

3rd Quarter Fall Term Report Overview

The Information Technology (IT) Portfolio Management Office is off to a good start for the spring term as it continues working collaboratively with multiple district-wide departments to provide its technology support at a steady pace. Kudos to all IT teams' dedication, hard work, and stakeholders' participation; during FY23 fall term, the IT department closed 20 projects and received 19 new project requests, which was a 33% increase in closed projects and a 58% increase in new project intake, compared to the same period last year (see page 2).

The projects continue to align with the current PCC strategic initiatives, where 63% focused on the goals of Achieve Sustainable Excellency in all Operations, over 60% on Driving Student Success, 59% Provide Outstanding Affordable Education, 57% Create a Nationally Renowned Culture for Diversity, Equity, and Inclusion, and 43% Transform the Community through Opportunity. The average project rating increased by 9.75% this quarter, bringing the overall average project rating to 8.56 out of 10.

Significant IT PMO milestones in FY23 Fall term included: adding cybersecurity criticality and sensitivity parameters to the technology project intake process to ensure these newly approved themes and goals are consistently aligned with the institution's strategic plan; adapting IT works to the ongoing Academic and Student Affairs and new IT Client Services reorgs; updating IT Project Intake and Prioritization Committee member list reflecting current college organization structure.

The IT PMO Quarterly Community of Practice - Portfolio and Project Management open forum is on April 27th at 1pm. Hope you can [join](#) us via Google Meet or by phone (US) @ +1 484-909-0188 PIN: 211 200 448#. On March 8th, IT PMO held its Quarterly Portfolio Project Management Framework Session. Thanks to IT Client Services Director Terry Jolley for presenting Project Management - Stakeholder Engagement.

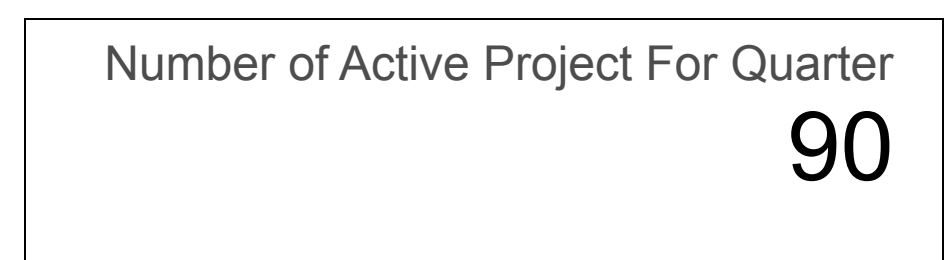
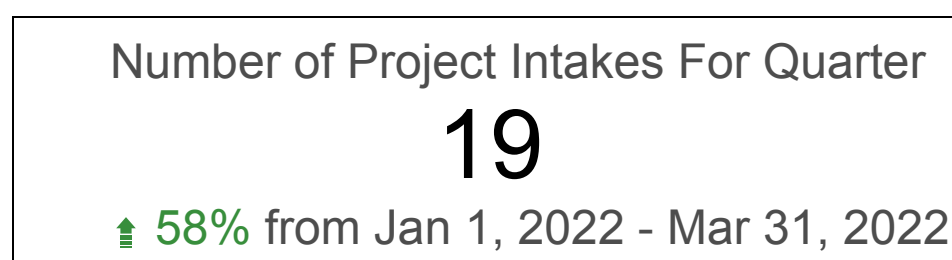
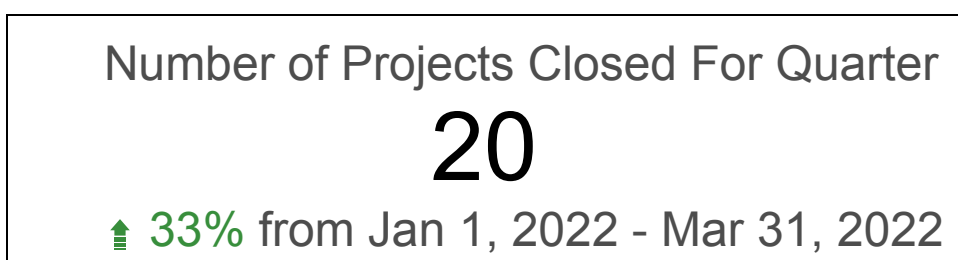
IT Portfolio Current Assessment

