

PCC Mission Statement

**Portland Community College
supports student success by delivering
access to quality education while
advancing economic development and
promoting sustainability in a collaborative
culture of diversity, equity and inclusion.**



FY25 Fiscal Year Executive Summary

As FY25 concludes and FY26 begins, the Information Technology (IT) Portfolio remains healthy, stable, and well-managed. Throughout the year, IT project teams consistently delivered a wide range of technology initiatives while upholding high standards of performance, service quality, and stakeholder engagement. At any given time, between 62 and 75 active projects were managed across the district.

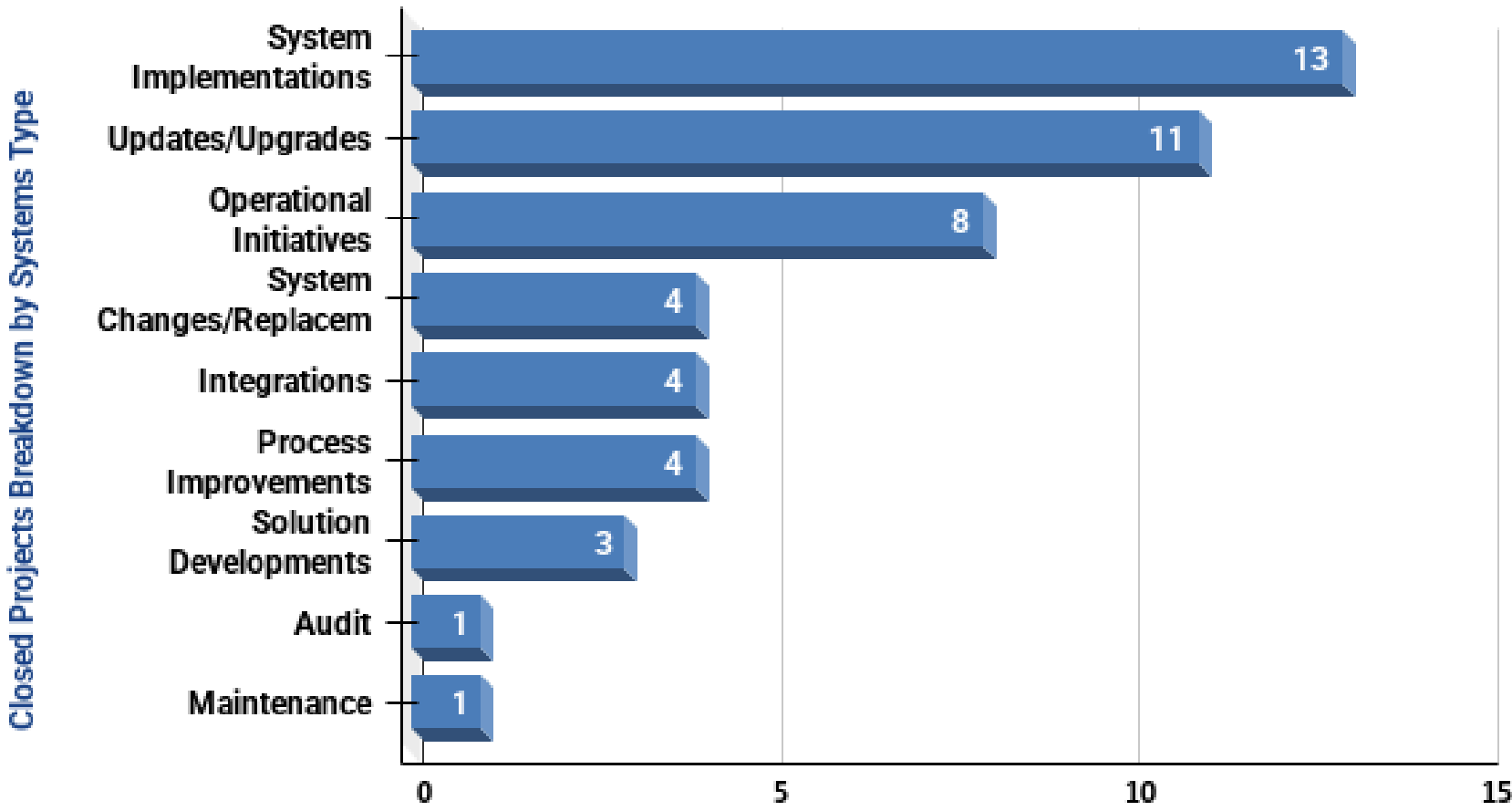
The project teams successfully implemented diverse technology solutions aligned with Portland Community College’s Strategic Action Plan (SAP) goals and objectives of equitable student success, as well as the district’s core themes of culture transformation and development.

