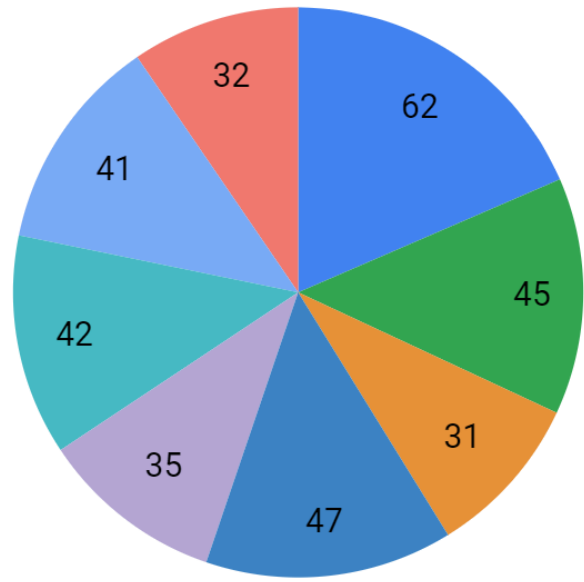


### Summary

At the conclusion of winter term, the Information Technology Portfolio has remained stable and steady. The IT project teams did a great job delivering a diverse range of technology projects and closed 18 projects. Of these, 14 were completed successfully with excellent stakeholders' satisfaction, while four were canceled at Client's and IT's requests. The quarterly average project closures have decreased slightly by two projects compared to the same period last year. See page 2 for detailed information. We also received 18 new project requests during the quarter which remains the same project intakes in FY23 winter term.

### IT Projects Alignment with PCC Strategic Initiatives - Benefits & Goals % Value



- Achieve Sustainable Excellence in all Operations
- Drive Student Success
- Provide Outstanding Affordable Education
- Create a Nationally Renowned Culture for Diversity, Equity, and Inclusion
- Transform the Community through Opportunity
- Ignite a Culture of Innovation
- Belonging: Create a sense of belonging in our learning environment as a college priority
- Delivery: Design and strengthen the innovative and appropriate use of technology, advancing equitable student success in all learning modalities.

