October 20, 2016

17-032   AUTHORIZE AN INCREASE TO EXISTING HOSTED SERVICES CONTRACT WITH UNICON

PREPARED BY: Layla Otey, Buyer, Information Technology

FINANCIAL
RESPONSIBILITY: Michael Northover, CIO, Information Technology

APPROVED BY: Mark Mitsui, College President

REPORT: Information Technology is requesting Board approval for an expenditure of $37,200 yearly in fiscal years 2016-2021. Approval is required because the cumulative amount is above $150,000. **Monies are budgeted**. The total amount will be $186,200 paid over a five-year period (funded by the General Fund).

                           The expenditure relates licensing to the hosted services that support our external authentication (single sign-on, SSO) environment that Unicon provides for PCC.

                           This is a mission critical expenditure because PCC needs an externally hosted authentication system to support many student-facing systems such as Desire-to-Learn, the Library, the PCC Foundation's scholarship application, and others. These all currently use Unicon.

                           Externally hosted vs. internally hosted: PCC needs an externally hosted authentication system so that, in the event of an internal network failure, students are not affected. These failures occur less frequently than they have in the past but we still need the externally-hosted option as insurance. In addition, there would be IT cost to shift the existing applications to use an internal SSO solution.

                           Continuation of services in accordance with CCR.216 Life Cycle Costing/Best Value. IT has been utilizing these services through Unicon since Fiscal Year 14 after performing due diligence through the competitive bid process.

RECOMMENDATION: We recommend the Board approve the expenditure for the total amount of $186,200 paid over a five-year period (funded by the General Fund).