Throughout the fiscal year, IT teams collaborated closely with both clients and key stakeholders across the district, resulting in the closure of 59 projects. Of these closed projects, 49 were delivered successfully with high satisfaction ratings from clients and key stakeholders. 10 projects were canceled (8 IT due to resource constraints are expected to resume once resources become available and the Workday implementation is complete, and two at the request of clients).

Additionally, 39 new project requests were received in FY25, representing a 30.4% decrease from the 52 requests received in FY24. This change highlights the priority of the Workday ERP migration as a substantial allocation of IT and college resources which could be contributing to the lower amount of new project submissions. (See page 3 for details on closed projects.)

Project Closures and Outcomes:  Total Closed Projects: 59  Projects Completed Successfully: 49, and **Canceled Projects: 10**

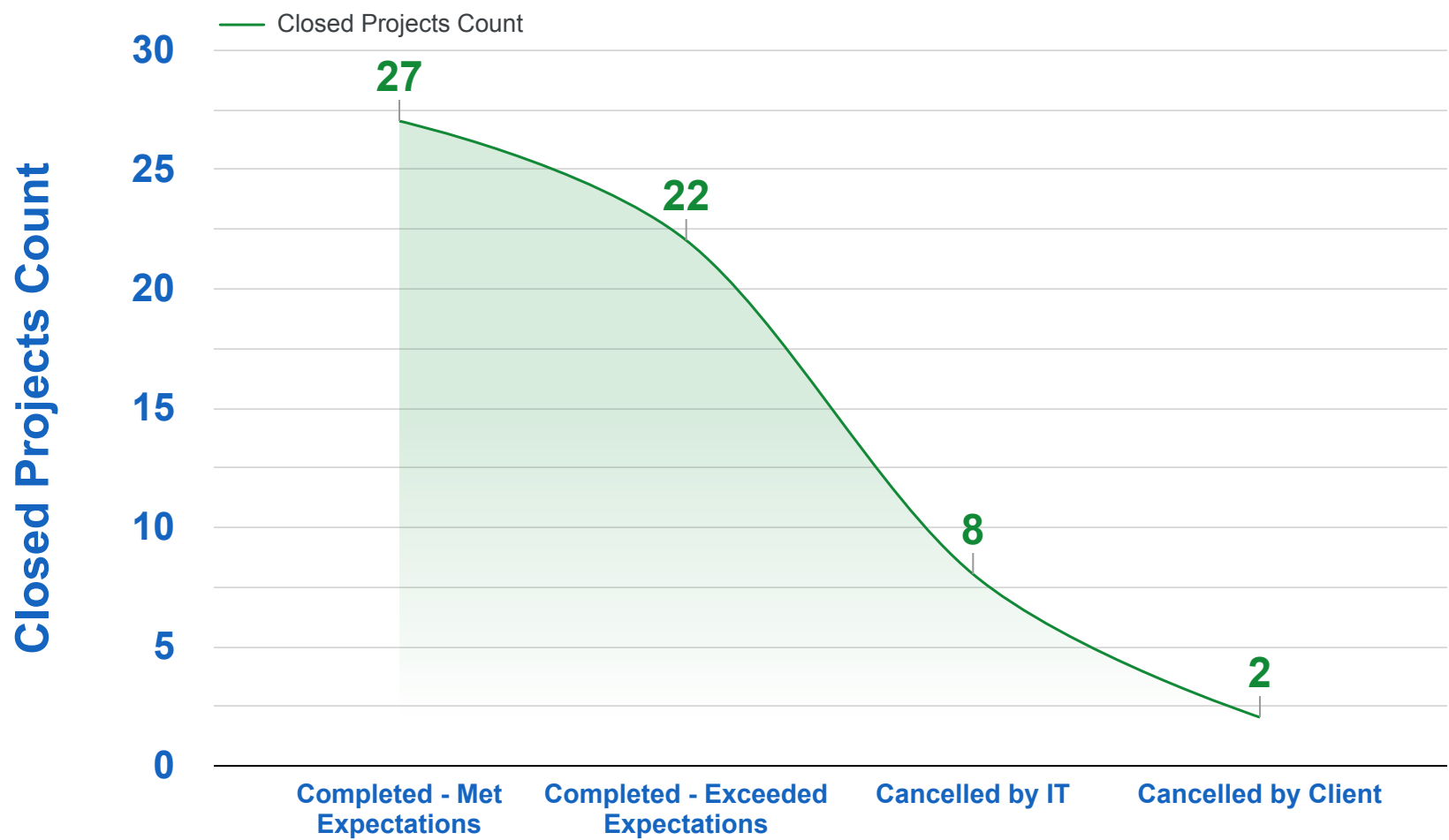
Closed Projects Breakdown by Systems Type



