PCC Mission Statement

Portland Community College supports student success by delivering access to quality education while advancing economic development and promoting sustainability in a collaborative culture of diversity, equity and inclusion.

Summary Fall Term FY26 - Q2 Overview

As calendar year 2025 concluded, the Information Technology (IT) Department continued to deliver technology projects at a steady and consistent pace throughout the Fall Term of FY26, Quarter 2. Throughout the quarter, the IT Project Management Office (PMO) remained focused on delivering projects that support teaching and learning, consistently met client expectations, and enabled equitable student success by driving excellence in education through technology innovation and operational efficiency across the district.
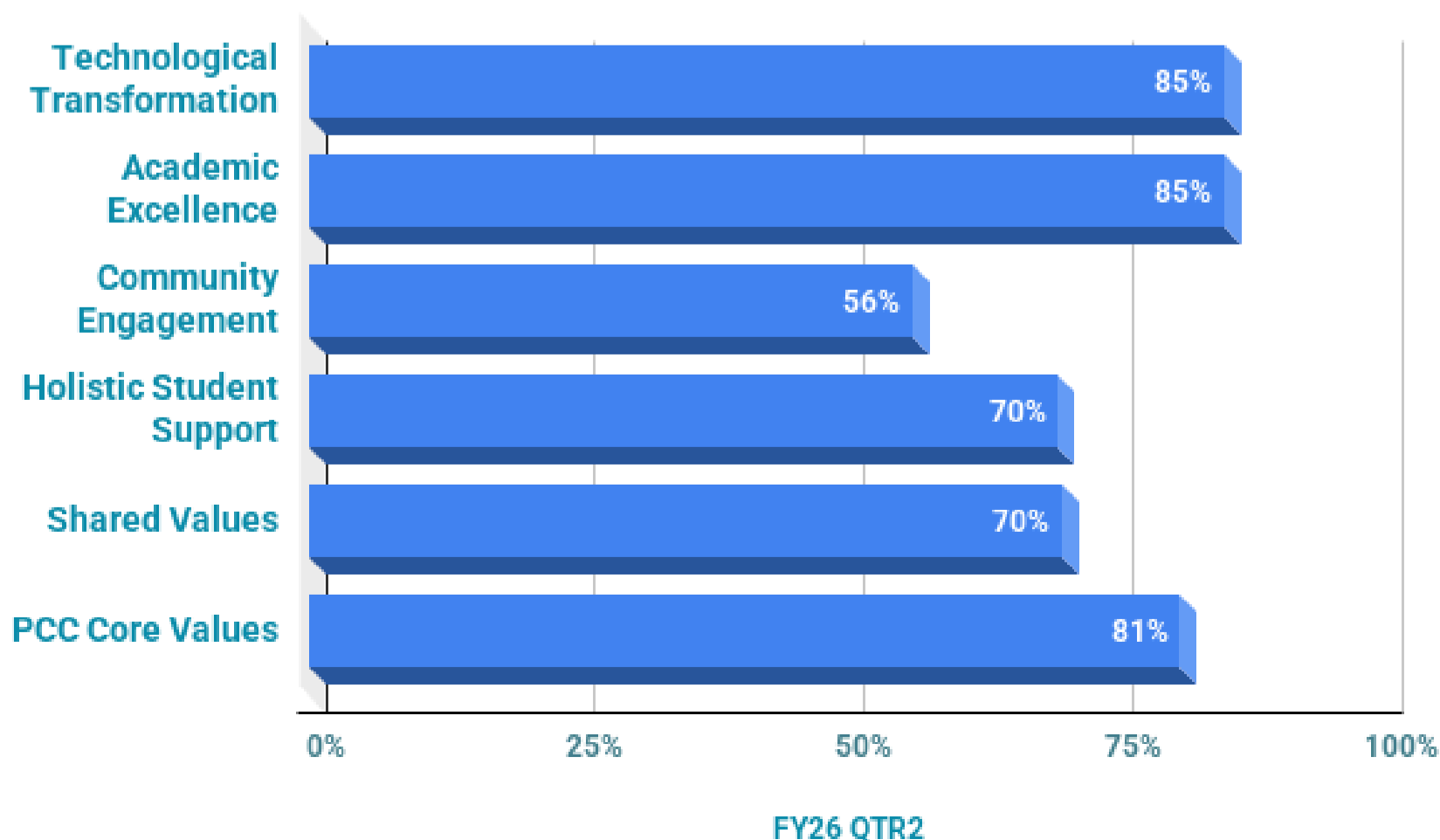
During the quarter, IT project teams delivered a diverse range of technology initiatives and closed a total of 12 projects. Of these, 8 projects were successfully completed with high stakeholder satisfaction. 4 projects were cancelled at the request of clients and IT due to vendor limitations, the availability of alternative solutions, and limited IT capacity resulting from competing priorities. The quarterly average number of project closures decreased by 5 projects compared to the same period during the Fall Term of FY25. See page 2 for a detailed list of closed projects.

