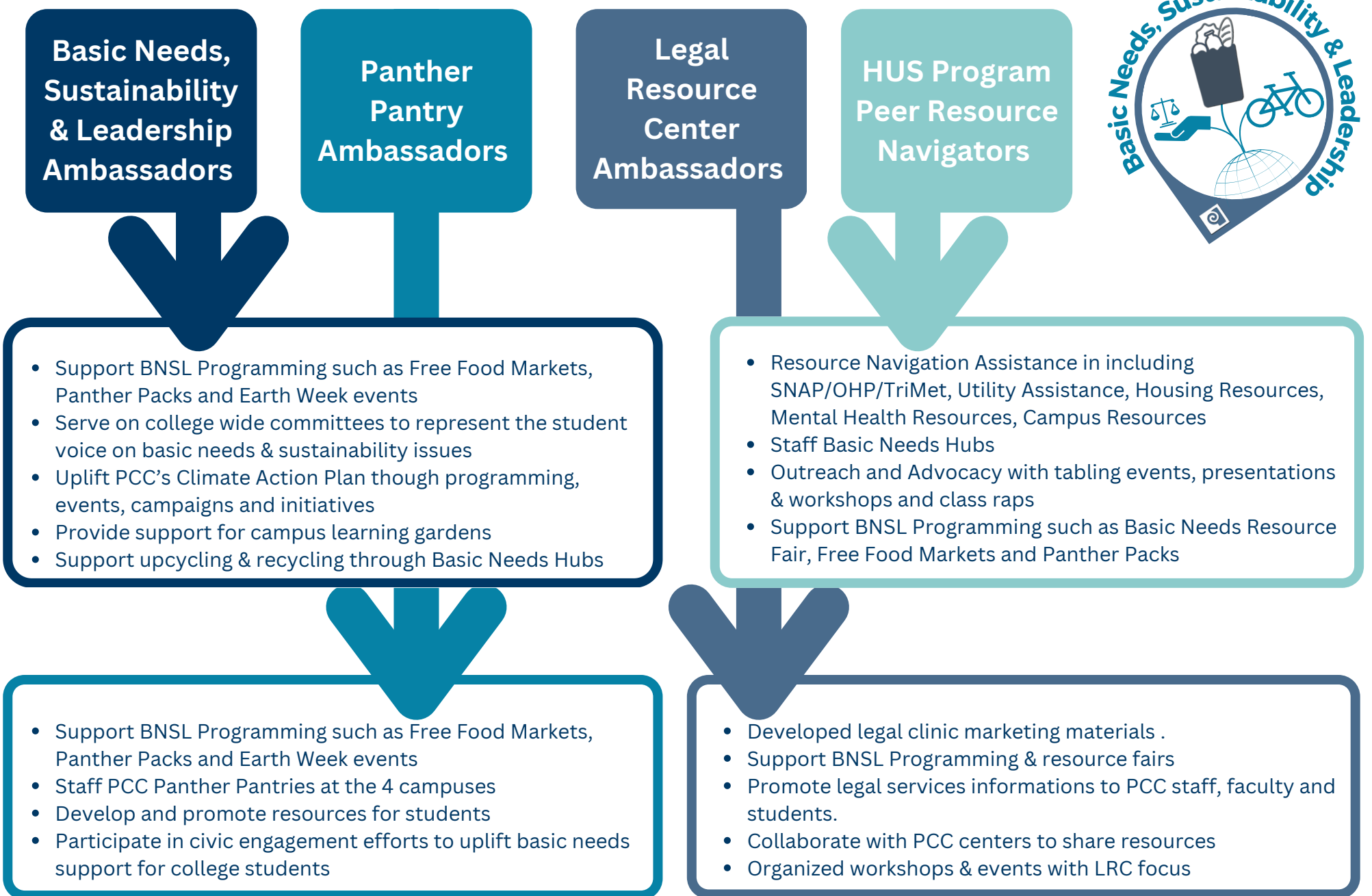


The Basic Needs, Sustainability & Leadership Program strives to provide meaningful action-oriented opportunities to advance the interconnected issues of basic needs support, including food and housing security and transportation access, legal aid, and addressing the climate crisis to advance an equitable and sustainable community for our students.