The IT Portfolio's overall project ratings are stable and steady. As we begin the FY23 spring term, there are 93 projects in the portfolio with the following health status: 52 green projects are in good standing, of those 12 projects are over 90% completed, 2 yellow, 0 red, 23 are on hold, 7 backlog projects approved but not started yet, and 7 (4 Non-IT and 3 IT) newly submitted projects.

As always, the success of the IT portfolio of projects relies on the collaborative partnership and dedication of our clients and information technology staff. Thank you for your participation in that success and we look forward to working with you on your next project involving technology.

- To view Active IT Portfolio Projects visit the [Teamdynamix Client Portal](#)
- To read IT PMO Portfolio Quarterly and Annual Reports visit the [PCC IT PMO Webpage](#)

For any questions regarding the IT Portfolio or the IT Project Management Office please email, itpmo@pcc.edu or book a [project appointment here](#)



Quarterly Average Project Rating



Overall Average Project Rating



Total with Goal of Achieving Sustainable Excellence in all Operations

63

Total with Driving Student Success

60

Total with Goal Provide Outstanding Affordable Education

59

Total with Goal Create a Nationally Renowned Culture for Diversity, Equity, and Inclusion

57

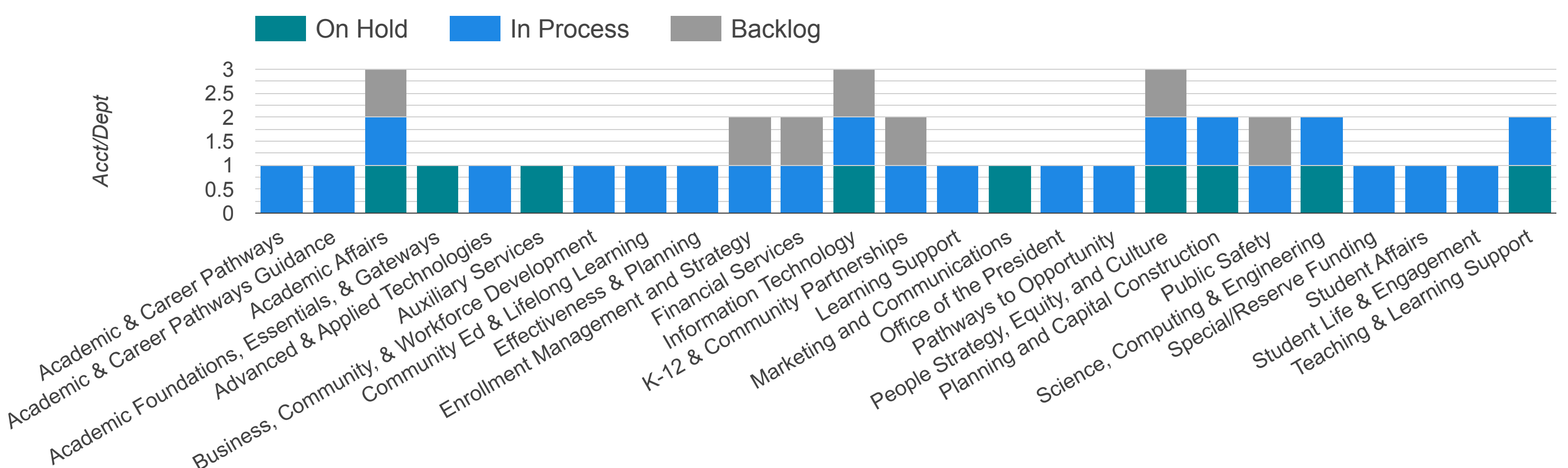
Total with Goal Transform the Community through Opportunity

