August 29, 2008

09-008

<u>APPLY TO THE STATE BOARD OF EDUCATION FOR</u> APPROVAL OF THE CERTIFICATE: COMPUTER APPLICATIONS/OFFICE SYSTEMS: VIRTUAL ASSISTANT FOR PORTLAND COMMUNITY COLLEGE. COLUMBIA GORGE COMMUNITY COLLEGE, AND TILLAMOOK BAY COMMUNITY COLLEGE

PREPARED BY:

Amy Alday-Murray, Curriculum Manager

FINANCIAL

RESPONSIBILITY:

Art Schneider, Interim Division Dean, Business,

Computer Technology and Real Estate

Susan Wolff, Dean of Instruction, Columbia Gorge

Community College

Lori Gates, Dean of Instruction, Tillamook Bay

Community College

APPROVED BY:

Dr. Christine Chairsell, Vice President, Academic and

Student Affairs

Dr. Preston Pulliams, District President

REPORT:

The proposed certificate will allow students to pursue a career as a Virtual Assistant. This is an emerging, yet rapidly expanding career area in which individuals provide administrative support and technical services for the changing global demand within the virtual business community. All courses in the certificate will be available online; however, several are offered on campus.

Individuals successfully completing the certificate will develop skills to communicate effectively with clients in the virtual office environment, apply planning and time management principles, create and market a homebased virtual business, use technological skills to

contract office support to a variety of clients, and create a virtual community. The twenty-seven credit certificate will serve individuals who have work experience in an office-

related field.

RECOMMENDATION: That the College be authorized to submit an application to the Oregon State Board of Education: Certificate:

Computer Applications/Office Systems: Virtual Assistant for Portland Community College, Columbia Gorge Community College, and Tillamook Bay Community College