

# Title III Grant

## FLAIR

### Program Review Update

### Final Data - Year 6

Title III Objectives				
Description	Base Line (2009)	Year 5 Results (2015)	Year 6 Results (2016)	Goal: 9/30/15
<b>1. Retention rate:</b> <u>Increase</u> fall to winter retention rate of students on financial holds	31.4%	55.4%	51.7%	37.4%
<b>2. Cohort default rate:</b> <u>Reduce</u> PCC's cohort default rate	16.2%	17.2%	18.8%	12.2 %
<b>3. Veteran benefit:</b> <u>Reduce</u> the proportion of Veterans benefit applicants who have to be re-certified	71%	36%	35.5%	45%
<b>4. Financial aid benefit processing time:</b> <u>Reduce</u> the median financial aid benefit process time for students who have problems with PCC's automated system	70 days	40 days	44 days	35 days
<b>5. Major gift prospect:</b> <u>Increase</u> the number of major gift prospects identified, educated, and/or actively cultivated	20 prospects	119 prospects	138 prospects	60 prospects
<b>6. Alumni responses:</b> <u>Increase</u> the number of alumni who respond to PCC Foundation communication	400 alumni	12,921 alumni	10,919 alumni	1,500 alumni

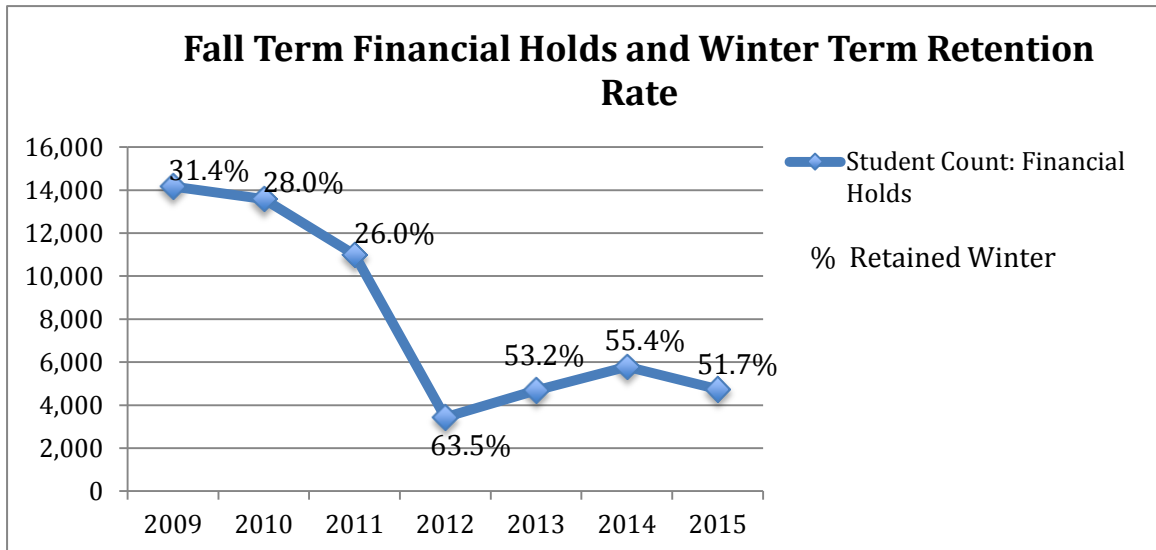
## *Student Services Outcomes*

### **Increase institution's retention rate.**

Portland Community College Retention Cohorts	Full-time, first-time	Part-time, first-time
Fall 2009 still enrolled in Fall 2010	57%	40%
Fall 2010 still enrolled in Fall 2011	60%	45%
Fall 2011 still enrolled in Fall 2012	58%	45%
Fall 2012 still enrolled in Fall 2013	58%	45%
Fall 2013 still enrolled in Fall 2014	60%	44%
Fall 2014 still enrolled in Fall 2015	59%	43%

**Increase retention rate for students on financial hold, fall to winter term** *(the percent of students on financial hold in Fall Term who subsequently enroll in at least one class for credit and are still enrolled by the 4th week of Winter Term).* A financial hold prevents registration for a subsequent term.