Project Highlights (Few Spotlighted Initiatives)

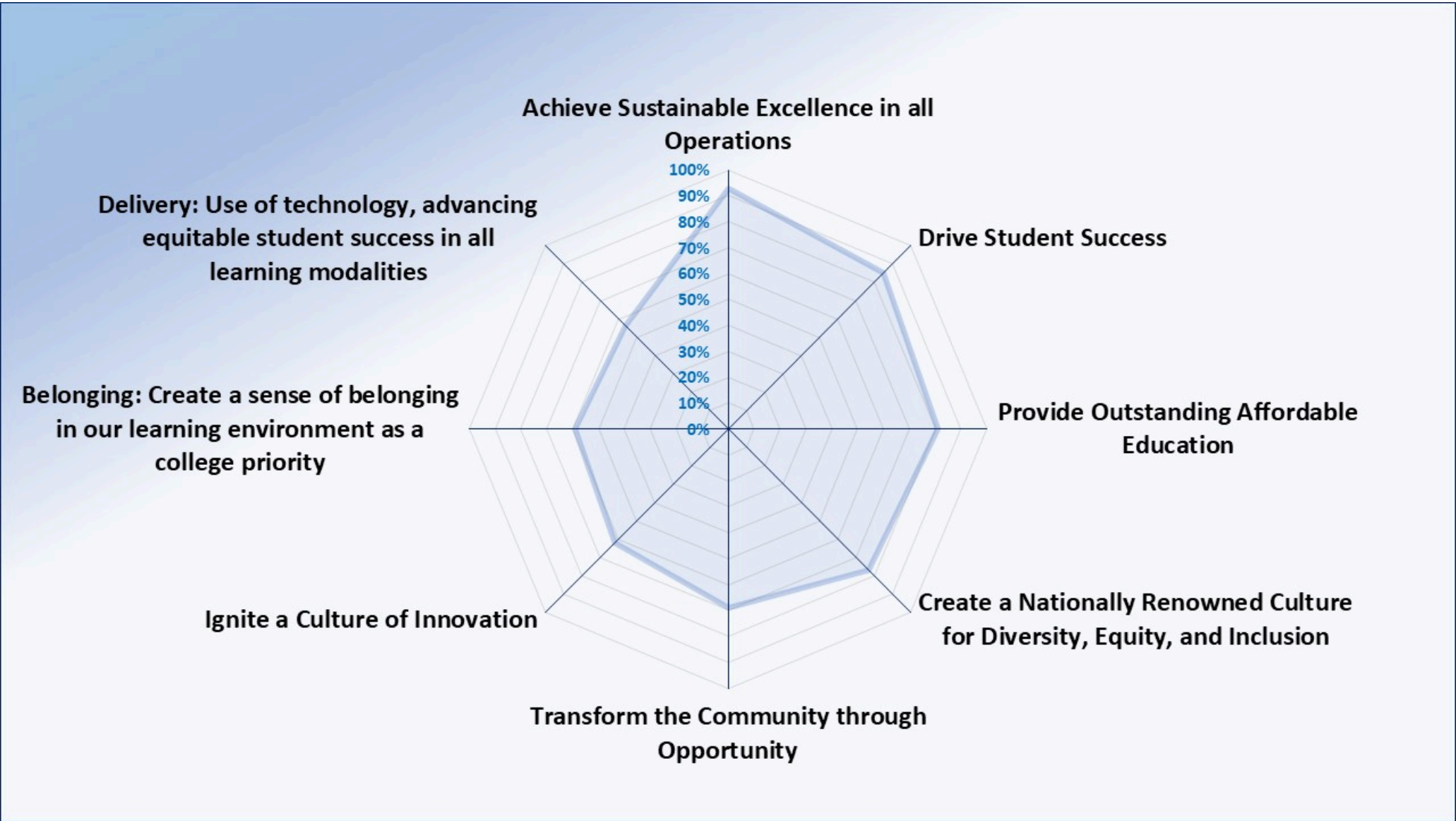
- Geography – Teaching Application Programming Interfaces (APIs)
- Integrate Dual Credit Admissions to Slate (Slate Phase #2)
- IS-Multi-Factor Authentication Implementation for Employees
- PCC - Perkins Equipment 23-24
- CampusGroups Migration (from Anthology)
- TouchNet OneCard System Implementation
- Healthcare & Emergency Professions Student Handbook Digitiz.
- Einstein Web Portal and CLAS Client Replacement
- Specialized Cybersecurity Hardware in DDC
- Update SY TCB 209 – Multi-Modal Training Room (Phase One)
- K-12 & CP SIDNY4ALL Division Project
- Update Victim of Crime Act Database
- Implement PantrySoft (Cedar Mountain Software)
- Einstein Web Portal and CLAS client replacement
- Chatbot SSO, website and Banner integration
- Math Department Technology Upgrades
- Rock Creek Media Service Vlan Change
- Cascade Gym - Athletics - HoF Digital Signage

