Summary

At the conclusion of fall term, the Information Technology Portfolio has remained stable and healthy. The IT project teams did a great job delivering a diverse range of technology projects and closed 17 projects. Of these, 16 were completed successfully, while one was canceled at clients' request. Quarterly average project closures have decreased slightly by three projects compared to the same period last year. See page 2 for detailed information. We also received 10 new project requests which were seven requests fewer than the project intakes in FY23 Fall.

Highlights Completed Projects

- Artificial Intelligence & Cultural Computing
- Enterprise Resource Planning (ERP) Upgrade - Phase I
- RC - OMIC Training Center Classroom Upgrade
- Sylvania Library Zoom Room
- Advising Appointment Self-Check-in Kiosk
- Media Services Operational projects
- Classroom Technology Assessment
- CISCO classroom installation and configuration
- Community Education Liability Waivers

IT Projects Alignment with PCC Strategic Initiatives:

- 95% of our projects focused on the goals of Achieve Sustainable Excellence in All Operations
- Over 83% on Driving Student Success
- 79% are aligned on Providing Outstanding Affordable Education
- 87% on Creating a Nationally Renowned Culture for Diversity, Equity, and Inclusion
- 85% Transform the Community through Opportunity
- 63% on Ignite a Culture of Innovation that increased ensuring IT work consistently align with our college's focus on providing opportunity and equitable student success and securing the institution.

Current IT Portfolio Assessment

Projects in the portfolio are looking quite promising and positioned the organization well for success this fiscal year. Majority of projects are in good standing.

At the start of winter term, the IT Portfolio has 86 projects with the following health status:
- 40 green projects in a good standing. 9 projects that are over 90% completed.
- 9 yellow projects have documented issues
- 0 red projects at risk.
- 21 on hold projects are on hold due to resources constraints.
- 4 backlog projects are approved but not started yet.

On Gaining Partners and Collaborations

- Engagement with clients and key stakeholders is progressing positively, fostering collaboration and communication.
- Quarterly Community of Practice Portfolio Project Management open forum has been moving forward and has seen notable improvement.

Join US Quarterly PMO Group Discussion:

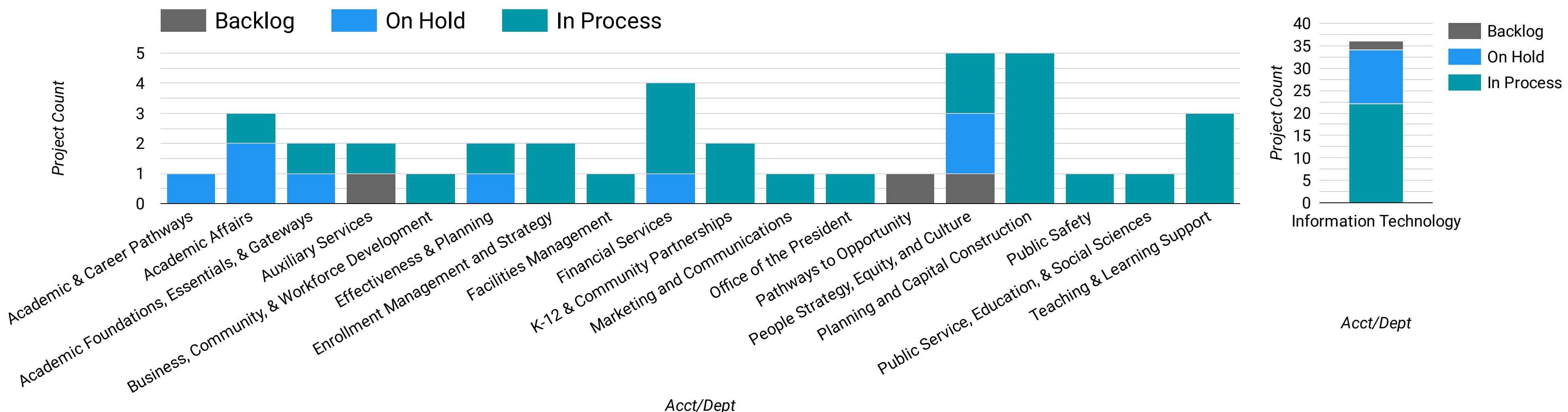- Community of Practice - Portfolio and Project Management Next Meeting: January 25th, 2024 @1pm.
We are excited to announce that Dr. Nakana, VP/PSEC, will be our guest speaker. Please join us if you can.