A total of 9 new project requests were received during the Fall Term of 2025, representing an increase of 3 requests compared to the Fall Term 2024.

IT PMO Quick Links
- [IT PMO - Main Board](#) Central Hub
- [Live Dashboard](#)
- [PCC Technology Request Form](#)
- [IT PMO Spaces Page](#)
- [IT Project Managers](#)

Completed & Successfully Closed Projects - % Alignment with PCC Strategic Initiatives, Benefits, and Goals

Initiative	%
Technological Transformation	85%
Academic Excellence	85%
Community Engagement	56%
Holistic Student Support	70%
Shared Values	70%
PCC Core Values	81%

FY26 QTR2

Highlights Completed Projects

Mega-Gantt Projects
- Student Affairs - Update Gateway to College Program Name
- Upgrade Ellucian Degree Works to v5.1.5

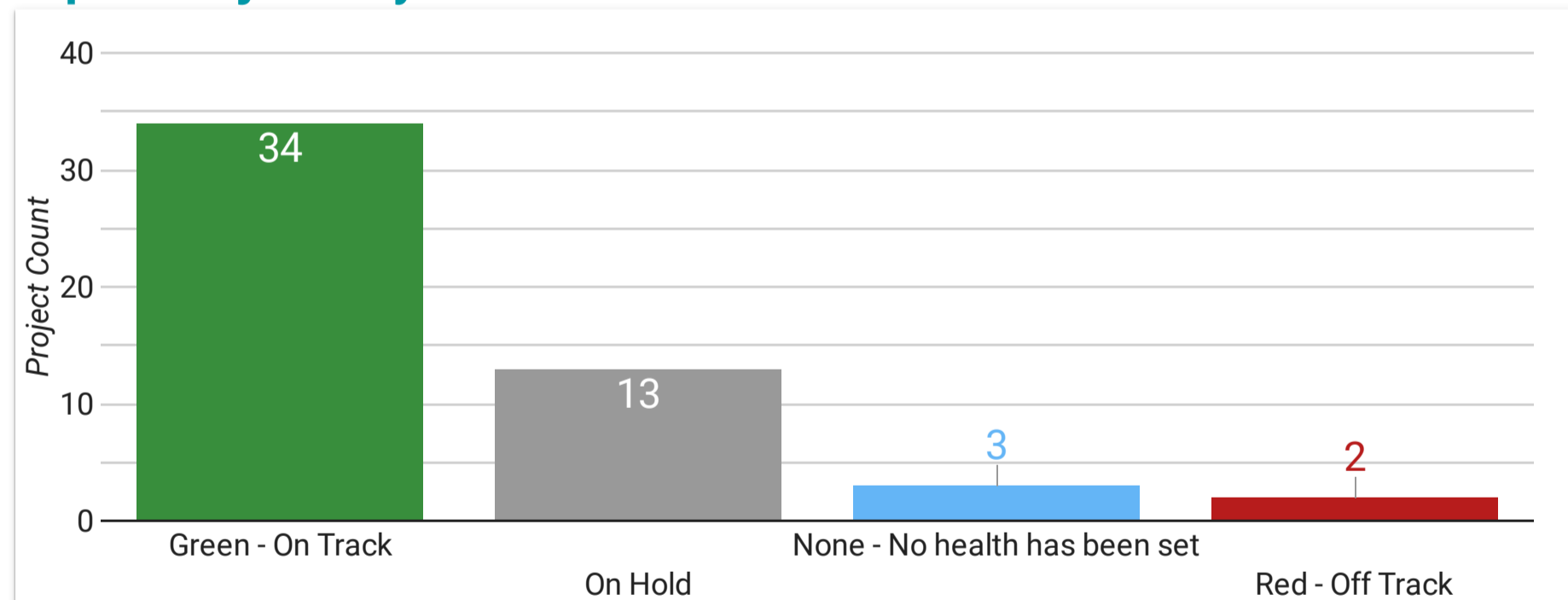**Teaching and Learning Technology Enhancements**
- Print Shop Pro Cloud-Based Migration
- Implement a Food Waste Notification System
- Deepfreeze Console Version Upgrade
- Windows 11 Deployment
- Multimedia Classroom improvements
- SMARTtech Display Installation SY TCB 307

