Summer Term FY24 QRT1 Overview
In the first fiscal quarter of the new biennium, FY24 Summer Term, the Information Technology Portfolio has remained stable and healthy, focused on enhancing teaching and learning with a significant impact on students. Throughout the quarter, the IT project teams did a great job delivering a diverse range of technology projects and closed 17 projects. Of the 17 closed projects, 15 were completed successfully, while two were canceled at clients' request due to scope changes, a 21.4% increase compared to the last year during the same period (see page 2). We also received 10 new project requests which is a decrease of 28.6% due to fewer project intakes compared to FY23 Summer. Overall, the quarterly average project closure rate is 8.6%, up slightly from the last quarter.

Projects continue to solidly align with the college's Strategic Initiatives and its associated benefits. 85% of our projects focused on the goals of Achieve Sustainable Excellence in All Operations, over 63% on Driving Student Success, 59% are aligned on Providing Outstanding Affordable Education, 47% on Creating a Nationally Renowned Culture for Diversity, Equity, and Inclusion, 45% Transform the Community through Opportunity, 43% on Ignite a Culture of Innovation that increased ensuring IT work consistently align with our college's focus on providing opportunity and equitable student success and securing the institution.

Highlights
- Created a Google add-on STA Forms Request that enables departments to enhance online data collection
- Implemented Electronic Security Services (ESS) data repository implementation that ensures the integration and accuracy of ESS data
- Isolated data breaches from cyber attacks and natural disasters of the Cloud Vault Network Storage
- Established the CLEAR Clinic for community legal services
- Implemented Conebeam Dental Technology (DTX Studio Go Software) for imaging in our dental clinics
- Deployed STEAM educational programs, introduced OMIC 114 Digital Signage