- PCC Legal Resource Center
- Food Justice
- Sustainability/Eco-Social Justice
- Climate Justice
- Transportation Access
- Housing Support

Our vision is that all Portland Community College students thrive through access to resources and engagement opportunities that support a healthy community in the face of a changing climate.

BNSL STUDENT LEADER TEAMS



Students play an important role in Portland Community College's basic needs initiatives and efforts to increase food security, health and sustainability. This mutual aid model centers peer to peer support through Basic Needs Hubs at PCC. Here are some highlights from 2023/2024 Student Leadership Teams:

- ➔ Staffed 4 campus pantries and the PCC Legal Resource Center providing support and services to over 12,000 PCC students
- ➔ Planned, implemented and executed over 35 college events including:
 - 15 Free Food Markets
 - 5 SNAP workshops & 6 classroom presentations focused on basic needs
 - Renters Rights & Legal Aid Workshops
 - Earth Week & WOW Week Tabling Fairs
 - 3 off campus environmental justice focused field trips
 - 4 Bike Rental & Transportation events
- ➔ Hosted the college's first Student Resource Fair with over 180 attendees
- ➔ Allocated \$60,188 to 7 Eco Social Justice Grants, including funding for refrigerated locker systems to expand Panther Pantry services & a pollinator garden installation at the Cascade Learning Garden
- ➔ Helped raise over \$18,000 on Big Give Day to Support Food Insecurity Programming & the PCC Legal Resource Center, including the Holiday Assistance Gift Program for 200 students
- ➔ Provided 16 Panther Pack Meal Kits to over 1800 households

BNSL Service Model

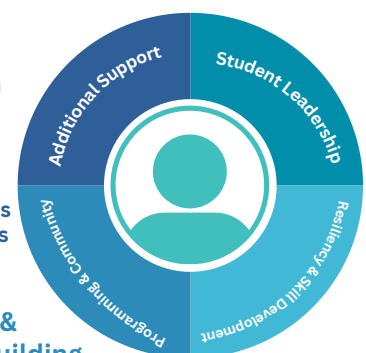
Peer 2 Peer Support Model Using the PCC Panther Pantries as a HUBS; Connecting Students to Community & Resources

Additional Support

- Resource Navigation
- SNAP
- Transportation Solutions
- Hygiene Products
- Legal Aid
- School Supplies
- Clothing events
- Upcycling

Programming & Community Building

- Free Food Markets
- Panther Snacks
- Panther Packs
- Student Led Programs
- Environmental Justice
- Resource Fairs



Student Leadership Peer to peer support model, centering student mutual aid. The program has 4 student teams:
 *Basic Needs
 *Legal Aid
 *Eco Justice
 *Peer Navigators

Resiliency & Skill Development
 Hubs support programming that uplift success skills including college navigation, cooking, finance, wellness and digital literacy.

This model is new for 23/24 academic year. A soft roll out was made possible through the support from the Addressing Basic Needs Grant.