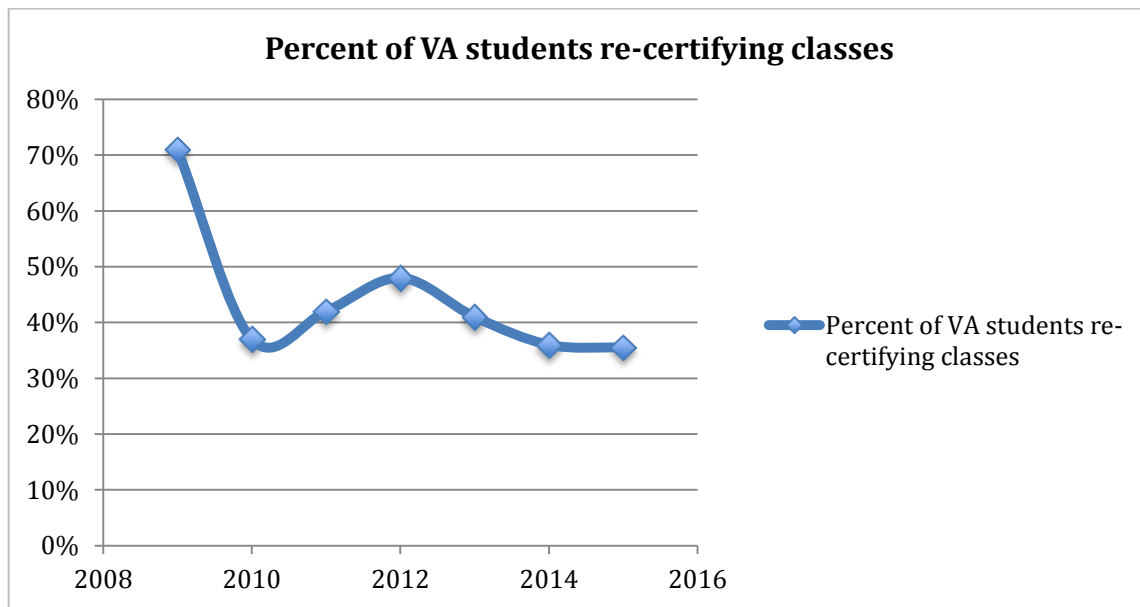
**Goal** – from **31.4%** of Fall Term students (with financial hold) to **37.4%** retained by 2015



Fall Term	Student Count: Financial Holds	Retained: Winter Term
2009	14,167	31.4%
2010	13,582	28.0%
2011	10,990	26.0%
2012	3,442	63.5%
2013	4,689	53.2%
2014	5,785	55.4%
2015	4,746	51.7%

**Reduce the percent of VA benefit applicants who have to re-certify** (*reduce re-certification, reduce barriers for enrollment by aligning long-term academic advising with the requirements of each student's VA benefit chapter*).

**Goal** – from **71%** of applicants who re-certify to **45%** by 2015

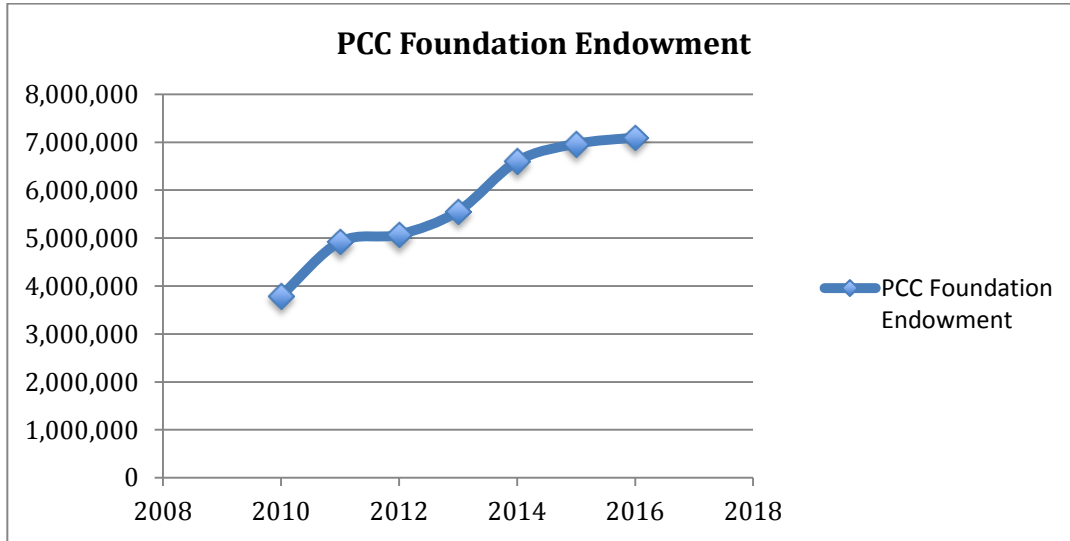


Fall Term	Percent of VA students re-certifying classes
2009	71%
2010	37%
2011	42%
2012	48%
2013	41%
2014	36%
2015	35.5%