- Utilized collaborative media services and video conferencing room equipment to enhance academic engagement technology
- Completed the technical architecture and implementation for the Tenable Vulnerability Management environment
- Finalized Active Directory Risk Assessment to identify current risk profile and attack surface of AD environment
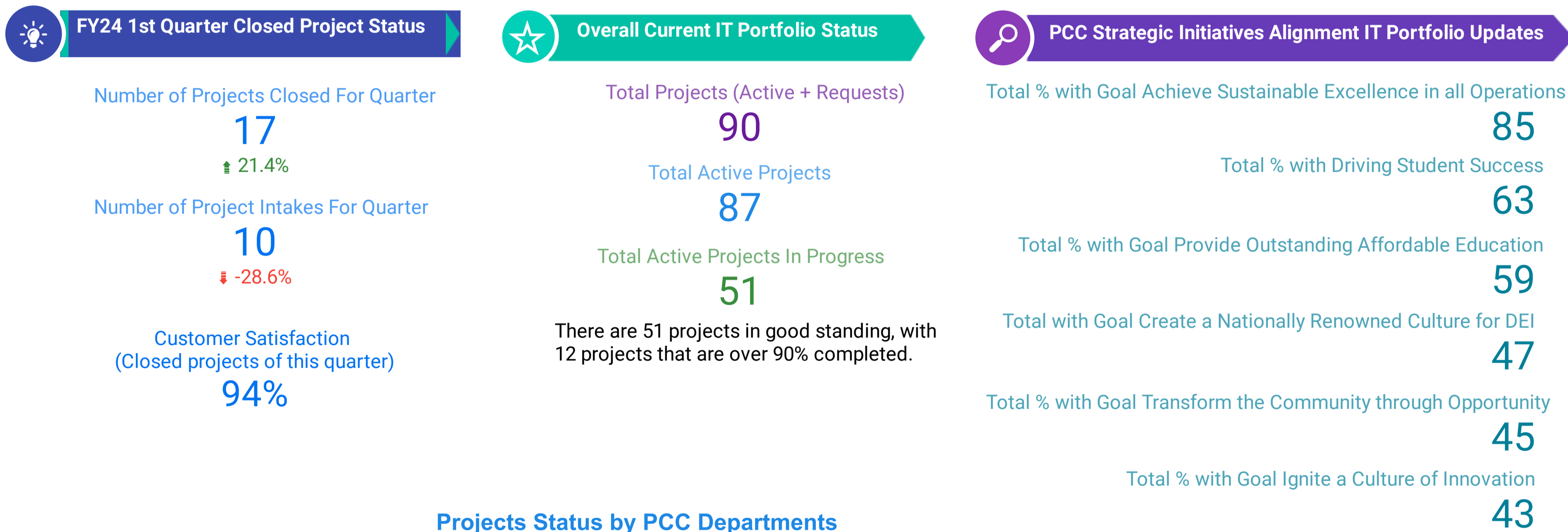
Current Portfolio Assessment
The projects in the portfolio are looking quite promising and positioned the organization well for FY24. As we begin FY24 with 90 projects, here are the following health statuses: 51 projects in a good standing, 12 projects that are over 90% completed, 13 Yellow, 0 Red, 18 On Hold, and 10 projects approved but not started yet. In addition, the IT PMO provides a Quarterly Portfolio Project Management Framework training and Quarterly Community of Practice - Portfolio and Project Management open forum to engage with PCC Community members who share a concern or passion for project management and to share best practices.
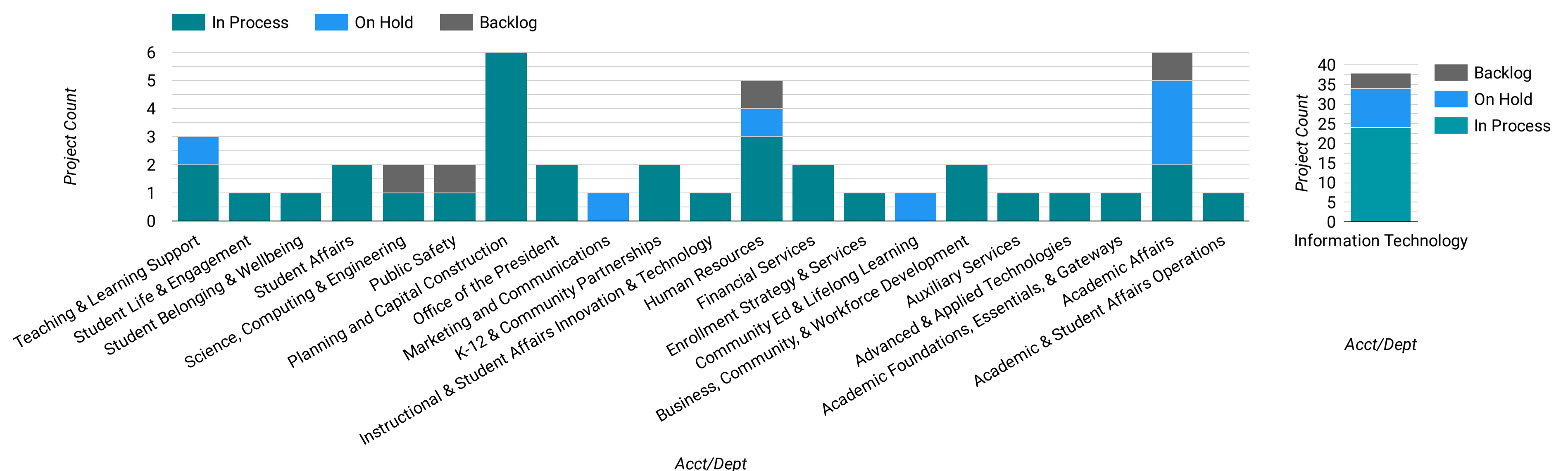
The IT PMO Quarterly Community of Practice - Portfolio and Project Management open forum is on January 25th @1pm. We are excited to announce that Dr. Nakana, VP/PSEC, will be our guest speaker. Please join us if you can.

We look forward to working with you on your next project involving technology.

For any questions regarding the IT Portfolio or the IT Project Management Office
please email, itpmo@pcc.edu or visit the Teamdynamix Client Portal.
To view active IT projects via the TeamDynamix (TDX) Client Portal with a MyPCC login
credential

FY24 1st Quarter Closed Project Status

Number of Projects Closed For Quarter
17
▲ 21.4%

Number of Project Intakes For Quarter
10
▼ -28.6%

Customer Satisfaction
(Closed projects of this quarter)
94%

Overall Current IT Portfolio Status

Total Projects (Active + Requests)
90

Total Active Projects
87

Total Active Projects In Progress
51

There are 51 projects in good standing, with 12 projects that are over 90% completed.

