

November 15, 2012

13-047

APPLY TO THE STATE BOARD OF EDUCATION FOR  
APPROVAL OF THE ONE-YEAR CERTIFICATE IN  
EMERGENCY TELECOMMUNICATIONS/SERVICE  
DISPATCHER FOR PORTLAND COMMUNITY  
COLLEGE

PREPARED BY: Sally Earll, Curriculum Coordinator, Curriculum Support Service

FINANCIAL RESPONSIBILITY: John Saito, Division Dean, Allied Health, Emergency and Legal Services, Portland Community College

APPROVED BY: Dr. Christine Chairsell, Vice President, Academic and Student Affairs  
Dr. Preston Pulliams, District President

REPORT: The proposed One-Year Certificate in Emergency Telecommunications/Service Dispatcher effectively separates the two aspects of what is currently the Emergency Telecommunicator/911 Dispatcher Certificate. This certificate prepares individuals to work in the field of telecommunications and dispatch services for any business or industry which employs dispatchers for scheduling and moving goods and services. The Emergency Telecommunications faculty worked closely with their advisory group to design this 50-credit certificate to meet a community need. The Emergency Telecommunications/Service Dispatcher certificate shares 60% of the coursework with the Emergency Telecommunication/911 Dispatcher program and provides a career option for students who are not ideal candidates to be a 911 Dispatcher.

RECOMMENDATION: That the College be authorized to submit an application to the Oregon State Board of Education for the One-Year Certificate in Emergency Telecommunications/Service Dispatcher for Portland Community College.