Summary Projects Performance: Met and Exceeded Goals by Percentage



See page 4 for a detailed overview of clients' and Stakeholders' Feedback Regarding Project Closures.

IT Projects Alignment with PCC Strategic Initiatives Goals % Value

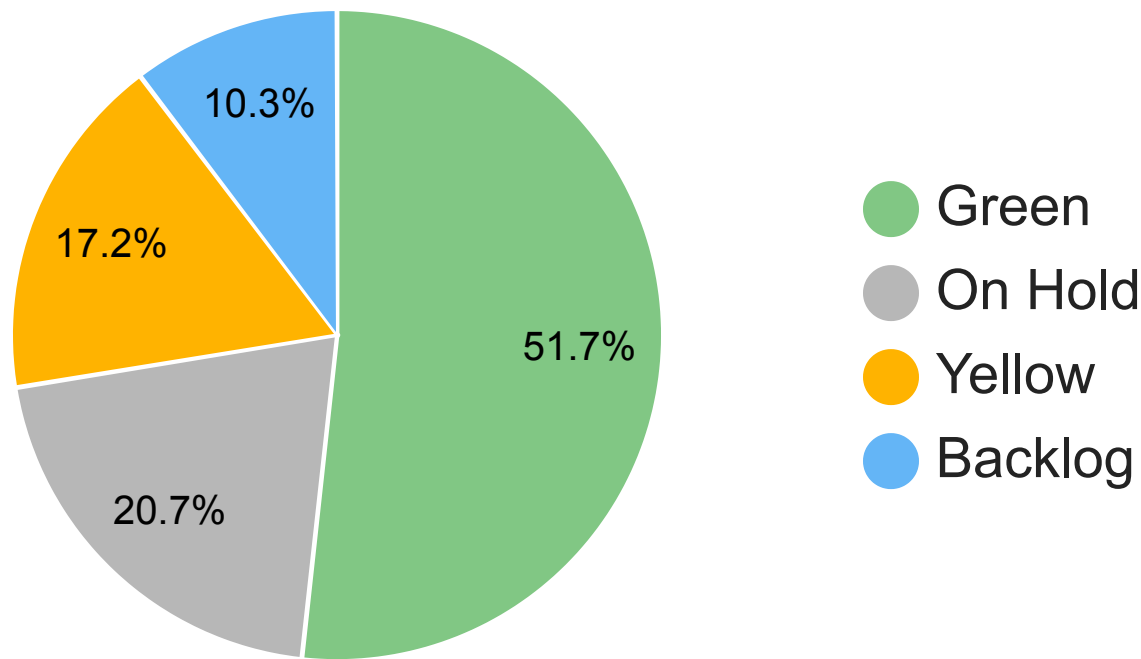


This radar chart shows the percentage of IT project alignment with each PCC strategic goal, highlighting our focus on student success and mission-driven work.

