

IT Portfolio Quarterly Report

July 2022 - September 2022

Summer Term FY23 Q1 Overview

The Information Technology (IT) department continues its operations to support the college in hybrid work status during the first fiscal quarter of the summer term. The IT Portfolio has been healthy and focusing on high-priority projects. During the quarter, IT project teams closed 14 projects, which was 26% less than the previous year during the same period (see 2nd page for a list of projects). It is not uncommon to see fewer projects closed during summer breaks and public holidays. We also took in 12 projects, which was 33% more than last spring term. The portfolio is in good standing and has maintained an average of 90 active projects.

The IT Portfolio Management Office (IT PMO) intake process is aligned well with PCC's strategic initiatives. All projects go through a structured request process and will be reviewed/approved every four weeks at the IT Intake and Prioritization Committee (IP2C) IT Governance meeting.

Out of the average 90 active projects, 52% are focused on the goal of transforming the community through opportunities, 40% aligned with driving student success, 31% provided outstanding affordable education to ignite a culture of innovation & transform the community through opportunities, and 39% of projects are directed towards achieving sustainable excellence in all operations.

Current Portfolio Assessment

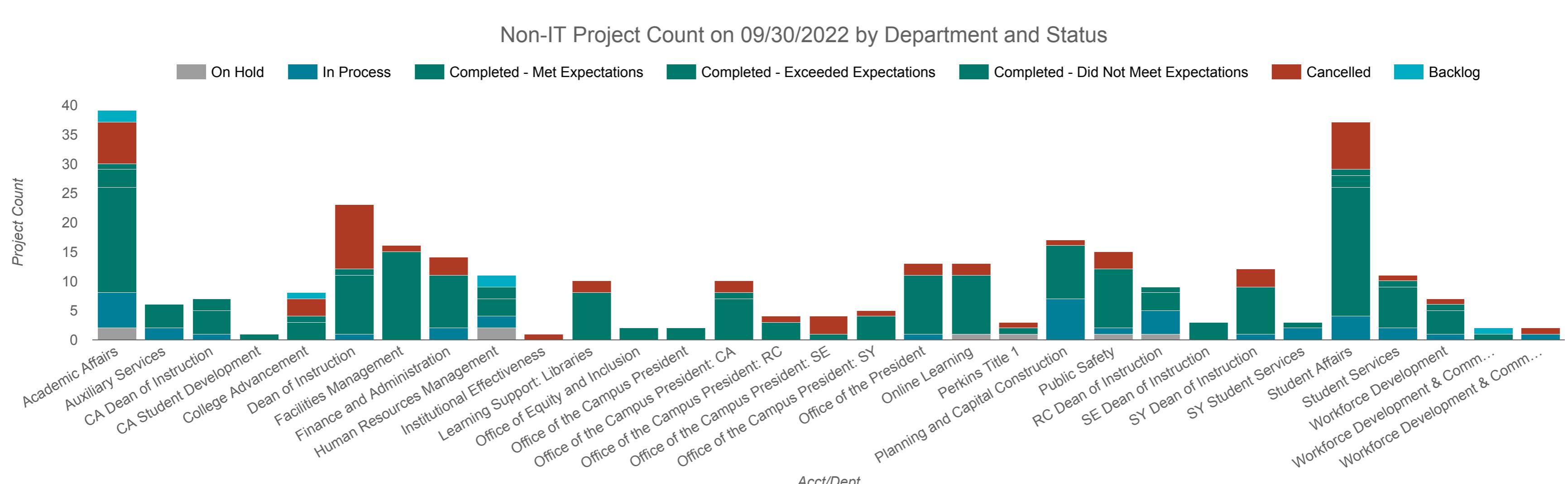
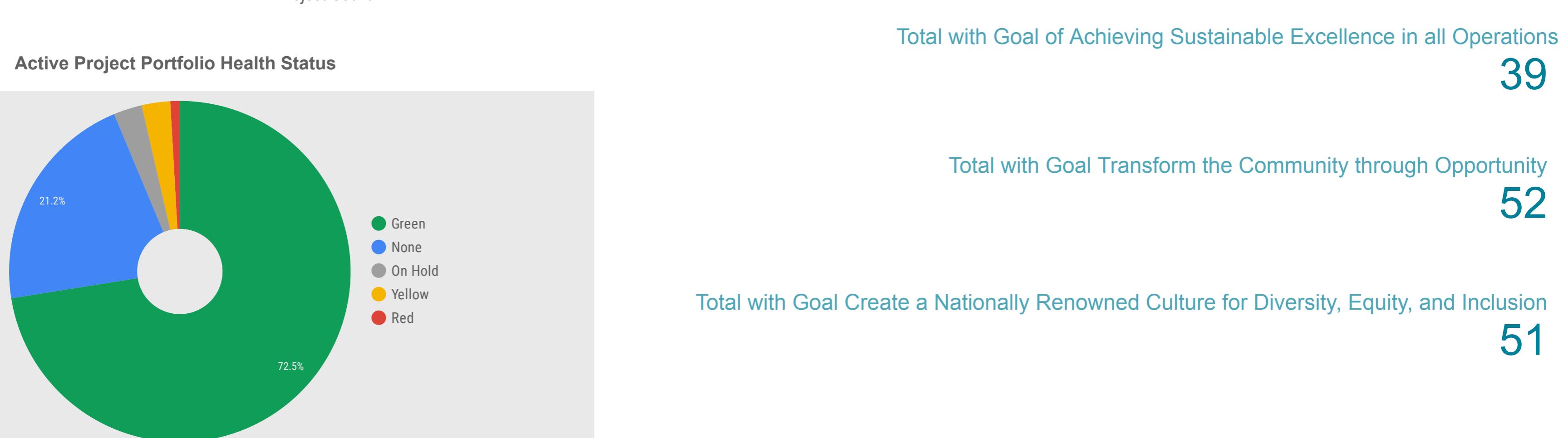
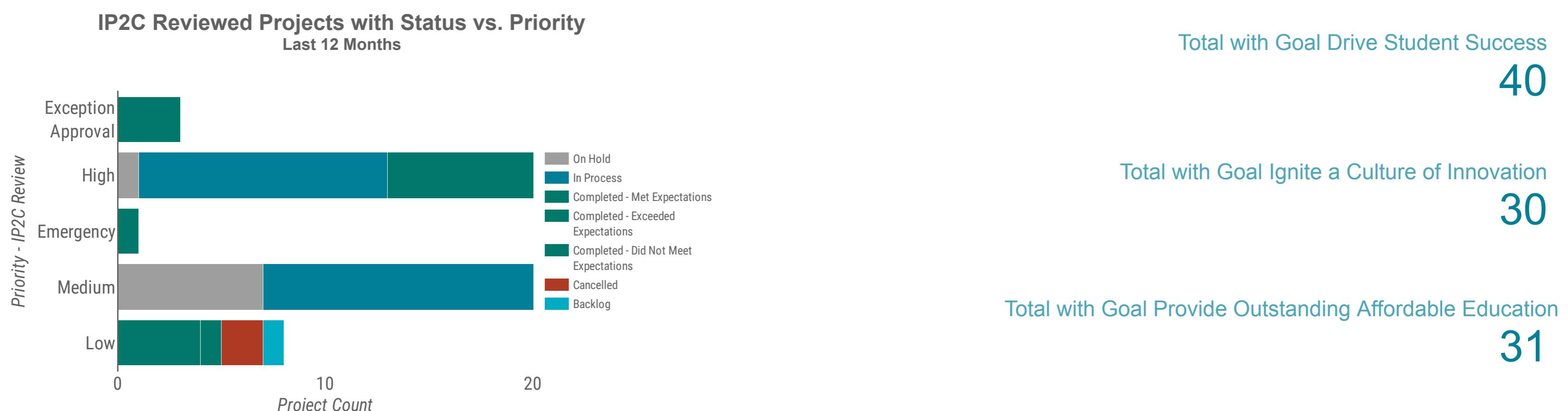
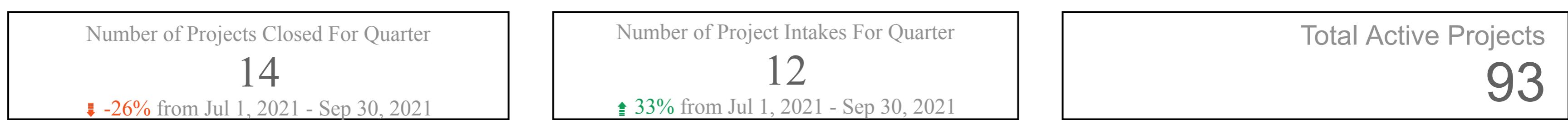
The IT Portfolio's overall project ratings are stable and in good standing. As we head into the new academic year, there are 93 approved projects in the portfolio with the following health status: 58 green projects are in good standing, 13 projects are over 90% completed, 9 yellow, 1 red, 16 on hold, and 7 backlog projects that are approved but not started yet. The IT PMO Quarterly Community of Practice - Portfolio and Project Management open forum is on October 20th at 1pm. Please join us if you can.