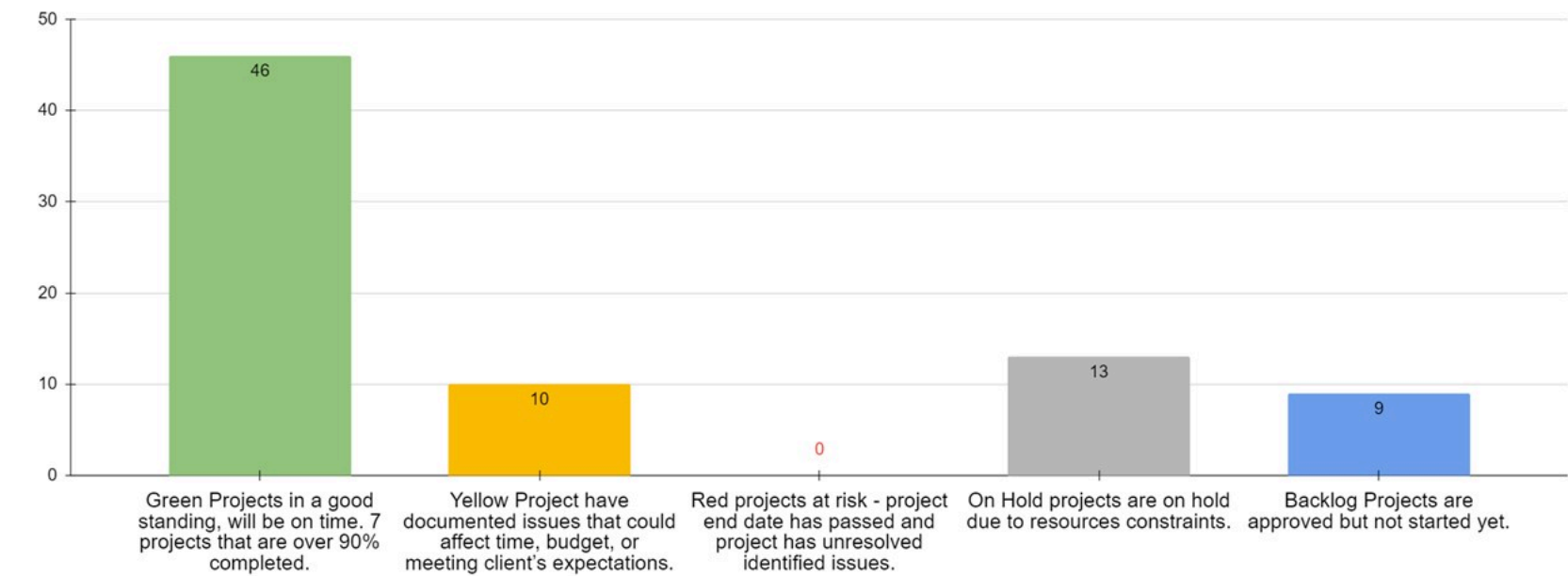
### Highlights Completed Projects

- Financial Aid Dynamic Forms Product (SHI NextGen Web Solution)
- Future Ready Oregon Career Pathways Grant CNA Project
- Admissions CRM Transition to Slate
- PCCTV Channel Content Server Upgrade
- Network Optimization Program - Firewall Replacement
- Bank Reconciliation AoDocs process
- Math Add-Ons for MathType and LaTeX
- ARMS Upgrade
- Windows Server 2012 R2 End-of-Support Upgrade
- EDT&LS Monitor SE AH 2008B
- HT SIM Lab
- InfoTech IT Satisfaction Survey

### Current IT Portfolio Assessment

Projects in the portfolio are looking quite promising and positioned the organization well for success this fiscal year. Majority of projects are in good standing.

At the start of winter term, the IT Portfolio has **86 projects** with the following health status:



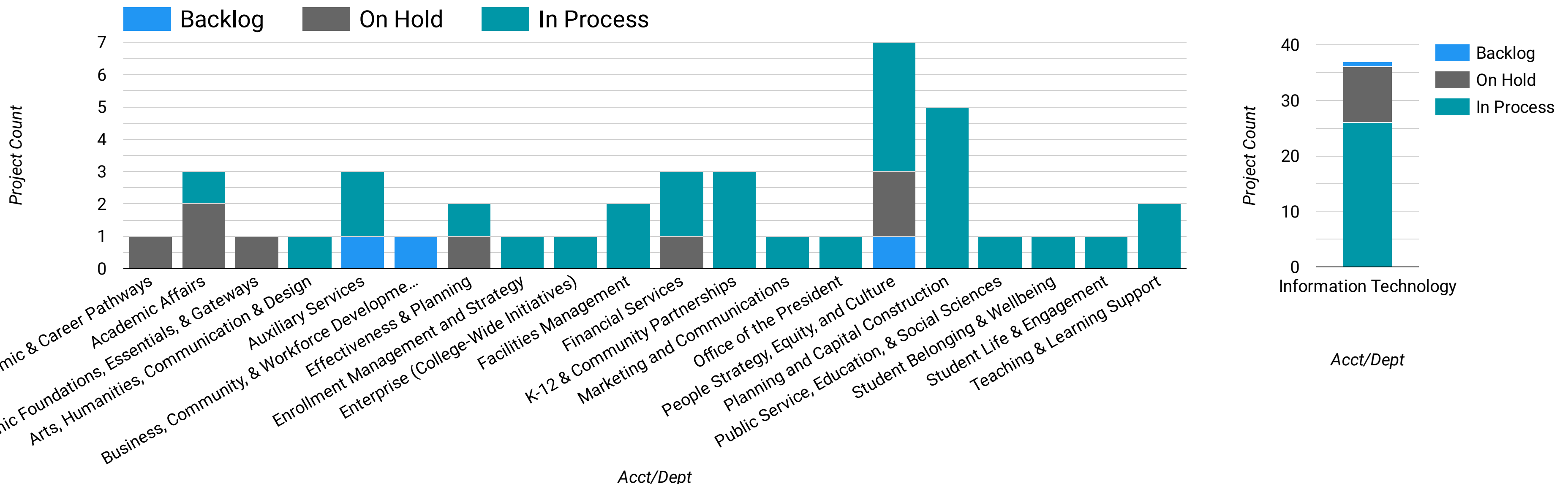
### On Going Partners and Collaborations

- Engagement with clients and key stakeholders is progressing positively, fostering collaboration and communication.
- Quarterly Community of Practice Portfolio Project Management open forum has been moving forward and has seen notable improvement.
- Quarterly Portfolio Project Management Framework Session in place
- Providing comprehensive updates to demonstrate the depth and scope of IT PMO's present and future work for the upcoming initiatives.

### Join US Quarterly PMO Group Discussion:

- Community of Practice - Portfolio and Project Management Next Meeting: [April 25th, 2024 @1pm.](#) Please join us if you can.