PCC Strategic Initiatives Alignment IT Portfolio Updates

Total % with Goal Achieve Sustainable Excellence in all Operations
85

Total % with Driving Student Success
63

Total % with Goal Provide Outstanding Affordable Education
59

Total with Goal Create a Nationally Renowned Culture for DEI
47

Total % with Goal Transform the Community through Opportunity
45

Total % with Goal Ignite a Culture of Innovation
43

Projects Status by PCC Departments

Closed Project July 2023 - September 2023

Kudos to all IT teams' dedication, hard work, and stakeholders' participation during FY24 Summer Term; we successfully closed 15 IT and Non-IT projects.

	Cabinet Project Sponsor	Acct/Dept ▲	Name	Status Name
1.	Katy Ho	Academic Affairs	STA Forms Request	Completed - Met Expectations
2.	Katy Ho	Advanced & Applied Technologies	OMIC 114 Digital Signage	Completed - Exceeded Expectations
3.	José Dela Cruz	Enrollment Management and Strategy	Sylvania CC 247C Conference Room Technology Installation	Completed - Exceeded Expectations
4.	Katy Ho	Healthcare & Emergency Professions	Conebeam Dental Technology (DTX Studio Go Software)	Completed - Met Expectations
5.	Michael Northover	Information Technology	IS- Tenable Redesign	Completed - Met Expectations
6.	Michael Northover	Information Technology	Risk Assessment Active Directory	Completed - Met Expectations
7.	Eric Blumenthal	Information Technology	Electronic Security Systems Operationalization	Completed - Met Expectations
8.	Michael Northover	Information Technology	Electronic Security Services (ESS) data repository	Completed - Exceeded Expectations
9.	Michael Northover	Information Technology	vPro - Enable AMT on Win desktops - remote power management	Completed - Met Expectations
10.	José Dela Cruz	K-12 & Community Partnerships	Technology needs for Vicky Lopez Sanchez's office - RC 9/115B	Completed - Exceeded Expectations
11.	Katy Ho	Learning Support	SY & RC & CA STEAM Center Computer Upgrade	Completed - Exceeded Expectations
12.	Michael Northover	Planning and Capital Construction	Rubrik Cloud Vault Network Storage	Completed - Exceeded Expectations
13.	Eric Blumenthal	Public Safety	Timely Warning Decision Matrix (TWDM)	Cancelled by Client
14.	Katy Ho	Science, Computing & Engineering	NetLab - CIS CISCO Classrooms Access	Cancelled by Client
15.	José Dela Cruz	Student Belonging & Wellbeing	Cascade Multicultural Center Television Install	Completed - Exceeded Expectations
16.	José Dela Cruz	Student Life & Engagement	PCC Cascade TH 204 Reconfiguration	Completed - Exceeded Expectations
17.	Katy Ho	Teaching & Learning Support	RC - OMIC FabLab IT Build	Completed - Exceeded Expectations

IT Portfolio Management Office (IT PMO) Information

Contact IT PMO:

For any questions regarding the IT Portfolio or the IT Project Management Office:
- IT PMO Group Email: itpmo@pcc.edu
- To make a technology project request: contact itpmo@pcc.edu or book a project appointment here
- More help can also be found on the IT PMO Spaces page

More Helpful Information:

- Minutes for meetings can be found on spaces.pcc.edu at IT Portfolio Review
- IT PMO Portfolio Quarterly and Annual Reports visit IT PMO PCC Website
- View active IT projects via the TeamDynamix (TDX) Client Portal with a MyPCC login credential

Join US Quarterly PMO Group Discussion:
- Project Management Framework Next Meeting: December 13th, 2023 @1pm
- Community of Practice - Portfolio and Project Management Next Meeting: January 25th, 2024 @1pm

Buy technology:
Visit https://www.pcc.edu/technology/buy/ or contact IT Purchasing @ itbuy@pcc.edu

Accommodations:
If you require accommodations, contact the **Access Tech Team** at access-tech-group@pcc.edu or call 971-722-TECH (971-722-8324)