*Additionally, PCC confirmed pre- and post- percent and number of re-certifications at Veterans Administration, using the VA-Once system data, from 2010 to 2015. The percentage of students for whom a certifying official at the VA had to make changes to PCC student certifications changed from 24.36% (2010) to 17.0% (2015). The total number of changes that had to be processed by the VA changed from 308 (2010) to 200 (2015).*

## *Fiscal Stability Outcomes*

**Increase the institution's endowment.**

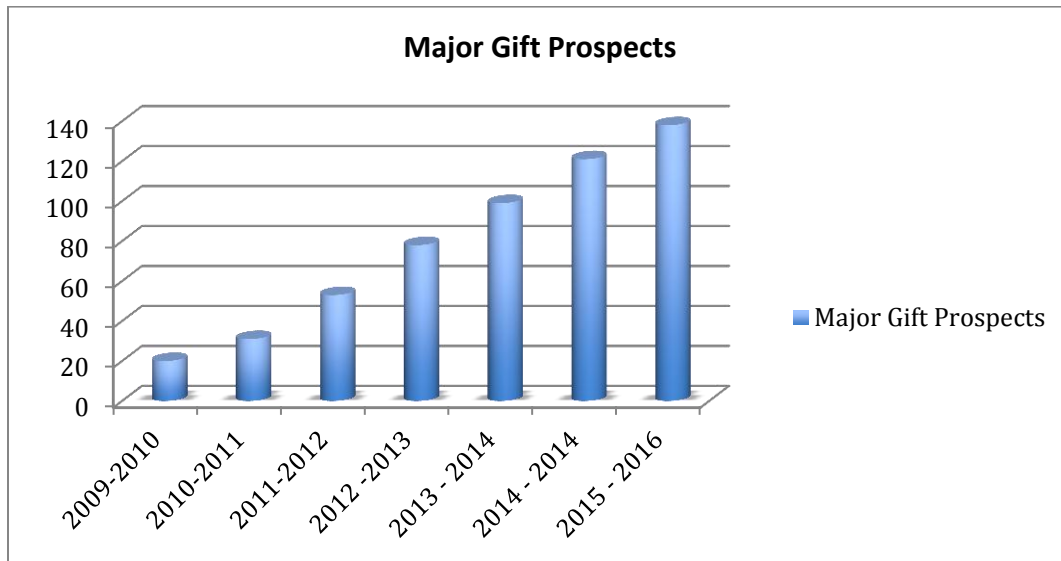


Fiscal Year (July 1)	PCC Foundation Endowment
2010	\$3,799,341
2011	\$4,921,431
2012	\$5,072,663
2013	\$5,561,659
2014	\$6,604,159
2015	\$6,966,204*
2016	\$7,100,100

*\*In 2015, the PCC Foundation and the Title III FLAIR grant funded a twenty year endowment of \$316,000.00*

**Increase the number of major gift prospects** (*major gift prospects are those donors qualified to make a gift of \$50,000.00 or greater to the PCC Foundation*).

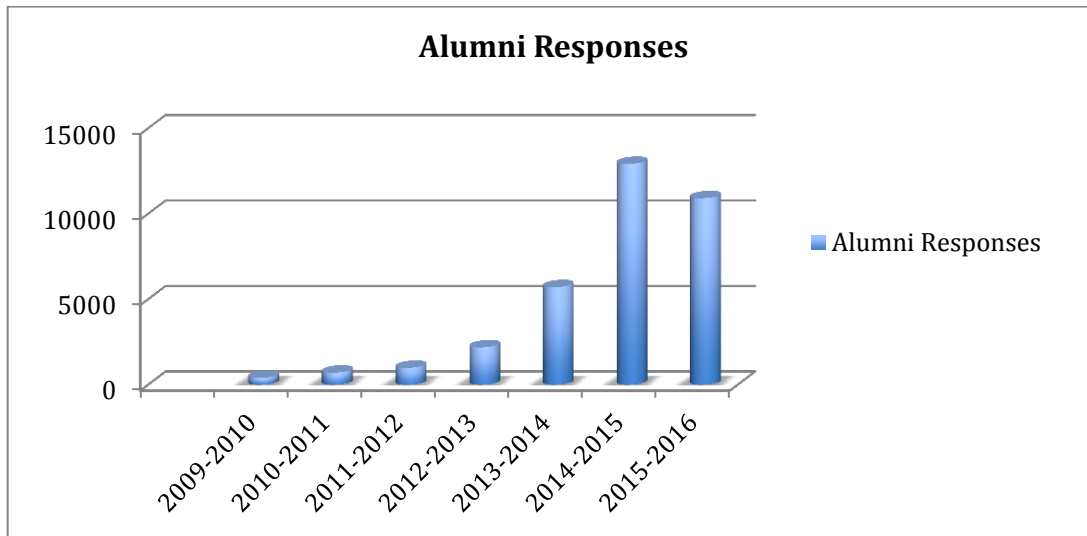
**Goal** – from **20** major gift prospects to **60** by 2015