Current IT Portfolio by Health Status

The IT Portfolio continues to demonstrate strong performance and alignment with institutional priorities to consistently meet client expectations and enable equitable student success by driving excellence in education through technology innovation.

Currently, the portfolio comprises 52 active projects across multiple strategic and operational areas. The overall health status of these projects is summarized below.

Open Projects by Health Status

Health Status	Project Count
Green - On Track	34
On Hold	13
None - No health has been set	3
Red - Off Track	2

3 None - No health has been set = Newly Submitted Project Requests

The success of our IT portfolio depends on the collaboration and dedication of our partners, clients, stakeholders, and IT staff.
We appreciate your contributions and look forward to supporting your next technology initiative.

📚Helpful Links: [Submit a New Project Request](#), contact [itpmo@pcc.edu](#) or [book a project appointment here](#)

Closed Project October 2025 - December 2025

	President Leadership Cabinet Project Sponsor	Requestor Department	Name	Closed Status ▾
1.	Brandon Gatke, AVP IT & Security	Information Technology	Upgrade Ellucian Degree Works to v5.1.5	Closed
2.	Jennifer Ernst, VP Academic Affairs	Information Technology	Multimedia Classroom improvements	Closed
3.	Jennifer Ernst, VP Academic Affairs	Academic Affairs	SMARTtech Display Installation SY TCB 307	Closed
4.	Vicky López-Sánchez - VP Student Affairs	Student Affairs	Student Affairs - Update Gateway to College Program Name	Closed
5.	Josh Peters McBride, AVP College Operations	Auxiliary Services	Implement a Food Waste Notification System	Closed
6.	Brandon Gatke, AVP IT & Security	Information Technology	Windows 11 Deployment	Closed
7.	Josh Peters McBride, AVP College Operations	Auxiliary Services	Print Shop Pro Cloud-Based Migration	Closed
8.	Brandon Gatke, AVP IT & Security	Information Technology	Deepfreeze Console Version Upgrade	Closed
9.	Brandon Gatke, AVP IT & Security	Information Technology	Upgrade WordPress web editor	Cancelled
10.	Brandon Gatke, AVP IT & Security	Information Technology	Update project portfolio system (TDX) for expanded use	Cancelled
11.	Howard Croom, AVP People Strategy, Equity & Culture	Information Technology	IS - Manage employee data upon separation	Cancelled
12.	Jennifer Ernst, VP Academic Affairs	Academic Affairs	Landing Page for Prospective Students - Labor Market data ++	Cancelled

1 - 12 / 12 ‹ ›

Stakeholder Engagement Matrix: Engage & Consult--> Influence → Impact → Monitor → Keep Satisfied

Highlights Clients and Stakeholders Feedback Regarding Project Closures
FY26 (October 2025 - December 2025): Chart Overview