2023/2024 Year End Assessment

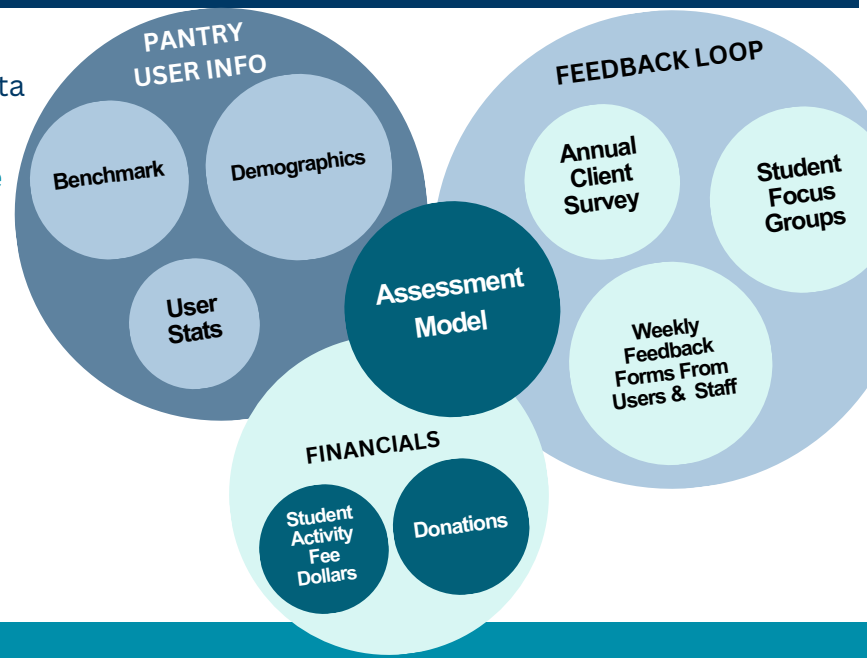
BNSL Assessment Practices Summary

To ensure our vision, to guide improvements and positive change, assessment and data collection has been crucial. Our assessment practices have four components:

Collect Annually → Analyze & Theme → Make Recommendations → Implement Change

Assessment and data collection is done on an annual basis during the fiscal year from July to June. Creating a holistic assessment model is essential. The following information is collected throughout the school year:

- User Data (benchmark data)
- User Survey & Weekly Feedback (student feedback loop)
- Student Worker Feedback (student feedback loop)
- Student Focus Groups (student feedback loop)
- Pantry Statistics
- Budget Allocations



23/24 Basic Needs Support By the Numbers

361,114 POUNDS OF FOOD → **33,774 Household Members**

10,494 Unique Users (over 69,000 visits to the Panther Pantry)

13,795 Grab & Go Users

**this number does not include supplemental shopping trips/programs*

FREE FOOD MARKETS - 15 markets were hosted in fall, winter & spring terms distributing over 75,000 lbs of food to 2,326 households, supporting over 7,550 students & community members

PANTHER SNACKS - 19 campus partners provided over 10,000 lbs of snacks to PCC students in fall, winter & spring terms

PANTHER PACKS - 300 Panther Pack Snack Bags were distributed during Welcome Week Tabling and 16 meals kits provided served over 1800 households in fall, winter & spring terms

BIKE RENTAL PROGRAM - 70 students rented bikes in fall, winter and spring terms for \$15 each term.

TRANSPORTATION SOLUTIONS - 67 students were provided with transportation wallets & 49 students were supported with emergency TriMet HOP passes

PCC LEGAL RESOURCE CENTER - The LRC (formally CLEAR Clinic) saw 4,097 clients, 32.5% were PCC students and alumni, and 5.6% were immediate family of PCC students or employees.

HYGIENE ITEMS - Over 6,000 hygiene items and travel size kits were distributed to PCC students