The Strategic Action Plan portfolio has a total of 29 active projects that are in progress. The TeamDynamix platform has over 1528 users. The stakeholder engagement shows a consistent increase in using the system to submit technology requests and engage in project activities and progress.

All employees and students can view active IT projects via the TeamDynamix (TDX) Client Portal. As always, the success of the IT portfolio of projects relies on the collaborative partnership and dedication of our clients and information technology staff.

Thank you for your participation in that success and may the beginning of the fall term bring more accomplishments.

For any questions regarding the IT Portfolio or the IT Project Management Office please email, itpmo@pcc.edu or visit the [Teamdynamix Client Portal](#).



Closed Projects

July 2022 - September 2022

| Cabinet Project Sponsor  | Acct/Dept | Name | IT Department | IT Team | Status Name |
|---|------------------------------------|---|----------------------|--|------------------------------|
| 1. Katy Ho | Academic Affairs | Cascade Sim Center Wireless Networks | Infrastructure | Network Services | Cancelled |
| 2. Katy Ho | Office of the Campus President: SY | Non-Credit Registration Strategic Initiative | Application Services | Banner | Completed - Met Expectations |
| 3. Michael Northover | Information Technology | Deployment of MSSP Products & Services (FireEye) | Office of the CIO | Information Security | Completed - Met Expectations |
| 4. Michael Northover | Information Technology | Cascade/Rock Creek CRC move to Library space | Client Services | Campus Technology Services - District Wide | Completed - Met Expectations |
| 5. Heather Lang | Student Affairs | Implement student facing benefits&resource tool (Single Stop) | Application Services | Web Services | Completed - Met Expectations |
| 6. Katy Ho | Academic Affairs | Migrate Academic Department documents into new Pathways libraries | Application Services | Enterprise Applications | Cancelled |
| 7. Katy Ho | Workforce Development | Improve Data Lifecycle for Occupational Skills Training Program | Application Services | Enterprise Applications | Cancelled |
| 8. Dina Farrell | Finance and Administration | Foundation, grants and department finance process flow | Application Services | Enterprise Applications | Completed - Met Expectations |
| 9. Katy Ho | Academic Affairs | College Wide Scoring Signature Assignment Management | Office of the CIO | IT PMO | Cancelled |
| 10. Heather Lang | Student Affairs | Stand-Alone, Unlimited Constituent Relationship Management System | Application Services | Web Services | Cancelled |
| 11. Eric Blumenthal | College Advancement | PCC website redesign | Application Services | Web Services | Completed - Met Expectations |
| 12. Katy Ho | Academic Affairs | Facilities Scheduling Software Assessment & Implementation | Application Services | Enterprise Applications | Completed - Met Expectations |
| 13. Michael Northover | Information Technology | Upgrade IT CS Deep Freeze Services across district | Client Services | Campus Technology Services - District Wide | Completed - Met Expectations |
| 14. Michael Northover | Information Technology | IT Spaces Site Revamp | Office of the CIO | Service Desk | Completed - Met Expectations |