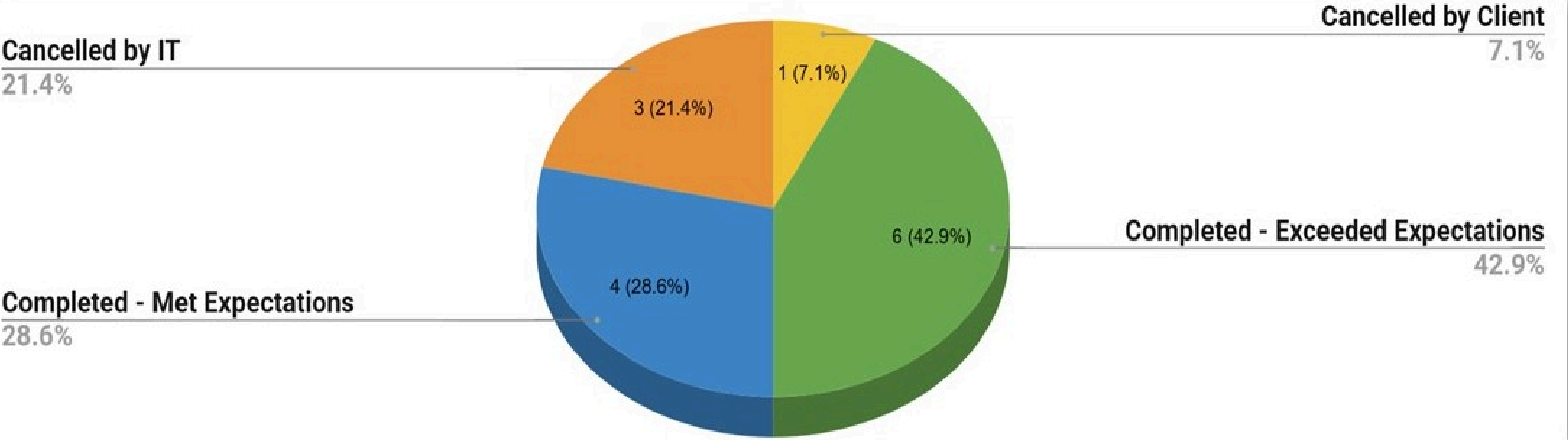*FY26 Q2 Fall Term*
Performance Status 4.13

Strength:
- "Customer communication, and planning."
- "Communication was clear and timely throughout the project. The Project Manager was responsive and collaborative, making it easy to stay aligned and move decisions forward efficiently."
- "Individuals (IT staff) who had a solid grasp on what was needed to accomplish the task had no issues with getting the work organized and accomplished. They were even able to help others who were struggling... Good evaluation of baseline product."

Collaboration:
- "Cross campus collaboration."
- "I believe we worked through ideas and got to a definition that could be successfully implemented in a consistent and supportable fashion."
- "Great partnership amongst stakeholders...team coordinated well, adjusted to vendor constraints, and supported one another through scheduling and technical complexities."
- "Overall, the project demonstrated a high level of transparency and effective team collaboration."

Improvement:
- "Centralizing methodologies for rollout across the district would ensure more continuity and allow for a greater continuity of service delivery."
- "Find further ways to engage with staff to help us schedule upgrade appointments."
- "Avoid running critical systems to end-of-life: GradPlan and Solaris reached EOL, creating operational risks, delayed support, and urgent upgrade pressure."

Pie chart:
- Cancelled by IT 21.4% — 3 (21.4%)
- Cancelled by Client 7.1% — 1 (7.1%)
- Completed - Exceeded Expectations 42.9% — 6 (42.9%)
- Completed - Met Expectations 28.6% — 4 (28.6%)

Kudos to the IT project teams for their outstanding accomplishments. The success of our IT portfolio is driven by the collaboration and dedication of our partners, clients, stakeholders, and IT staff.
We appreciate your contributions and look forward to supporting your next technology initiative.

IT Portfolio Management Office (IT PMO) Information

Contact IT PMO:

For any questions regarding the IT Portfolio or the IT Project Management Office:
- IT PMO Group Email: itpmo@pcc.edu
- To make a technology project request: contact itpmo@pcc.edu or book a project appointment here
- More help can also be found on the IT PMO spaces page

More Helpful Information:

- Minutes for meetings can be found on spaces.pcc.edu at IT Portfolio Review
- IT PMO Portfolio Quarterly and Annual Reports visit IT PMO PCC Website
- You can Submit PCC Technology Request Form or view active projects via the IT PMO Main monday.com board with your MyPCC login credentials

Quarterly PMO Group Discussion: Please join us if you can.
- Community of Practice Portfolio and Project Management: Thursday, April 23rd from 1 - 2pm
- Project Management Framework Next Meeting: TBD

Buy technology:
Visit https://www.pcc.edu/technology/buy/ or contact IT Purchasing @ itbuy@pcc.edu

Accommodations:
If you require accommodations, contact the **Access Tech Team** at access-tech-group@pcc.edu or call 971-722-TECH (971-722-8324)