### Current Project Status by Departments



# Closed Project January 2024 - March 2024

	Cabinet Project Sponsor	Acct/Dept ▲	Name	Status Name
1.	Katy Ho	Academic Foundations, Essentials, & Gateways	Math Add-Ons for MathType and LaTeX	Completed - Exceeded Expectatio...
2.	Katy Ho	Business, Community, & Workforce Development	Using a chromecast device with VR	Completed - Exceeded Expectatio...
3.	José Dela Cruz	Enrollment Management and Strategy	Financial Aid Dynamic Forms Product - SHI NextGen Web Solution	Completed - Exceeded Expectatio...
4.	José Dela Cruz	Enrollment Management and Strategy	Admissions CRM Transition to Slate	Completed - Exceeded Expectatio...
5.	Eric Blumenthal	Financial Services	Bank Reconciliation AoDocs process	Completed - Exceeded Expectatio...
6.	Michael Northover	Information Technology	InfoTech IT Satisfaction Survey	Completed - Exceeded Expectatio...
7.	Michael Northover	Information Technology	Multi-Cloud Direct Network Connection Architecture Roadmap	Cancelled by IT
8.	Michael Northover	Information Technology	Windows Server 2012 R2 End-of-Support Upgrade	Completed - Met Expectations
9.	Michael Northover	Information Technology	D@R - GSuite Data Loss Prevention	Cancelled by IT
10.	Michael Northover	Information Technology	D@R - Secure Business Improvement Platform	Cancelled by IT
11.	Adrien Bennings	Marketing and Communications	PCCTV Channel Content Server Upgrade	Completed - Met Expectations
12.	Katy Ho	Pathways to Opportunity	Future Ready Oregon Career Pathways Grant CNA Project	Completed - Met Expectations
13.	Steven Nakana	People Strategy, Equity, and Culture	MyCareer Integration	Cancelled by Client
14.	Michael Northover	Planning and Capital Construction	Southeast Campus Security Camera Installation Project	Completed - Met Expectations
15.	Michael Northover	Planning and Capital Construction	Network Optimization Program - Firewall Replacement	Completed - Met Expectations
16.	Michael Northover	Planning and Capital Construction	HT SIM Lab	Completed - Met Expectations
17.	Eric Blumenthal	Public Safety	ARMS Upgrade	Completed - Exceeded Expectatio...
18.	Katy Ho	Teaching & Learning Support	EDT&LS Monitor SE AH 208B	Completed - Met Expectations

**We look forward to working with you on next project involving Technology.**

**You can [submit a project request](#) or [view active projects](#) via the [TeamDynamix \(TDX\) Client Portal](#) using your [MyPCC login credentials](#)**

**For any questions regarding the IT Portfolio or the IT Project Management Office, please email, [itpmo@pcc.edu](mailto:itpmo@pcc.edu) or visit the [IT PMO Spaces Page](#).**

# Highlights Clients and Stakeholders Feedback Regarding Project Closures

## Strength:

- "Keep up the good work!" "... It was a great experience. Thank you to the entire IT team for making this happen, and to the portfolio team for their guidance and support from the initial stage to project closure..."
- "The folks that were resources to the project were professional and helpful in ensuring that the project got completed in a timely manner..."

