IT Portfolio Quarterly Report



Winter turned out to be a good time for IT to wrap up a lot of projects and this was made possible by 35% fewer projects taken in. The number of projects closed increased by 43% from the fall term and the overall active projects in the portfolio decreased by 5%. The closing of those projects mostly for student facing initiatives shifted the distribution of the departments that IT is serving slightly and opened up resources to serve departments like Finance and College Advancement. The quarterly and overall average project ratings stayed steady this quarter with ratings hovering around 8.4 out of 10 on average. The quarter also ended with no projects with red health, indicating a stalled or late project, and 11% more projects with green health. Key projects completed this quarter included an amazing rapid rollout by our Web Services Team in partnership with Student Services of a virtual commencement experience for PCC students, a long term project of working with departments to update the program websites for better student viewing, and another quick deployment in partnership with the Office of Reopening implemented a student tracking compliance workflow for COVID-19. The network teams also completed a few long standing efforts in the area of physical network mapping and supporting the public safety teams in replacing their voice logging system. The IT PMO and IT Purchasing team continues to support the college in technology purchases and is in the process of automating the pre-procurement technology review process. This project led by Ida Hadgu has begun it's testing phase and will be rolled out soon. The automation will digitally transform the collaborative work between information security, disability services, risk services, PCC contracting, human resources, environmental health &safety, and IT vendors from a tornado of emails to an auditable workflow for compliance. The start of 2021 looks promising and the work achieved in the IT portfolio wouldn't be success without your teamwork with IT. Thank you for all of your hard work and IT looks forward to supporting you in your 2021 technology enabled goals.

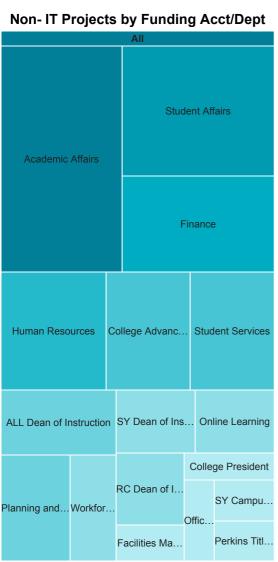
For any questions regarding the IT Portfolio or the IT Project Management Office please email, itpmo@pcc.edu or visit the Teamdynamix Client Portal.

Number of Projects Closed For Quarter 20 **≜** 43% from previous 90 days

Number of Project Intakes For Quarter 13 **■ -35%** from previous 90 days

On Hold

Number of Active Projects For Quarter 109

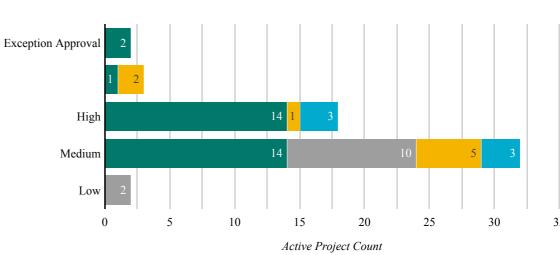


Non-IT Project Status by IP2C Reviewed Priority Exception Approval High Medium Low 5 10 15 25 35 30

In Process

Record Count

Backlog

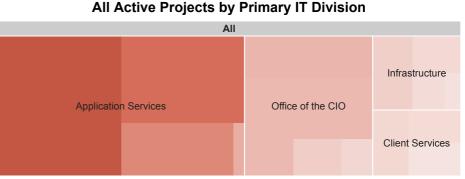


Non-IT Project Health by IP2C Reviewed Priority









Closed Projects January 2021 - March 2021

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	Name	Cabinet Project Sponsor	Acct/Dept	IT Team	Status Name
1.	Emergency Funds Project	Dina Farrell	Finance	Banner	Cancelled
2.	Replace current Public Safety Voice Logger	Eric Blumenthal	Public Safety	Server Administration	Completed - Met Expectations
3.	Virtual Commencement	Heather Lang	Student Services	Web Services	Completed - Met Expectations
4.	PCC Syllabi, Instructor Office Hours, & Course Schedule Archive	Heather Lang	ALL Dean of Instruction	Enterprise Applications	Cancelled
5.	DCI202101 Integrate Simtics Simulation at course level	Katy Ho	CA Dean of Instruction	IT PMO	Completed - Met Expectations
6.	Update D2L and Banner integration	Katy Ho	Online Learning	Banner	Completed - Met Expectations
7.	DCI202101 Review and Implement Digital Courseware (Perusall)	Katy Ho	Academic Affairs	IT PMO	Cancelled
8.	CA - Improve Student Access to resource intensive software	Katy Ho	CA Campus President	Campus Technology Services CA	Cancelled
9.	Podcast Hosting for MNT-EC Grant	Katy Ho	Academic Affairs	Web Services	Cancelled
10.	Pilot Integrity Advocate as proctoring solution	Katy Ho	Online Learning	IT PMO - Purchasing	Completed - Met Expectations
11.	IS - G Suite Enterprise for Education (GSEFE) Phase 2	Michael Northover	Information Technology	Enterprise Applications	Completed - Met Expectations
12.	IS - McAfee ePolicy Orchestrator Revamp and Upgrade	Michael Northover	Information Technology	Information Security	Completed - Met Expectations
13.	Mapcom M4	Michael Northover	Information Technology	Network Services	Completed - Met Expectations
14.	IS - Implement Enterprise Application Monitoring Solarwinds	Michael Northover	Information Technology	Data Center Operations	Completed - Met Expectations
15.	IS - Connecting SolarWinds Server Out of Band Failover	Michael Northover	Information Technology	Data Center Operations	Cancelled
16.	Implement Endpoint Screensaver / Device Lock Policy	Michael Northover	Information Technology	Campus Technology Services - District Wide	Completed - Met Expectations
17.	Upgrade Windows 10 computers to build 1909	Michael Northover	Information Technology	Campus Technology Services - District Wide	Completed - Met Expectations
18.	Audit, Clean up and Resolve PCC Public IP Addresses and DNS	Michael Northover	Information Technology	Data Center Operations	Completed - Met Expectations
19.	COVID-19 compliance student tracking systems	Sylvia Kelley	College President	Web Services	Completed - Met Expectations
20.	Program website updates	Sylvia Kelley	College Advancement	Web Services	Completed - Met Expectations