Grant Year (Oct. 1 - Sept. 30)	Major Gift Prospects
2009 - 2010	20
2010 -2011	31
2011 -2012	53
2012 -2013	78
2013 - 2014	99
2014 - 2014	121
2015 - 2016	138

**Increase alumni engagement** (*responses via phone, email, social media, and in-person*).

**Goal** – from **400** annual alumni responses to **1,500** by 2015

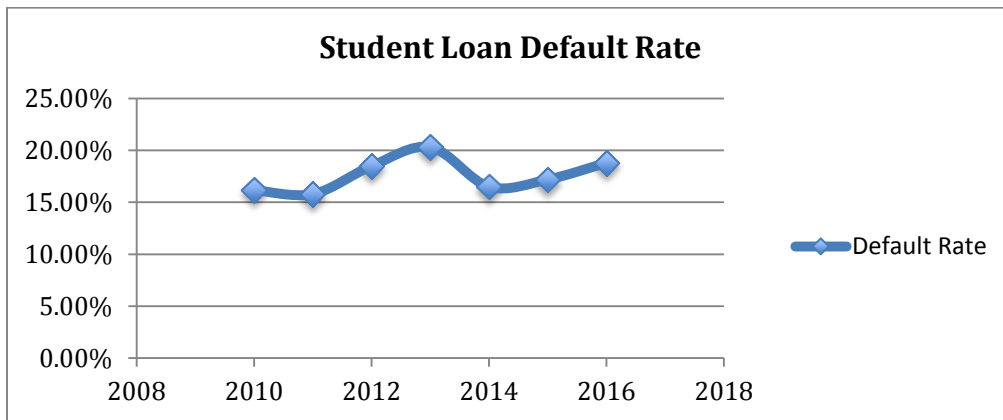


Grant Year (Oct. 1 – Sept. 30)	Alumni Responses
2009 - 2010	400
2010 - 2011	711
2011 - 2012	991
2012 - 2013	2,190
2013 - 2014	5,712
2014 - 2015	12,921
2015 - 2016	10,919

## *Institutional Management Outcomes*

**Decrease institution's loan default rate** (PCC's three year Cohort Default Rate or CDR is calculated by the Federal government and averages CDR over the prior three academic years).

**Goal – from 16.2% CDR to 12.2% by 2015**

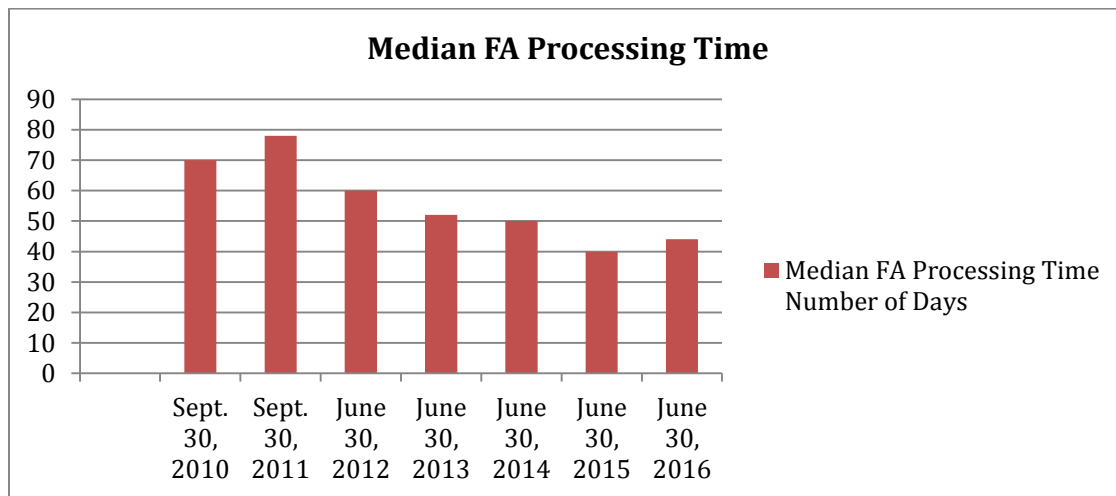


Federally Reported (September)	Default Rate	Students who entered repayment and defaulted in 3 prior years
2010	16.2%*	2007, 2008, 2009
2011	15.8%*	2008, 2009, 2010
2012	18.5%	2009, 2010, 2011
2013	20.3%	2010, 2011, 2012
2014	16.5%	2011, 2012, 2013
2015	17.2%	2012, 2013, 2014
2016	18.8%	2013, 2014, 2015

\*The official use of 3-year default rates began in 2012, prior rates were considered “trial rates” in order to prepare institutions for changes concerning Title IV CDR guidelines and sanctions.

