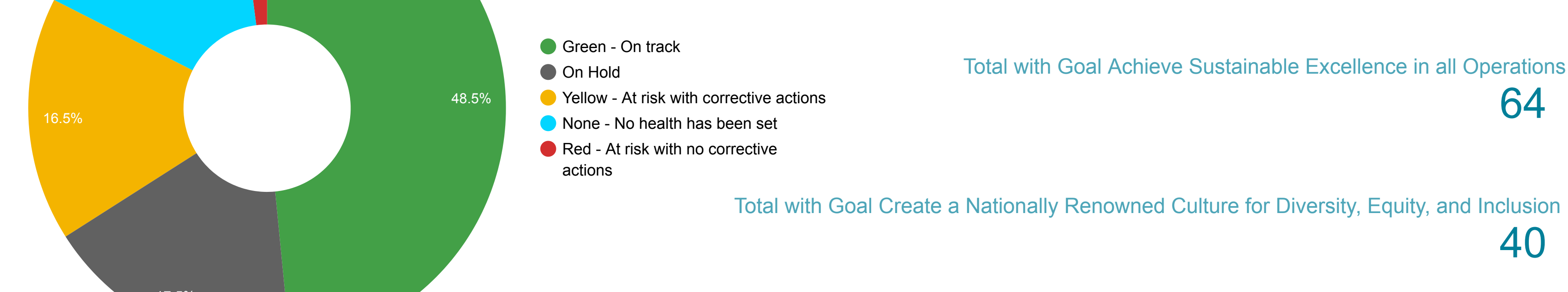
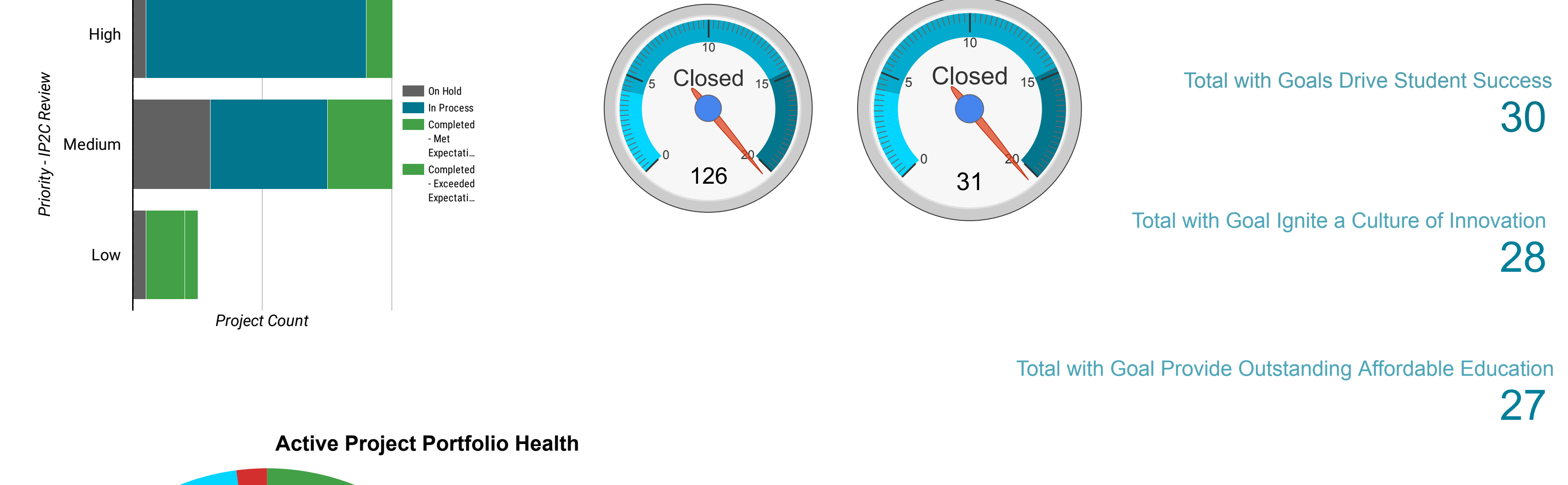


In the first fiscal quarter of the new biennium, the Information Technology department continued its operations at a steady pace in remote work status. The IT Portfolio has been healthy, focusing on high priority projects. During the quarter, the IT project teams closed 31 projects, a 25% increase from last year (see below for a list of projects). In terms of strategic alignment, 30% of projects are focused on Driving Student Success and 40% of projects are aligned with the goal of Create a Nationally Renowned Culture for Diversity, Equity, and Inclusion. Core themes were collaborating on the Digital Courseware Integration effort, moving Fall Registration earlier in the year, achieving the education goal of sustainability in all operations, securing the institution, and implementing accessibility for an inclusive teaching and learning environment district wide. In addition to instructional-focused projects, the IT department worked with several support service departments on operational improvements using technology.