Current IT Portfolio Assessment

As the Summer 2025 term begins, the IT portfolio remains strong and strategically aligned to support the college’s goals and core objectives with 58 active projects currently in progress. The portfolio continues to drive key institutional priorities forward. These initiatives are advancing as planned and are laying a solid foundation for sustained impact throughout the remainder of the fiscal year.

Active Projects Health Status



Closed Project July 2024 - June 2025

	Cabinet Project Sponsor	Accounts/Department	Name	Status Name ▾
1.	Katy Ho, Executive Vice President	Teaching & Learning Support	Investigate and help install gate counters for library entrances	Completed - Met Expectations
2.	Troy Berreth, IT Interim CIO/CISO	Information Technology	Investigate hardware replacement for podium controllers	Completed - Met Expectations
3.	Troy Berreth, IT Interim CIO/CISO	Information Technology	Update technology frameworks supporting www.pcc.edu	Completed - Met Expectations
4.	Brandon Gatke, AVP IT & Security	Information Technology	Telecom Room Power Audit	Completed - Met Expectations
5.	José Dela Cruz, VP Student Affairs	Enrollment Management and Strategy	Integrate Dual Credit admissions to Slate (Slate Phase #2)	Completed - Met Expectations
6.	Katy Ho, Executive Vice President	People Strategy, Equity, and Culture	DC Conference Room Upgrade (3rd Floor: 317 & 319)	Completed - Met Expectations
7.	Kurt Simonds, VP Strategy, Policy and Integrated Planning	Effectiveness & Planning	Tableau Cloud	Completed - Met Expectations
8.	José Dela Cruz, VP Student Affairs	K-12 & Community Partnerships	K-12 & CP SIDNY4ALL Division Project	Completed - Met Expectations
9.	Dina Farrell, VP/Chief Financial & Business Services	Financial Services	Implement Payroll/ADP Compliance Solutions Partnership	Completed - Met Expectations
10.	Josh Peters McBride, AVP College Operations	Facilities Management	FMS Access to Microsoft Power BI Report Development	Completed - Met Expectations
11.	José Dela Cruz, VP Student Affairs	K-12 & Community Partnerships	K12&CP Division: Tableau Bridge Install Request	Completed - Met Expectations
12.	Brandon Gatke, AVP IT & Security	Planning and Capital Construction	Network Video Recorder Server Replacements	Completed - Met Expectations
13.	Troy Berreth, IT Interim CIO/CISO	Information Technology	IS - Multi-Factor Authentication (MFA) Implementation for Emplo...	Completed - Met Expectations
14.	Katy Ho, Executive Vice President	Public Service, Education, & Social Sciences	Geography - Teaching Application Programming Interfaces (APIs)	Completed - Met Expectations
15.	Katy Ho, Executive Vice President	Academic Affairs	Update SY TCB 209 to support for multi-modal training Phase One	Completed - Met Expectations
16.	Troy Berreth, IT Interim CIO/CISO	Information Technology	IS - Vulnerability Management Accountability & Reporting	Completed - Met Expectations
17.	Katy Ho, Executive Vice President	Science, Computing & Engineering	Specialized Cybersecurity Hardware in DDC	Completed - Met Expectations
18.	Katy Ho, Executive Vice President	People Strategy, Equity, and Culture	Downtown Center - Rose Room Upgrade	Completed - Met Expectations
19.	Brandon Gatke, AVP IT & Security	Information Technology	Linux 7 Migration to 8 or 9	Completed - Met Expectations
20.	Troy Berreth, IT Interim CIO/CISO	Information Technology	Azure Landing Zone	Completed - Met Expectations
21.	Adrien Bennings, President	Marketing and Communications	Extension of PCC's Digital Advertising Capacities	Completed - Met Expectations
22.	Troy Berreth, IT Interim CIO/CISO	Information Technology	InfoSec Risk Mgmt and Policy Exception Management Program	Completed - Met Expectations
23.	Dina Farrell, VP/Chief Financial & Business Services	Administration and Finance	Moving the PCC Needle through the TouchNet One Card	Completed - Met Expectations
24.	Katy Ho, Executive Vice President	Teaching & Learning Support	Library PA System	Completed - Met Expectations
25.	Troy Berreth, IT Interim CIO/CISO	Information Technology	Computer Lab Assistant website unification	Completed - Met Expectations
26.	José Dela Cruz, VP Student Affairs	Student Belonging & Wellbeing	Migrate to CampusGroups (from Anthology)	Completed - Met Expectations
27.	Brandon Gatke, AVP IT & Security	Information Technology	IS - PCC CyberSecurity Incident Response Plan (CIRP)	Completed - Met Expectations