**Decrease median financial aid processing time** (*Financial Aid (FA) operations stream-lined and automated to expedite eligible funding to PCC students, thus reducing institutional barriers for student enrollment, registration, and payment deadlines*).

**Goal – from 70 days to 35 days by 2015**



Financial Aid Year End Date	Median FA Processing Time Number of Days
Sept. 30, 2010	70
Sept. 30, 2011	78
June 30, 2012*	60
June 30, 2013	52
June 30, 2014	50
June 30, 2015	40
June 30, 2016	44

*\*The Financial Aid awarding year was adjusted to a “summer start”, meaning FA awards (for an entire academic year) were provided to students prior to summer terms*



There were hundreds of staff members and students who participated in presentations and other stakeholder events throughout the Title III FLAIR program (2010 to 2016). Over 500 contributors provided important input and support during this grant award. The following contributors served on various Title III FLAIR project teams or provided direct support for this grant award.

LastName	FirstName	Title
Gotthardt	Aaron	Student, Multi-media (FA videos)
Majidi	Abdul	Workforce Development Manager
Rodriguez	Adrian	Counselor
Rivas	Alejandro	Student, Multi-media
Chicharro	Alfonso	Military Billing Specialist
McQuarters	Alfred	Dean of Mathematics Sciences & Career Technology Education
Gray	Ali	Web Designer, IT
Hampton	Alisa	Employment Services Manager
Adams	Allison	Outreach & Orientation, Interim
Eggebrecht	Alyssa	Research Analyst, Institutional Effectiveness
Quinn	Amber	Library Supervisor
Hofrock	Amy	Employment Specialist
Youngflesh	Amy	Director, Workforce Network
McMahon	Angela	Manager of Training & Communications
Davis	Angelina	Counselor
O'Reilly	Anne	Counselor
Nording	April	Academic Advisor
Ritchie	Ariana	Academic Advisor
McCashew	Arlene	Student Resource Specialist
Knepper	Arthur	Employment Specialist, Career Pathways
Parker	Becca	Links Program Specialist
Meier	Becky	Human Resources Management
Washington	Becky	Career Services Coordinator
Logan	Bert	Financial Aid & Veteran Services Director
Fitzgerald	Beth	Instructor Multimedia
Manley	Bill	Jobs & Internships Assistant
Conlon	Brenda	Financial Aid Tech.
Ivelisse	Brenda	Associate Dean of Student Development
Pynn	Brett	Career Services
Ruzicka	Bryan	Academic Advisor
Asmussen	Cameron	IT Web Team Support
Larson	Carey	Online Student Services Facilitator
Patrick	Carol	Financial Aid Technician
VanCise	Carol	Student
Weikel-Delaplane	Carrie	Associate Dean of Student Development
Soulages	Cate	Director, Communications
Ehrenhaus	Charmagne	Dean of Business Administration Computer Technology and Real Estate
McLaughlin	Cheri	Student Resource Specialist
Scott	Cheryl	Dean of Instruction
Chairsell	Chris	Vice President Academic & Student Affairs
Seymour	Chris	Academic Advising
Stewart	Chris	ASPCC Student, Title III Steering Committee
Taylor	Christopher	Accounting Tech., Student Accounts
Nitsche	Christina	Perkins Advisor
Anderson	Clarice	FA Coordinator, Loans
Pallotta	Colin	IT Specialist
Kolins	Craig	Dean of Instruction
Wickenberg	Craig	Counselor
Brewer	Dan	FA Work Study Coordinator
Petersen	Dana	Financial Analyst, Financial Services
Dinh	Daniel	Title III Administrative Assistant
Crump	Danielle	Enrollment Services Specialist
Jundt	Danese	IT Training Development
Betts	David	Student, DSC Chair
Martinez	David	Student Outreach and Orientation Coordinator
Garcia-McMillian	Darilis	Outreach Orientation & Enrollment Director
Hardy	DeAnne	Jobs & Internships Specialist
Perrault	Debora	FA Advisor, FACT
Wilson	Dee	Treasury Bursar
Martin Huggins	DeLinda	Student Life and Leadership Manager
Pruett	Delores	FA Advisor