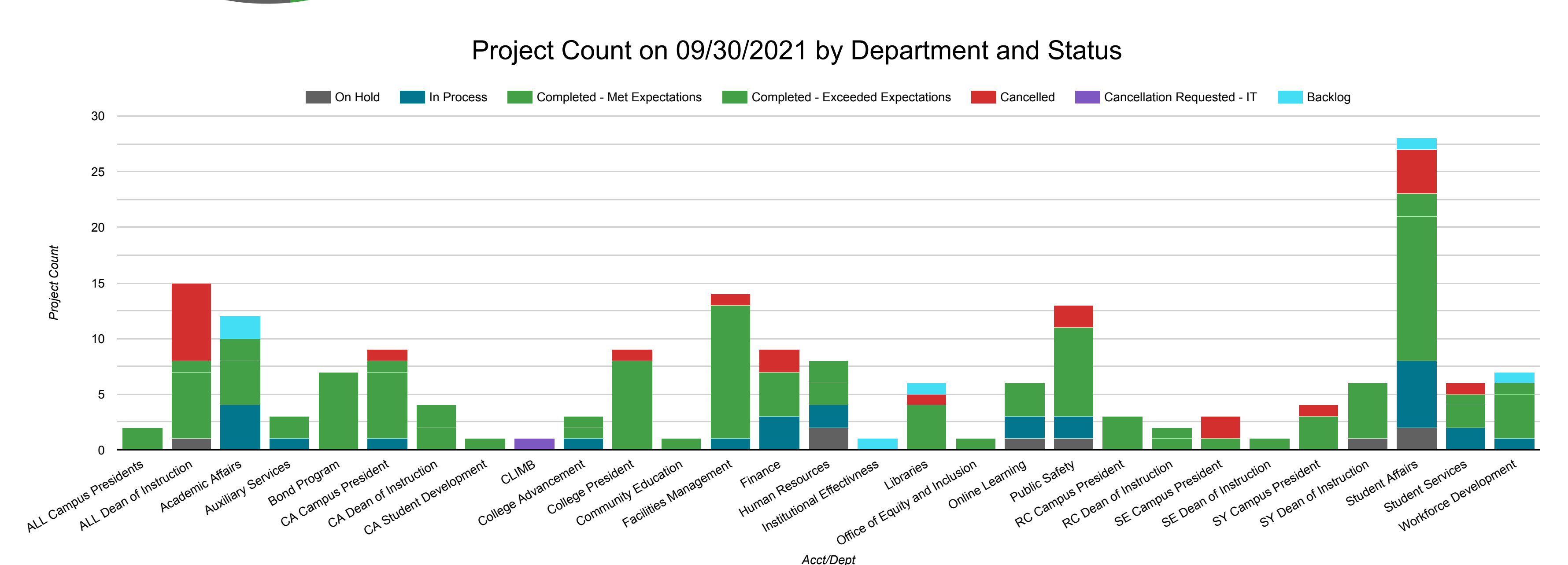
A key milestone was onboarding the cabinet's Strategic Action Plan (SAP) as a new portfolio in TeamDynamix. The ITPMO team worked closely with cabinet stakeholders and the SAP administrator in tracking and configuring TDX to support a long-term, sustainable plan that embeds students, faculty, and staff success in diverse, equitable, and inclusive empowerment guidelines for the strategic plan. The SAP Portfolio aligned very well with the existing ITPMO framework and already over 30 projects are loaded in the platform.

The portfolio is looking quite promising with 99 active projects in the portfolio in a "Green" or "not yet started" health status, a 25% increase from last year. The quarterly and overall average project ratings stayed steady this quarter with ratings hovering around 8.7 out of 10 on average per month. Also, the velocity of project delivery was actually higher than the 12-month average. Despite the major external disruptions of a pandemic, the IT department continues to dedicate itself to streamlining efforts to enable faculty, students, and staff with technology that is secure, compliant with relevant regulations, implemented with best practices, and supported with documented agreements. We recently updated the project request form to better capture the requestor's expectations, as well as templates for project managers. We look forward to working with you on your next project involving technology.

