

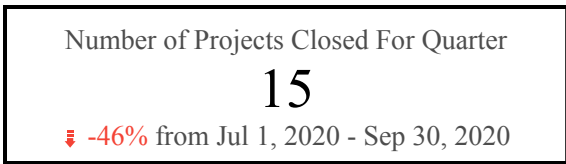
IT Portfolio Quarterly Report

October 2020 - December 2020

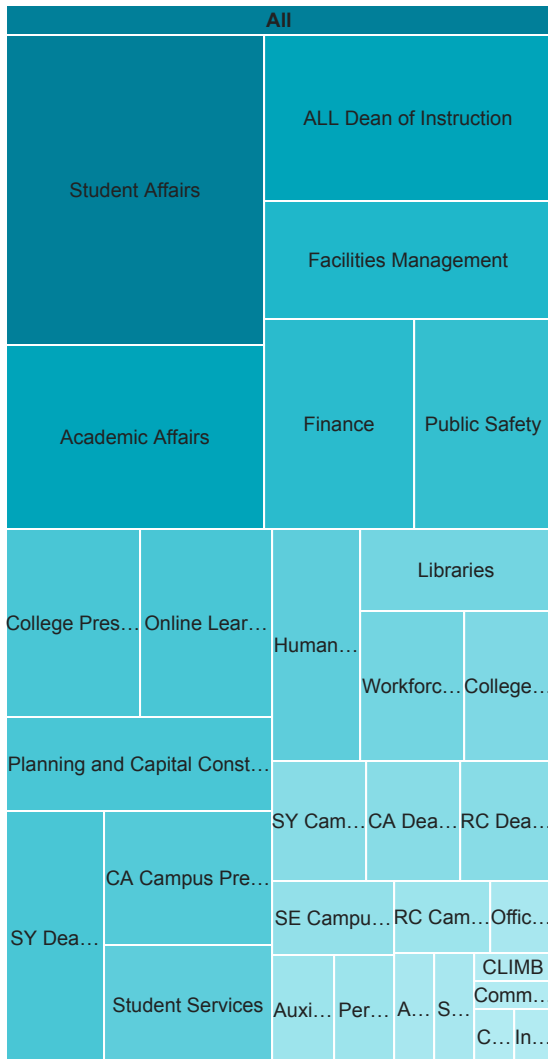


Fall term became the largest term in Information Technology support for the remote learning environment. While the teams closed 15 projects which was 46% fewer than the previous quarter and took in 20 projects which was 29% fewer than the previous quarter, the downward trend for Q2 closures is aligned with previous years during the same period. One of the most notable changes for this quarter was the shift in the departments that engaged with IT for projects. Online learning and the College President's office in particular had an increase in projects with IT. After the month of December with numerous college holidays the health of active projects tends to decline due to resource availability. This period stayed true to that trend with several projects going from a healthy green status to either a yellow or red status. We also saw a 66% increase in backlog projects which may have been due to resources not being able to start a new project until after the start of the new year. On a positive note the projects that did get closed, the average project rating increased by 8% this quarter bringing the overall average project rating up to 8.5 out of 10. Partnerships continue across the college as IT works with instruction to pilot immersive technology, with Planning, & Capital Construction to provide important technology infrastructure work at the new PCC locations (OMIC and Vanport), and with online learning to improve enterprise integration with our administrative systems and online learning systems. The IT PMO reached a milestone of having processed over 500 technology projects since its creation in 2017 and the IT Buyer team has facilitated over 300 technology reviews for procurement. The approval of the new strategic plan in November has also given the IT PMO another major milestone of updating the technology project intake process to reflect these new approved themes and goals to ensure that technology projects align with the institution's strategic plan. As always, the success of a portfolio of projects relies on the collaboration and dedication of our clients and information technology staff. Thank you for your participation in that success and may 2021 bring forth more accomplishments.

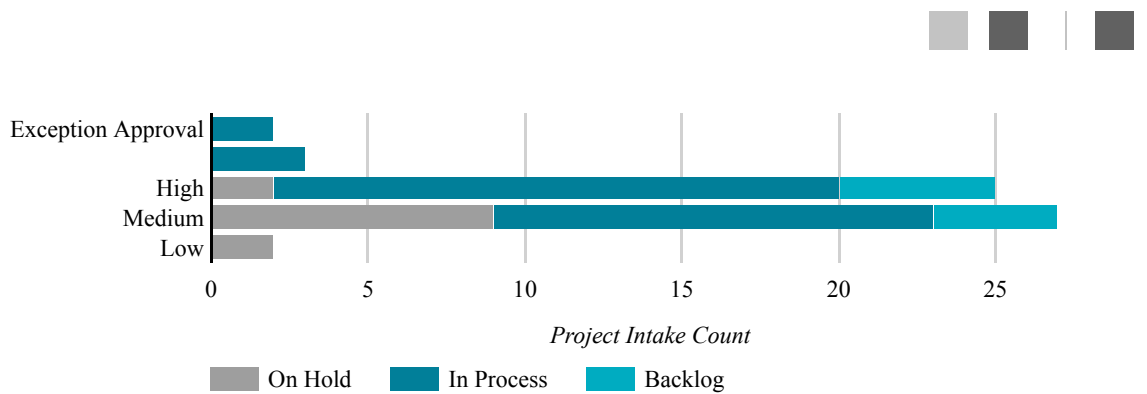
For any questions regarding the IT Portfolio or the IT Project Management Office please email, itpmo@pcc.edu or visit the [Teamdynamix Client Portal](#).