Lewis	Denna	Accounting Tech., Accounts Receivable
Bowles	Dene	Resources Support Assistant
Kashaija	Dewana	Administrative Assistant, Career Services
Jantz	Diane	Enrollment Services Specialist
Benting	Dianna	Food & Vending Services Manager
Rotari	Doina	Student, ASPCC
Taylor	Douglas	Student, ASPCC
Hanna	Doreen	Manager Student Account Serices
Turner	Doris	Student Account Services Manager
Badri	Dorothy	Student Accounts Specialist
Lincoln	Eddie	Business Services Coordinator
Gamica	Eduardo	Employment Specialist
England	Eileen	Compliance, Contracts and Grant Accountant
Herr	Eli	Cohort Default Coordinator
Kimberly	Elizabeth	Disability Services Counselor
Riley	Erin	Scholarships and Programs, PCC Foundation
Ingeleviciute	Ernesta	Employment Specialist
Forbyn	Esther	Student - ASPCC, Title III Financial Literacy
Bull	Ethan	Student Resource Specialist
Tinney	Evelyn	Instructor, Career and Life Planning
Hunter-Bergstein	Gabe	Educational Programs Director
Nagmay	Gabriel	Web Analyst, IT
Coleman	Gary	Jobs & Internships Specialist
Davlin	Garry	Programmer OR CIS, University of Oregon
Armstrong	Gayle	Employment Specialist
Knox	George	Jobs & Internships Coordinator
Christian	Ginny	Transitions Program Coordinator
Barrick-Harwood	Glenna	Jobs & Internships Specialist
Minor	Gratia	Academic Advising
Malone	Greg	IT
Johnson	Gus	Student
Schottland	Hank	Director IT
Gunadi	Haris	Disability Services Media Specialist
Mahesh	Harvu	Office Assistant, Student Systems Support
Goldenberg	Haydee	Career Resource Center Coordinator
Lang	Heather	Dean of Student Development
Edwards	Heidi	Outreach and Orientation Coordinator
Billington	Ian	Program Analyst, Student System Support
Nitta	Ilima	Student
Giustini	Irene	Dean of Mathematics Avaition and Industrial Technology
Sandquist	Jackie	Director of Workforce Development
Elliott	Jackie	Counselor
Rodriguez	Jamie	Employment Specialist
Boynton	Jan	Student
Christiansen	Jan	Manager, Contracts and Grant Accounting
Brown	Janice	Academic Advisor
Forell	Jared	Registration Coordinator
Hua	Jason	Financial Aid Technician
Pinkal	Jason	Academic Advisor
DeMott	Jeff	Veteran Benefits Coordinator
Keller	Jenn	Student, Long-term Portal Design for Student Accounts
Alkezweeny	Jennifer	Interim Director, PCC Grant Office
Boehmer	Jennifer	Marketing Manager
Lustbader	Jennifer	Workforce Development
Poinar	Jennifer	Career Exploration Center Coordinator
Satalino	Jennifer	Dual Credit Coordinator
Sonntag	Jennifer	PCC Foundation
Bull	Jessica	Development Associate, PCC Foundation
Krstanovic	Jessica	FA Advisor, FACT
Levine	Jessie	Academic Advisor
Crofts	Jim	Manager, Accounting Services
Earley	Jim	Counselor
Langstraat	Jim	Vice President, Finance and Administration
Potter	Jody	Student Support Services Manager
Fischer	Joe	Associate Dean of Student Development
Cheng	Joseph	Application Analyst, IT

