



Worksystems is a 501 (c) 3 not-for-profit organization that pursues and invests resources to improve the quality of the workforce in the City of Portland, Multnomah and Washington counties. Our mission is to coordinate a regional workforce system that supports individual prosperity and business competitiveness.

In pursuit of our mission, Worksystems:

- Invests in education, community-based and industry partners to improve the quality of the region's workforce.
- Builds linkages between regional governments, business, labor, education and other leaders to enhance regional workforce, education and related policies, programs and services.
- Facilitates ways to rapidly identify critical workforce issues and implement innovative solutions.
- Coordinates industry feedback and input.
- Pursues resources to support, expand and enable best practices.
- Aligns workforce development activities with regional business, economic development and education strategies.
- Advocates in support of policies, programs and investments to improve the quality of regional workers, industries and jobs.
- Evaluates program quality and outcomes.

### Capabilities

Whether you need information about the regional workforce, connections to workforce resources, or strategies to solve complex workforce problems, Worksystems is available to help.

- **People:** Worksystems has a pool of talented, creative, accomplished staff with a proven track record of success. They are expert in rapidly identifying critical workforce issues and implementing innovative solutions. The knowledge expertise of Worksystems staff can be invaluable to companies or organizations who are formulating workforce related strategies, plans or implementation approaches.
- **Connections:** Worksystems has a comprehensive understanding of the regional workforce and education landscape and can help facilitate organizational and resource connections to solve complex workforce problems. We have longstanding relationships with businesses, labor unions, community-based organizations, educational institutions, local governments and others with an interest in enhancing the quality of the region's workforce. These connections minimize the points of contacts for our industry and community partners, making the transfer of information about programs and services more time and cost effective.
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- **Supporting Skill Development and Training:** Worksystems provides funds to help job seekers and youth acquire the skills they need to support themselves and regional industry. Our investment strategy optimizes available resources by aligning and integrating essential workforce and education services such as labor exchange, career planning, basic academic skills, occupational training and work-based support services.

The region's public workforce development system – WorkSource Portland Metro – serves as Worksystems' primary investment vehicle for services to adult job seekers. With over \$40 million in annual resources, and more than 100,000 customers, WorkSource Portland Metro presents an array of leverage and partnership opportunities. Worksystems provides the conduit to ensure the regional WorkSource system is responsive to the needs of regional job seekers and industry.

Worksystems supports work readiness training, subsidized internships and other work-based services for youth to ensure they have the basic and soft skills required to succeed in the workplace.

- **Financial Management/Grant Administration:** Worksystems has successfully managed over \$350 million in federal, state and local grants and contracts since its inception in 1998. Our administrative and management services are cost effective, flexible and well versed in the requirements and expectations of federal, state and foundation funders.
- **Customer Tracking and Reporting:** Worksystems owns a state-of-the-art, web-based, customizable data management system (i-Trac) that has successfully tracked more than 1 million customer records for a variety of federal, state and local grants and customers.
- **Program and Performance Evaluation:** Worksystems can help explore and define user, program and organizational requirements, conduct program reviews and outcome analyses, and translate data to inform new or improved services.

To learn more about Worksystems, please visit our website at [www.worksystems.org](http://www.worksystems.org) or telephone us at 503.478.7300. We make it work!