28.	José Dela Cruz, VP Student Affairs	Student Life & Engagement	Implement PantrySoft (Cedar Mountain Software)	Completed - Exceeded Expectations
29.	Brandon Gatke, AVP IT & Security	Information Technology	Einstein Web Portal and CLAS client replacement	Completed - Exceeded Expectations
30.	Brandon Gatke, AVP IT & Security	Information Technology	Upgrade and migrate the F5 environment from physical to virtual	Completed - Exceeded Expectations
31.	Brandon Gatke, AVP IT & Security	Information Technology	Rock Creek Media Service Vlan Change	Completed - Exceeded Expectations
32.	Jennifer Ernst, VP Academic Affairs	Academic & Career Pathways	SY CC248 Conference Room Technology - Tanya Littrell's Office	Completed - Exceeded Expectations
33.	José Dela Cruz, VP Student Affairs	Student Belonging & Wellbeing	Update Victim of Crime Act Database based on TDX project 401...	Completed - Exceeded Expectations
34.	Katy Ho, Executive Vice President	Academic & Career Pathways	SY CC 247D Conference Room Technology - Karen Paez's Office	Completed - Exceeded Expectations
35.	Brandon Gatke, AVP IT & Security	Information Technology	Upgrade and Migrate Banner Database from Solaris to Linux	Completed - Exceeded Expectations
36.	Katy Ho, Executive Vice President	Healthcare & Emergency Professions	Healthcare & Emergency Professions (HEP) Student Handbook ...	Completed - Exceeded Expectations
37.	Brandon Gatke, AVP IT & Security	Information Technology	Employee Computer Replacement Planning - One Time	Completed - Exceeded Expectations
38.	Katy Ho, Executive Vice President	Innovation & Technology	Chatbot SSO, website and Banner integration	Completed - Exceeded Expectations
39.	Troy Berreth, IT Interim CIO/CISO	Planning and Capital Construction	Network switch Mist integration	Completed - Exceeded Expectations
40.	Katy Ho, Executive Vice President	College Operations	Cascade Gym - Athletics - HoF Digital Signage	Completed - Exceeded Expectations
41.	Katy Ho, Executive Vice President	Academic Foundations, Essentials, & Gateways	Math Department Technology Upgrades	Completed - Exceeded Expectations
42.	Troy Berreth, IT Interim CIO/CISO	Information Technology	Cascade Vlan Project	Completed - Exceeded Expectations
43.	Katy Ho, Executive Vice President	Academic Affairs	PCC - Perkins Equipment 23-24	Completed - Exceeded Expectations
44.	Katy Ho, Executive Vice President	Advanced & Applied Technologies	Swan Island TC Display monitor (information) digital signage	Completed - Exceeded Expectations
45.	Vicky López-Sánchez - Interim VP Student Affairs	Student Belonging & Wellbeing	Sylvania Multicultural Center Media Upgrade (SY CC 231)	Completed - Exceeded Expectations
46.	Katy Ho, Executive Vice President	Business, Community, & Workforce Development	CASSB 210 Technology Need: Armer 43 inch Digital Smart Board	Completed - Exceeded Expectations
47.	Brandon Gatke, AVP IT & Security	Information Technology	FitnessTrac migration to TracCloud	Completed - Exceeded Expectations
48.	Adrien Bennings, President	Marketing and Communications	Video Conferencing System Installation CC234A	Completed - Exceeded Expectations
49.	Troy Berreth, IT Interim CIO/CISO	Information Technology	AMAG Symmetry upgrade from 8.2 to 9.5	Completed - Exceeded Expectations
50.	Josh Peters McBride, AVP College Operations	Planning and Capital Construction	Public Safety Dispatch System Upgrade and Redundancy	Cancelled by IT
51.	Brandon Gatke, AVP IT & Security	Information Technology	Academic Software by Pathway Analysis	Cancelled by IT
52.	Brandon Gatke, AVP IT & Security	Information Technology	AWS Landing Zone	Cancelled by IT
53.	Katy Ho, Executive Vice President	Marketing and Communications	Media Production Workstation & Video Storage NAS - Standardi...	Cancelled by IT
54.	Troy Berreth, IT Interim CIO/CISO	Information Technology	Password Expiration Re-introduction	Cancelled by IT
55.	Brandon Gatke, AVP IT & Security	Information Technology	Assist PSEC with New Employee Onboarding Improvements	Cancelled by IT
56.	Troy Berreth, IT Interim CIO/CISO	Information Technology	NSX Distributed Firewall	Cancelled by IT
57.	Brandon Gatke, AVP IT & Security	Information Technology	Dynamic Firewall Block Lists	Cancelled by IT
58.	Katy Ho, Executive Vice President	Public Service, Education, & Social Sciences	Geocode by Awesome Table	Cancelled by Client
59.	Katy Ho, Executive Vice President	Academic Foundations, Essentials, & Gateways	Kaizena -Google add on	Cancelled by Client

