

From About.com Alison Doyle

Probation Officer Interview Questions

- Tell me about your most difficult client. How did you handle the situation? Is there anything you would have done differently?
- Tell me about the last time you took a risk at work. What was it and in retrospect, was it the right decision?
- Describe a time when you used your communication skills to positively influence others.
- Give me an example of the last time you went above and beyond the call of duty to get the job done.
- Tell me about a time you had to deal with an upset coworker or employee. What would you have done differently?
- Tell me about the most stressful work environment you've worked in. How did you handle the stress?
- How important is communication and interaction with others on your job? How many departments did you deal with?
- In what areas do you typically have the least amount of patience at work? What kinds of decisions are most difficult for you?
- What do you do when you're struggling with a task at work?
- What do you do when you have a great deal of work to accomplish in a short period of time?
- How do you deal with stress and disappointment?

Security Guard Interview Questions

- Describe a time when you had to work with a team to solve a problem at a former security job (or, if you have no security experience, describe a time from any previous position).
- Describe a time when you had to deal with an assault. How did you handle the situation? Is there anything you would have done differently?
- Tell me about a time when you successfully dealt with an angry member of the public not with physical force, but with only your words.
- Describe a time on the job when you felt as if you were in physical danger. How did you handle the situation?
- How comfortable are you using computers?
- Are you currently CPR/First Aid/AED certified?
- If you found out a fellow security guard was accessing information he shouldn't be, but in your opinion it wasn't important information, what would you do?
- Imagine you have been called to handle an emergency on the 10th floor of a building, but six guests are waiting to be checked in at the front desk. It's late at night and you are momentarily alone at the front desk. What would you do?
- If you are working at an event where there is a large, rowdy crowd, what steps could you take to make sure the event does not become too chaotic or dangerous?
- Look at these two photos of two different people for five seconds. Then, put the photographs down, and describe those two people to me.