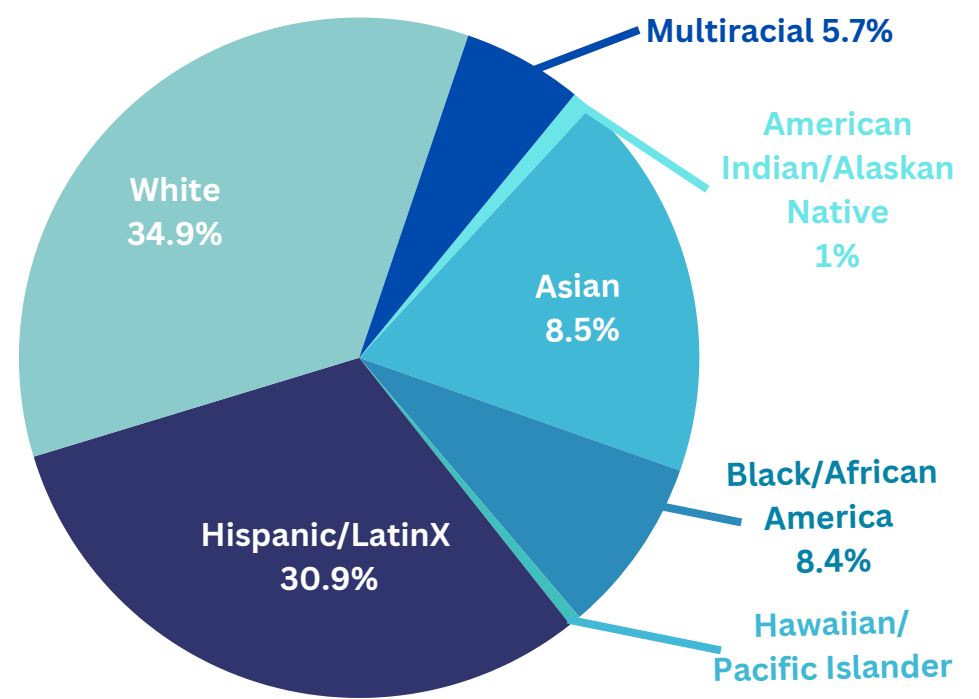
WINTER WARM UP KITS - 250 warm clothing kits with hats, gloves and socks were supplied to students in December & January

STUDENT RESOURCE FAIR - The college's first PCC Student Resource Fair in May 2024 had 34 community partners and over 180 attendees. Event will be hosted bi-annually at PCC.

STUDENT LEADERS - 15 students leaders provided over 5000 hours of peer to peer mutual aid to PCC students

PANTRY VOLUNTEERS - 47 staff, faculty and student volunteers provided over 1000 hours of service in the Panther Pantries

23/24 BNSL Service User Statistics



62.3% female, 35.5% male, 2.2% non-binary, trans*, two-spirit & other
Average GPA of users is 3.2 compared to the all-college average of 3.1
39% of non resident students at PCC accessed BNSL resources

23/ 24 PCC Legal Resource Center by the Numbers

- Criminal record expungements: **2,463**
- Eviction legal defense: **253**
- Limited scope deportation defense services: **405**
- Legal name and gender-marker changes: **118**
- Fine and fee relief: **265**
- Eviction expungements and tenant advocacy: **282**
- DACA renewals and immigration legal screenings: **211**

Populations served

- 51.7% female, 44.3% male, 4% non-binary, trans*, two-spirit & other
- White - 45%
- Black/African/African American - 24%
- Latinx/Hispanic- 16.5%
- Asian/Pacific Islander/Hawaiian - 4.6 %
- Native American/Alaska Native - 7.9%
- Multiracial/other - 2%

2024 Findings & Recommendations



1. Budget constraints continue to be a barrier. Students express an overwhelming desire for service to be open additional days, even though 75% believed the hours are convenient and accessible. This cannot happen without additional funding & support from the college and/or a Student Activity Fee increase.
2. Guests are appreciative of expanded services, especially onsite and in-person SNAP & OHP application assistance. The addition of the "Addressing Basic Needs Grant" funded AP position is imperative to continuing this work.
3. Supply limitations make it difficult to provide students with diverse food options. Increased intentional programming such as Free Food Markets and Panther Packs have been well received. Building services outside the pantry shopping options will help meet that need, along with the food locker launch.

I appreciate the work that is put in by all staff and volunteers to keep the pantry running, it has helped me and my family in difficult times.

I'm so grateful for this resource PCC offers, it has enabled me to free up funds for rent, laundry, gas, and other necessities. The pantry offered food I would have otherwise not bought myself such as milk, eggs, carrots, turnips, fresh fruit, mac & cheese, juice, and good quality pads and tampons. I have been able to make meals for my friends who rely on SNAP and food banks as well.

I received the transportation assistance and that alone is a HUGE help!

The SNAP and OHP people coming onto the campus to help us with applying for their services was very much appreciated. Please keep it up.

Thank you for offering this resource to the students, it helped me when i was in need.

If not for the pantry, I would not have enough food to eat each month.

Quotes & statistics taken from 2024 Client Survey with 281 respondents