For any questions regarding the IT Portfolio or the IT Project Management Office please email, [itpmo@pcc.edu](mailto:itpmo@pcc.edu) or visit the [Teamdynamix Client Portal](#)



Project Count on 09/30/2021 by Department and Status



## Closed Projects

July 2021 - September 2021

	Cabinet Project Spon...	Acct/Dept	Name	IT Department	IT Team	Status Name
1.	Katy Ho	SY Dean of Instruction	SY - Patient, Staff & Student COVID-19 Screen...	Client Services	Campus Technology Services SY	Completed - Met Expectations
2.	Katy Ho	Academic Affairs	Dual Credit Data Management and Approval Tr...	Application Services	Enterprise Applications	Completed - Met Expectations
3.	Katy Ho	ALL Dean of Instruction	DCI202104 Integrate Digital Courseware Acct...	Office of the CIO	IT PMO	Completed - Met Expectations
4.	Katy Ho	Academic Affairs	Centralized Email & File Storage for Dist. Facili...	Application Services	Enterprise Applications	Completed - Met Expectations
5.	Sylvia Kelley	College President	COLT Intake, Approval & Recordkeeping with ...	Application Services	Enterprise Applications	Completed - Met Expectations
6.	Tricia Brand	Office of Equity and Inclusion	AAP Software Acquisition and Implementation	Application Services	Enterprise Applications	Completed - Met Expectations
7.	Katy Ho	Academic Affairs	COVID 19 Program Accreditation Update and ...	Application Services	Enterprise Applications	Completed - Met Expectations
8.	Eric Blumenthal	Facilities Management	Team Cal App	Application Services	Enterprise Applications	Completed - Met Expectations
9.	Michael Northover	Information Technology	KACE - Purge old assets/history and add buy d...	Client Services	Campus Technology Services - District Wide	Completed - Met Expectations
10.	Katy Ho	Academic Affairs	DCI202103 Review and Integrate Digital Cours...	Office of the CIO	IT PMO	Completed - Met Expectations
11.	Katy Ho	Academic Affairs	DCI202104 Implementation of new vendor: Xtr...	Office of the CIO	IT PMO	Completed - Met Expectations
12.	Michael Northover	Information Technology	Upgrade Windows 10 computers to build 1909	Client Services	Campus Technology Services - District Wide	Completed - Met Expectations
13.	Katy Ho	ALL Dean of Instruction	DCI202104 Integrate myLab and Mastering for ...	Office of the CIO	IT PMO	Completed - Met Expectations
14.	Michael Northover	Information Technology	OMIC Network Circuits (WAN)	Infrastructure	Network Services	Completed - Met Expectations
15.	Michael Northover	Information Technology	FY21 Telephone System Maintenance and Lice...	Infrastructure	Infrastructure Services	Completed - Met Expectations
16.	Michael Northover	Information Technology	Replace and Upgrade Genesys core telephone...	Infrastructure	Infrastructure Services	Completed - Met Expectations
17.	Michael Northover	Information Technology	Automic Upgrade	Application Services	Enterprise Applications	Completed - Met Expectations
18.	Katy Ho	RC Dean of Instruction	DCI202104 Use of DataClassroom in ESR2XX ...	Office of the CIO	IT PMO	Completed - Met Expectations
19.	Michael Northover	Information Technology	Immersive Education (Hololens 2) Pilot	Office of the CIO	CIO Administration	Completed - Met Expectations
20.	Lisa Bledsoe	Human Resources	HR Electronic Forms	Application Services	Enterprise Applications	Completed - Met Expectations
21.	Michael Northover	Information Technology	Transform & standardize SSO on-boarding to a...	Application Services	Enterprise Applications	Completed - Met Expectations
22.	Michael Northover	Information Technology	MyPCC update	Application Services	Web Services	Completed - Met Expectations
23.	Michael Northover	Information Technology	Immersive Education (Quest 2) Pilot	Office of the CIO	CIO Administration	Completed - Met Expectations
24.	Michael Northover	Information Technology	Review and Update Device Delivery Service	Office of the CIO	IT PMO	Completed - Met Expectations
25.	Katy Ho	Academic Affairs	DCI202104 Tableau for Instruction in Data Anal...	Office of the CIO	IT PMO	Completed - Met Expectations
26.	Heather Lang	Academic Affairs	DCI202104 Digital Courseware Integration (My...	Office of the CIO	IT PMO	Completed - Met Expectations
27.	Michael Northover	Information Technology	Upgrade Lanschool Server and Application Ver...	Client Services	Campus Technology Services SE	Completed - Met Expectations
28.	Heather Lang	Student Affairs	Placement Enhancements - Phase 3	Application Services	Web Services	Completed - Met Expectations
29.	Katy Ho	Libraries	Integrate library product LibCal with Zoom and ...	Application Services	Enterprise Applications	Completed - Met Expectations
30.	Michael Northover	Information Technology	Update district computer imaging to UEFI for P...	Client Services	Campus Technology Services - District Wide	Completed - Met Expectations
31.	Katy Ho	SE Dean of Instruction	DCI202104 Portrait of a Planet, Norton IA for G...	Office of the CIO	IT PMO	Completed - Met Expectations