Hunter	Josephine	FA Advisor, Veteran Services
Garner	John	Director, Parking and Transportation
Googins	John	Manager Workforce Development
Saito	John	Dean of Allied Health Emergency
Whitford	John	Academic Advisor
Mena	Jonathan	Student, DSC Chair
McCullough	Jonathan	Student, Multi-media
Quink	Jon	Student
Petrusich	Jordan	Procurement
Hunter	Josephine	FA Advisor
Bouchard	Josh	Student Support Services Coordinator
Laurie	Joshua	Manager, Future Connect (scholarship system selection)
Peters-McBride	Joshua	Student Life and Leadership Manager
Phelps	Joyce	Employment Specialist
Villegas	Judis	Student, Multi-media
Kopet	Julie	Division Dean, FYE Task Force
Williamson	Justina	Workforce Development Manager
Parks	Kaela	Director, Disability Services
Paez	Karen	Dean of Instruction, Interim
Kuba	Kathleen	Student Employment Specialist
McCutchen	Kathy	Cohort Default Coordinator
Nguyen	Kathy	Student
Pappas	Kathy	Administrative Assistant, Financial Aid
Ho	Katy	Associate Dean of Student Development
Brown	Kelly	Student Accounts, SACT
Dodge	Ken	Student Life and Leadership Manager
Brown	Ken	District Bookstore Manager
Cawley	Kenda	Workforce Development Director
Esary	Kendi	Dean of Academic Affairs
Eden	Kevin	Parking Operations
Kono	Kim	PCC Foundation
Cronin	Kimberly	Accounting Tech., Accounts Receivable
Fox- Moran	Kimberly	Student Accounts Specialist
Benson	Kristin	Registrar
Martin Huggins	Kristen	Woman's Resource Center Coordinator
Mozian	Kristen	Marketing Manager, CLIMB
Sengdeng	Kristin	Developmental Education Advisor
Mozian	Kristin	Program Manager
Watkins	Kristin	College Advancement
Simonds	Kurt	Dean of Instruction
Grelle	Kyle	Instructor
Fedorkova	Larisa	Jobs & Internships Specialist
Massey	Laura	Director of Institutional Effectiveness
Chadwick	Laurie	Education Coordinator, Career Pathways
Gilliard	Lavon	Student
Otey	Layla	Buyer, IT
McCoid	Laura	OR CIS, University of Oregon
Luna-Olalde	Liliana	Student, DSC President, Coordinator Multicultural Center
Blanchette	Linda	International Education Director
Browning	Linda	CTE Advisor
Eden	Linda	Director, Auxillary Services
Reisser	Linda	Dean of Student Development
Plesha	Lindsay	Financial Aid Advisor
Kresse	Lisa	Accounting Tech., Accounts Receivable
Chen	Lishau	Student, ASPCC Sustainability Program
Field	Liz	PCC Foundation
Atwood-Wills	Lizzy	Student Support, Student Accounts
Lee	Loan	Academic Advisor
Conover	Lori	Employment Specialist Coordinator
Presley	Lori	Contracts and Grants Accountant
Eshleman	Lucinda	Advising Coordinator
Menchu	Luis	Information Technology Manager
Rodriguez-Garcia	Luis	Outreach & Orientation Coordinantor
Rediske	Lydia	Web Development Technician
Baxter	Lynne	Student Account Specialist
Carpenter	Lynn	Employment Specialist

Aubertin	Marc	Business Office Manager
Goldberg	Marc	Associate VP of Workforce Development and Community Education
Wagner	Margo	Marketing Specialist
Krause	Mari	Library Supervisor
Fernandez	Maria	Workforce Development
Hobizal	Marie	Resources Support Assistant
Bader	Marilyn	Financial Aid System Support
Urbina	Marlo	Student Resource Specialist
Hoenig	Marta	Business Administration Advisor
Kalafatis	Mary	Managing Director, PCC Foundation
Severson	Mary	Associate Dean of Student Development
Sadler	Marvin	Student Account Specialist
Macias	Max	Training Development, IT
Judge-Morris	Maureen	Manager, Employment Services
Heuer	Michael	Manager IT
Cruse	Michele	Dean of Student Development, Interim
Parr	Michelle	Employment Specialist, ABE/GED
Arnold	Mike	Manager IT, Finance Banner Systems
Holt	Mike	Financial Aid Advisor
Freidman	Miriam	Dean of Student Development
Swan	Mitch	Student, Multi-media (FA videos)
Hutchinson	Mona	Student Support, Student Accounts
Terefe	Mulu	Employment Specialist
Katagiri	Naho	Student Leadership
Hartman	Nancy	Database Coordinator, PCC Foundation
Pitzer	Nancy	Jobs & Internships Coordinator
Stoutenburg	Nancy	Counselor
Rodriguez	Narce	Dean of Student Development
Griffiths	Neesha	Veteran Services
Wainright	Nicole	FA Advisor
Paterson	Nikki	Registration Manager
Baraquoio	Nikko	Compliance, Grants Officer
Alcaire	Olivia	Academic Advisor
Miller-Tatro	Pam	Counselor
Broadhead	Pamela	Career Services Assistant
Weimer-Dale	Pamela	Employment Specialist
Cottrill	Pat	Advising Coordinator
Galbreth	Pat	Enrollment Services Specialist
Bass	Patrice	Student Account Services
Mayes	Patricia	Business Office
Morales	Patrice	Senior Enrollment Service Specialist
Brennan	Patsy	Contracts and Grants Accountant
Halloran	Paul	Advising
Heinrichs	Paula	Veteran Benefit Specialist
Christian	Phil	Academic Advisor
Halloran	Phil	Advising Coordinator
Hess	Phil	Financial Aid Coordinator
Petteys	Phyllis	Disability Services Specialist
Shen	Phyllis	Information Technology Program Analysis
McMillen	Rachel	Career Exploration Center Coordinator
Smith	Rachel	Financial Aid Advisor
Borzcik	Ragan	Vet. Tech. Instructor
Grant	Ray	IT
Strehl	Ray	Veteran Benefit Specialist
Wood	Ray	Employment Specialist
Lewis	Rebecca	Financial Aid Coordinator
Mathern	Rebecca	Registrar
Moyer	Rebecca	Student, Future Connect - College Success Coach
Broich	Regina	FA Advisor
Boyd	Rhonda	Title III Project Director
Vergen	Rob	Institutional Effectiveness
Hindahl	Robert	Veteran Benefit Specialist
Lippert	Robert	Student
Suarez	Roberto	Outreach & Orientation Coordinator
Botts	Rod	FA Systems Analyst
Diaz	Rodrigo	Enrollment Services Specialist