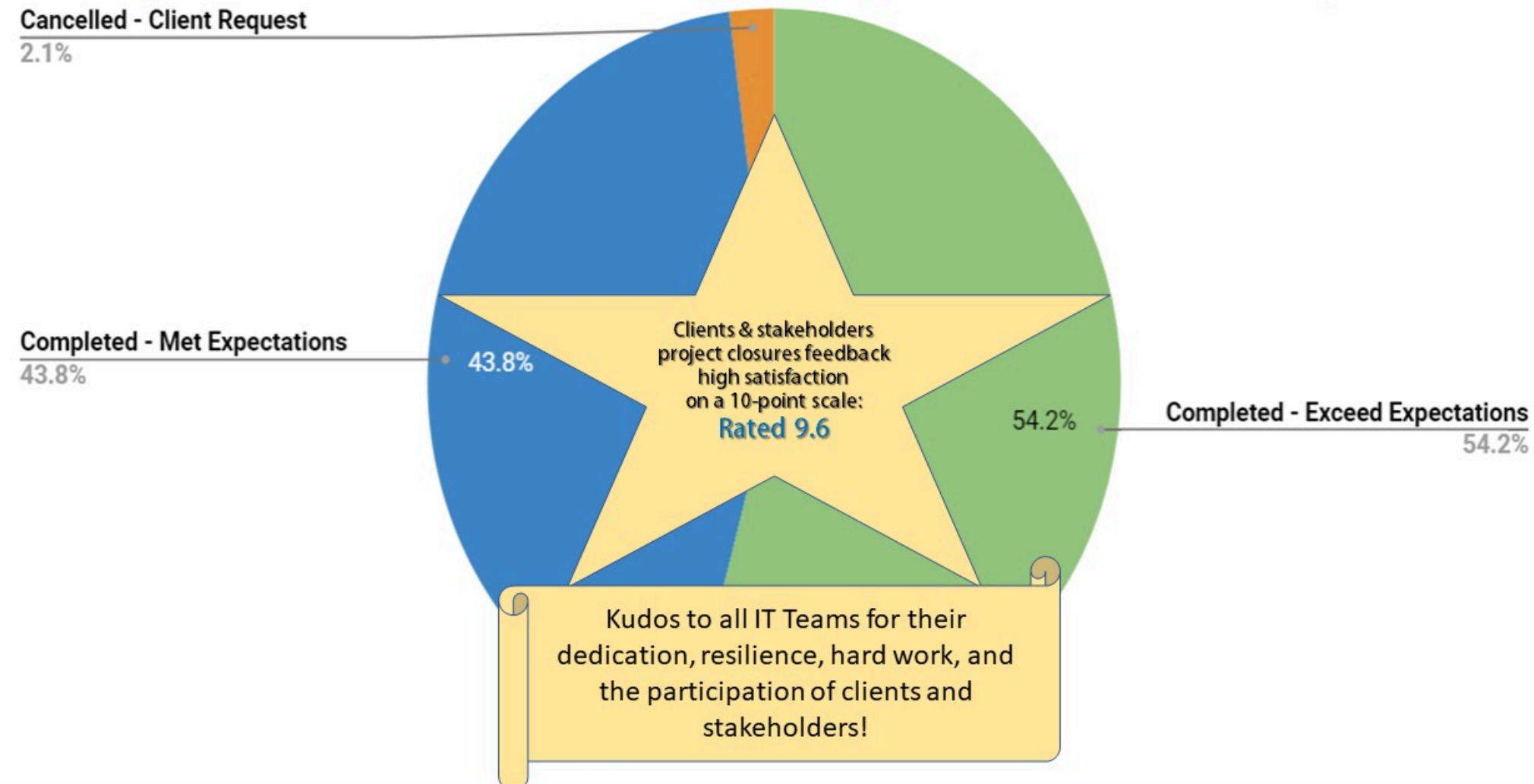
## Collaboration:

- "The folks that were resources to the project were professional and helpful in ensuring that the project got completed in a timely manner. "...
- "Start to finish felt pretty seamless..."

## Improvement:

- "...little timing issue things like getting communication prior to when the work was physically being done so that the people's who work in the area could get a heads up and also so I could have been there to answer any questions to eliminate extra back and forth..."

## Project Closures Feedback (January 2024 - March 2024) Chart



# IT Portfolio Management Office (IT PMO) Information



## Contact IT PMO:

For any questions regarding the IT Portfolio or the IT Project Management Office:

- IT PMO Group Email: [itpmo@pcc.edu](mailto:itpmo@pcc.edu)
- To make a technology project request: contact [itpmo@pcc.edu](mailto:itpmo@pcc.edu) or [book a project appointment here](#)
- More help can also be found on the IT PMO [spaces page](#)



## More Helpful Information:

- Minutes for meetings can be found on [spaces.pcc.edu](https://spaces.pcc.edu) at IT Portfolio Review
- IT PMO Portfolio Quarterly and Annual Reports visit [IT PMO PCC Website](#)
- You can [submit a project request](#) or [view active projects](#) via the TeamDynamix (TDX) Client Portal using your MyPCC login credentials

## Join US Quarterly PMO Group Discussion:

- Community of Practice - Portfolio and Project Management Next Meeting: [April 25th, 2024 @1pm](#)  
Please join us if you can.

### Buy technology:

Visit <https://www.pcc.edu/technology/buy/> or contact IT Purchasing @ [itbuy@pcc.edu](mailto:itbuy@pcc.edu)

### Accommodations:

If you require accommodations, contact the **Access Tech Team** at [access-tech-group@pcc.edu](mailto:access-tech-group@pcc.edu) or call 971-722-TECH (971-722-8324)