Highlights Clients and Stakeholders Feedback Regarding Project Closures

Strength:

- "The project was one of the fastest implementations at PCC, with teamwork and efficiency acknowledged and celebrated."
- "Keep up the good work!" "... It was a great experience. Thank you to the entire IT team for making this happen, and to the portfolio team for their guidance and support from the initial stage to project closure..."
- "Effective project management planning and clear communication within the IT team were key factors in completing projects on time."

Collaboration:

- "Excellent teamwork, collaboration, and effective communication from the IT team have been key to the project's success. We are very pleased with how the project evolved and was completed on time"
- "Start to finish felt pretty seamless...Overall good collaboration and flexibility on solution options."
- "Information was shared in a timely and effective manner ..." "Work was completed in timely manner...."

Improvement:

- "This project was a valuable learning experience. I'm encouraged that with continued collaboration, we'll become more proficient in managing this type of work. To improve engagement and process alignment, it's important that training and leadership support consistent participation and reinforce expectations across teams..."

Stakeholder Engagement Matrix: Engage & Consult--> Influence → Impact → Monitor → Keep Satisfied

Completed - Did Not Meet Expectations

1.6%

Cancelled - IT Request

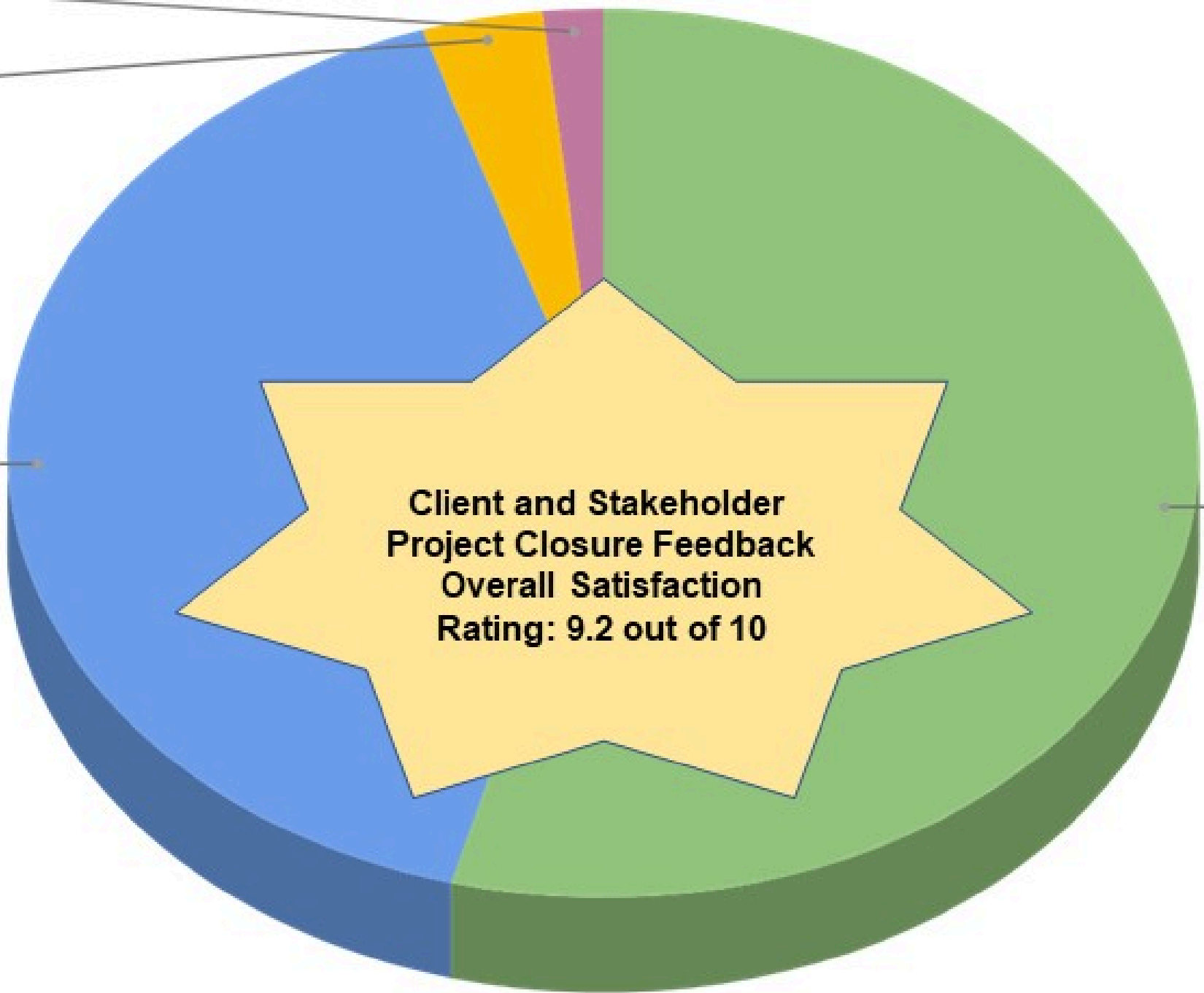
3.3%