Smith	Ron	Institutional Effectiveness
Betzer	Ross	Multnomah County Library, Financial Literacy
Banks	Russell	Director, Communications
Aiello	Ryan	Associate Dean of Student Development
Hopf	Samantha	Financial Services System Support
Herrara	Santos	Title III Communication Support, SACT
Neill	Sara	Student Resource Specialist
Elsasser	Sarah	Academic Advisor
Loepker	Sarah	FA Coordinator, Scholarships
Paramasivam	Selvi	Program Analyst, IT
Baird	Shannon	BTC Instructor
Fasold	Shannan	Counselor
Mouton-Sibley	Sharon	Office Assistant, Accounts Receivable
Buchanan	Shasta	Registrar
Samson	Shelly	Academic Advisor
Frank	Simone	Counselor
Bedient	Sonya	Counselor
Kemi	Stacey	Library Supervisor
Bailey	Stedman	Title III Financial Literacy/ FYE Program Coordinator, Student Resource Specialist
Hinkle	Stephanie	Non-traditional Program Coordinator, PAC-TEC
Gordon	Steve	Vet Success, Veterans Administration
Hopf	Steve	Division Manager, Procurement
Arthur	Steven	Director, Student Life
Ochoa	Sunnie	Student Accounts (Scholarships), Administrative Assistant, Dean of Instruction
Gillette	Susan	IT Student Banner Systems
Gray	Sylvia	Instructor, and EAC President
Kelley	Sylvia	Executive Vice-President
Salinas	Teresa	Outreach and Orientation Coordinator
Moore	Teresa	Student Records
Hartman	Tabitha	PCC Foundation, Student Affairs
Tercero	Tanya	Enrollment Services Specialist
Maldonado	Tanya	Jobs & Internship Specialist
Batazhan	Tatyana	Translation Support - Student Accountws
Willians	Tamara	Jobs & Internship Specialist
Billick	Tammy	Interim Dean of Student Affairs, TSS Manager
Sanders	Tammy	Accountant, PCC Foundation
Gerhardt	Thomas	Training Development, IT
Nashiwa	Todd	Outreach and Orientation Coordinator
Booker	Tonya	Community Education, Division Dean- Operations
Scott	Torie	Career Development Reference Librarian
Boyle-Galenstiantz	Traci	Coordinator of Women's Resource Center
Simmons	Traci	Associate Dean of Student Development
Brand	Tricia	Associate Dean of Student Development
Mayes	Trish	Business Office
Parnell	Will	Library Supervisor
Fisher	Willie	Manager, Professional Development & Training, CLIMB
Memmott	Tracie	Student Resource Specialist, LINKS
Wells	Tracee	Student Employment, WFD
Pettit	Tracey	International Education Advisor
Makano	Useni	International Education Advisor
Ramanujam	Usha	Business Administration Instructor
Adler	Valorie	Coordinator of Career and Transfer Center
Wood	Vanessa	Director, Grant Development
Garcia	Veronica	Dean of Student Affairs
Stroud	Watasha	Financial Aid Systems Analyst
Thielen	Wendy	Administrative Assistant, Student Affairs
Wahlke	Windy	Multi-media (FA videos)
Li	Xiaobin	IT Systems Analyst
Alemu	Yohannes	Manager Student Account Services
O'Keeffe	Zachariah	Student Employment System Support