" value="Milwaukie"/>
State*	<input type="text" value="OREGON"/>
Country*	<input type="text" value="UNITED STATES"/>
Zip*	<input type="text" value="97222"/>

Students may add personal email only. All changes made through PCC will be updated nightly.


Before you proceed, please confirm that the personal information PCC has on file for you is correct. TO UPDATE, PLEASE CONTACT THE REGISTRATION OFFICE AT PCC.

Press NEXT to make your refund selection, PREVIOUS to return to the *Terms and Conditions* or CANCEL to return to PCC.

* Required field

877-346-2756.

Enrollment Step 3 – Student selects refund method.



Portland Community College

We're all about your future.

Refund Disbursement Method Selection

You must select a disbursement option prior to proceeding to your account.

Refund Disbursement Method

How would you like to receive your refund?

- No fee student checking account with debit card
The Sallie Mae® No Fee Student Checking account has no cost to open and no monthly fees – plus, use your Sallie Mae Debit MasterCard® anywhere MasterCard is accepted. Once your account is open, any funds credited to you will be deposited into your account as early as the same day they are available.
- Deposit to an existing checking account (United States Banks only)
By selecting this option, you will be asked to provide your U.S. bank account information and any funds credited to you will be deposited into your account within 2 - 4 business days.
- Deposit to an existing savings account (United States Banks only)
By selecting this option, you will be asked to provide your U.S. bank account information and any funds credited to you will be deposited into your account within 2 - 4 business days.

A check would be issued in case of any processing problem.

* Required field

Next

This site is best viewed using Internet Explorer 5.0 or higher, Netscape 6 or higher and Mozilla Firefox 1.0.6 or higher on a PC. Cipher Strength must be 128 bit encryption.



No Fee Student Checking Account selected.

Redirects to Sallie Mae Bank account set up.



SallieMae
Dream. Invest. Succeed.

About Me

Step 1 Step 2 Step 3

Personal Information (Owner)

Enter personal information below.

Name Prefix: Ms. [v]
* First Name: Diane
Middle Name: []
* Last Name: []

Checking or Savings account selected

Deposit to an existing savings account (United States Banks only)

By selecting this option, you will be asked to provide your U.S. bank account information and any funds credited to you will be deposited into your account within 2 - 4 business days.

Routing / Transit Number	Account Number
Name on Account*	<input type="text"/>
Payee Bank Name*	<input type="text"/>
Routing Number*	<input type="text"/>
Account Number*	<input type="text"/>
Re-enter Account Number*	<input type="text"/>
E-mail Address (Required to make Bill Payment with this account)*	<input type="text"/>
Payee Bank Branch Location	<input type="text"/>
Payee Bank Branch City	<input type="text"/>
Payee Bank Branch State	AA <input type="button" value="v"/>
Payee Bank Branch Zip	<input type="text"/>
Checking Agreement*	<div style="border: 1px solid black; padding: 5px;"><p>TERMS AND CONDITIONS Checking Account Information</p><p>The following form authorizes the institution to debit or credit your account. Please print a copy for your records. If you are uncertain about the correct account number, please contact your</p></div> <input type="checkbox"/> I agree.
Account Nickname	<input type="text"/> <small>Required to save this payment method for future use. Any accounts not used for 2 years will be deleted.</small>

Deposit to an existing savings account (United States Banks only)

By selecting this option, you will be asked to provide your U.S. bank account information and any funds credited to you will be deposited into your account within 2 - 4 business days.

A check would be issued in case of any processing problem.

* Required field

Next