Completed - Met Expectations

41.0%

Completed - Exceed Expectations

54.1%



🎉 **Kudos to the IT Project Teams!** 🎉

A huge round of applause for your outstanding work on successfully completing high-impact projects in collaboration with our clients and stakeholders. Your efforts demonstrate true excellence in delivering diverse technology solutions.

👏 Job well done, everyone! 👏

IT Portfolio Management Office (IT PMO) Information



Contact IT PMO:

For any questions regarding the IT Portfolio or the IT Project Management Office:

- IT PMO Group Email: itpmo@pcc.edu
- To make a technology project request: contact itpmo@pcc.edu or [book a project appointment here](#)
- More help can also be found on the IT PMO [spaces page](#)



More Helpful Information:

- Minutes for meetings can be found on spaces.pcc.edu at IT Portfolio Review
- IT PMO Portfolio Quarterly and Annual Reports visit [IT PMO PCC Website](#)
- You can [submit a project request](#) or [view active projects](#) via the TeamDynamix (TDX) Client Portal using your MyPCC login credentials

Quarterly PMO Group Discussion: Please join us if you can.

- Project Management Framework Next Meeting: [September 10th, 2025 @1pm](#)
- Community of Practice - Portfolio and Project Management Next Meeting: [October 23rd, 2025 @1pm](#)

Buy technology:

Visit <https://www.pcc.edu/technology/buy/> or contact IT Purchasing @ itbuy@pcc.edu

Accommodations:

If you require accommodations, contact the **Access Tech Team** at access-tech-group@pcc.edu or call 971-722-TECH (971-722-8324)