We look forward to working with you on next project involving Technology

For any questions regarding the IT Portfolio or the IT Project Management Office, please email, itpmo@pcc.edu or visit the Teamdynamix Client Portal.
You can submit a project request or view active projects via the TeamDynamix (TDX) Client Portal using your MyPCC login credentials

Current Project Status by Departments

Closed Project October 2023 - December 2023

	Cabinet Project Sponsor	Acct/Dept ▲	Name	Status Name
1.	José Dela Cruz	Academic & Career Pathways Guidance	Advising Appointment Self-Check-in Kiosk	Completed - Exceeded Expectations
2.	Eric Blumenthal	Administration and Finance	SY CC 233F Office Set Up - Eric Blumenthal's	Completed - Exceeded Expectations
3.	Katy Ho	Advanced & Applied Technologies	RC - OMIC Training Center Classroom Upgrade	Completed - Exceeded Expectations
4.	Katy Ho	Business, Community, & Workforce Development	Artificial Intelligence & Cultural Computing	Completed - Met Expectations
5.	Katy Ho	College Operations	SY CC 247B - Josh Peters-McBride	Completed - Exceeded Expectations
6.	Katy Ho	Community Ed & Lifelong Learning	Community Education Liability Waivers	Completed - Exceeded Expectations
7.	Michael Northover	Information Technology	Upgrade Perceptive Contents from v7.2.3 to th…	Completed - Exceeded Expectations
8.	Michael Northover	Information Technology	Classroom Technology Assessment	Completed - Met Expectations
9.	Michael Northover	Information Technology	DNS DDoS Mitigation	Completed - Met Expectations
10.	Michael Northover	Information Technology	Risk Assessment Active Directory	Completed - Met Expectations
11.	Michael Northover	Information Technology	Client Service Reorganization	Completed - Met Expectations
12.	Katy Ho	Science, Computing & Engineering	CISCO classroom installation and configuration	Completed - Met Expectations
13.	Michael Northover	Special/Reserve Funding	Enterprise Resource Planning (ERP) Upgrade - …	Completed - Met Expectations
14.	Kurt Simonds	Strategy, Policy and Integrated Planning	SY CC 233G Office Set up, Kurt Simonds	Completed - Exceeded Expectations
15.	José Dela Cruz	Student Life & Engagement	PCC Cascade TH 204 Reconfiguration	Completed - Exceeded Expectations
16.	Katy Ho	Teaching & Learning Support	Sylvania Library Zoom Room	Completed - Exceeded Expectations
17.	Katy Ho	Teaching & Learning Support	Install Splashtop Business on library student ch…	Cancelled by IT

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IT Portfolio Management Office (IT PMO) Information

Contact IT PMO:

For any questions regarding the IT Portfolio or the IT Project Management Office:
- IT PMO Group Email: itpmo@pcc.edu
- To make a technology project request: contact itpmo@pcc.edu or book a project appointment here
- More help can also be found on the IT PMO spaces page

More Helpful Information:

- Minutes for meetings can be found on spaces.pcc.edu at IT Portfolio Review
- IT PMO Portfolio Quarterly and Annual Reports visit IT PMO PCC Website
- You can submit a project request or view active projects via the TeamDynamix (TDX) Client Portal using your MyPCC login credentials

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Buy technology:
Visit https://www.pcc.edu/technology/buy/ or contact IT Purchasing @ itbuy@pcc.edu

Accommodations:
If you require accommodations, contact the **Access Tech Team** at access-tech-group@pcc.edu or call 971-722-TECH (971-722-8324)