43

Total with Goal Ignite a Culture of Innovation

31

Active Projects Count by Re-Org Department Names



Closed Projects

FY23 (January 2023 - March 2023) by Cabinet Project Sponsors

Cabinet Project Sponsor	Acct/Dept	Name	IT Department	IT Team	Status Name
1. Katy Ho	Academic & Student Affairs Operations	CA Speech Lab Technology move from TH209 to TH124	Client Services	Client Services North (CS North)	Completed - Met Expectations
2. Katy Ho	Academic Affairs	Learning Assessment Process Tool Development	Application Services	Enterprise Applications	Cancelled by Client
3. Katy Ho	Arts, Humanities, Communication & Design	Employee Virtual Community Application (Discord)	Office of the CIO	Enterprise Architect	Cancelled by Client
4. Katy Ho	Business, Community, & Workforce Development	Green Flower Canna Education Training (Self-Paced Classes)	Office of the CIO	IT Portfolio Management Office (IT PMO)	Completed - Met Expectations
5. Katy Ho	Business, Community, & Workforce Development	WC /CL Conference Room Technology Purchase	Client Services	Campus Technology Services - District Wide	Completed - Exceeded Expectations
6. Heather Lang	Enrollment Management and Strategy	GradPlan (Degreeworks) Upgrade	Application Services	Banner/System Development Team	Completed - Met Expectations
7. Heather Lang	Enrollment Management and Strategy	Student Services Drop Roster in Banner	Application Services	Banner/System Development Team	Cancelled by Client
8. Michael Northover	Information Technology	IT Alignment to College Reorganization	Office of the CIO	Enterprise Architect	Completed - Did Not Meet Expectations - Non-IT
9. Michael Northover	Information Technology	IS - Endpoint Management and Security Architecture Roadmap	Client Services	Campus Technology Services - District Wide	Completed - Met Expectations
10. Michael Northover	Information Technology	Digital Business Strategy	Office of the CIO	Enterprise Architect	Completed - Met Expectations
11. Michael Northover	Information Technology	Upgrade Window 10 Computers to Win 10 - 21H2 build version	Client Services	Campus Technology Services - District Wide	Completed - Met Expectations
12. Michael Northover	Information Technology	2021 Penetration Test Review & Remediation	Office of the CIO	Cybersecurity Department	Completed - Met Expectations
13. Michael Northover	Information Technology	D@R GSuite App Marketplace Curation	Office of the CIO	Enterprise Architect	Completed - Did Not Meet Expectations - Non-IT
14. Michael Northover	Information Technology	IS - Reconfigure PCC Guest Wi-Fi with correct Security settings	Infrastructure Services	Network Services	Completed - Met Expectations
15. Michael Northover	Information Technology	Improve manageability of Chromebooks Wifi authentication	Client Services	Campus Technology Services - District Wide	Completed - Met Expectations
16. Michael Northover	Information Technology	D@R Cloud Hybrid Backup Strategy	Office of the CIO	Enterprise Architect	Cancelled by Client
17. Michael Northover	Information Technology	IS - Email Security Architecture Three-Year Roadmap	Office of the CIO	Enterprise Architect	Completed - Met Expectations
18. Katy Ho	Instructional & Student Affairs Innovation & Technology	SD - Expand use of Service D to Innovation & Technology division	Client Services	IT Service Desk	Completed - Met Expectations
19. Adrien Bennings	Office of the President	Verizon Stem Lab Southeast campus	Infrastructure Services	Infrastructure Services	Completed - Met Expectations
20. Heather Lang	Student Belonging & Wellbeing	Replace Counseling Service Scheduling Tool PnC with Titanium	Application Services	Enterprise Applications	Completed - Exceeded Expectations