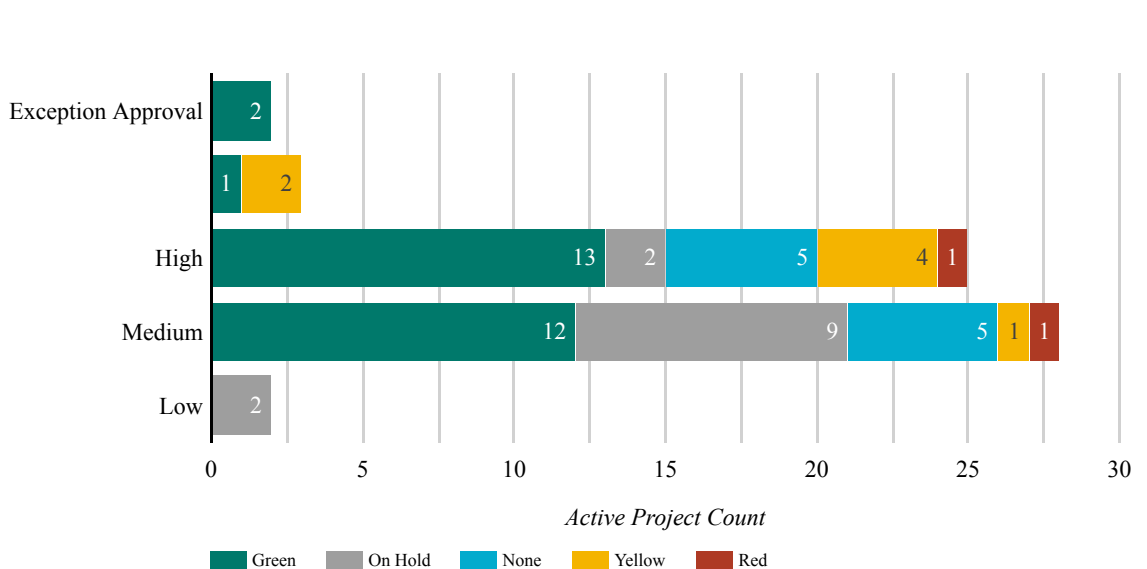
Non-IT Projects by Funding Acct/Dept



Non-IT Project Status by IP2C Reviewed Priority



Non-IT Project Health by IP2C Reviewed Priority



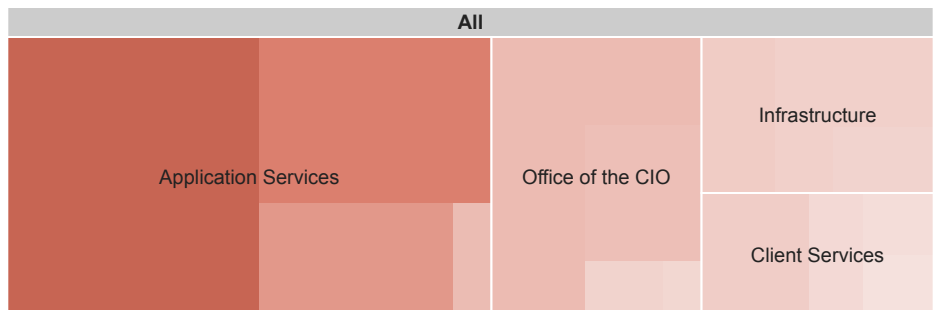
Overall Average Project Rating



Quarterly Average Project Rating



All Active Projects by Primary IT Division



Closed Projects

October 2020 - December 2020



	Name	Cabinet Project Sponsor	Acct/Dept	IT Team	Status Name
1.	Implement a new Banner role for students who have never enrolled	Heather Lang	Student Services	Banner	Completed - Met Expectations
2.	Add CAS authentication to Voicethread	Katy Ho	Online Learning	Enterprise Applications	Completed - Met Expectations
3.	Library Security review and authentication for Overdrive	Katy Ho	Libraries	Enterprise Applications	Completed - Met Expectations
4.	DCI202004 Integrate myLab Math for MTH 70/111/112/261	Katy Ho	Academic Affairs	IT PMO	Completed - Did Not Meet Expectations
5.	Improve Center Authentication System (CAS) integration with Zoom	Katy Ho	Online Learning	Enterprise Applications	Completed - Met Expectations
6.	Enable SSO for eTutoring platform	Katy Ho	Online Learning	Enterprise Applications	Completed - Met Expectations
7.	Online Voter Registration	Mark Mitsui	Student Affairs	Web Services	Completed - Met Expectations
8.	Banner 9 Self-Service Roadmap	Michael Northover	Information Technology	Banner	Completed - Met Expectations
9.	Configure Perceptive Content to support Chrome and replace IE	Michael Northover	Information Technology	Enterprise Applications	Completed - Met Expectations
10.	Eduroam - Wi-Fi Roaming Service	Michael Northover	Planning and Capital Construction	Infrastructure Services	Completed - Met Expectations
11.	D@R Document Management System Consolidation Assessment	Michael Northover	Information Technology	Enterprise Applications	Completed - Met Expectations
12.	UIAG - Establish auth source of credentials outside of Banner	Michael Northover	Information Technology	Enterprise Applications	Cancelled
13.	GLBA Audit Compliance Preparation FY20FY21	Michael Northover	Information Technology	Information Security	Completed - Met Expectations
14.	Identity Management Short-Term Replacement	Michael Northover	Information Technology	Enterprise Applications	Completed - Met Expectations
15.	COVID-19 Assumption of Risk, Waiver, and Release from Liability	Sylvia Kelley	College President	Web Services	Cancelled