

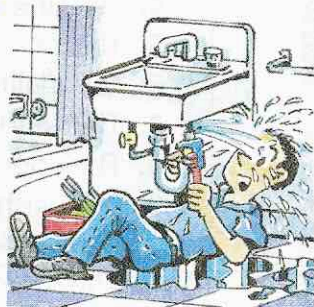
Listening and Speaking

1 BEFORE YOU LISTEN

CLASS. Look at the pictures. When there is a problem in your home, who fixes it?



an electrician



a plumber



a locksmith



a building manager

2 LISTEN

A CLASS. Look at the picture of Harry fixing the radiator in his apartment. Guess: Who is he talking to?

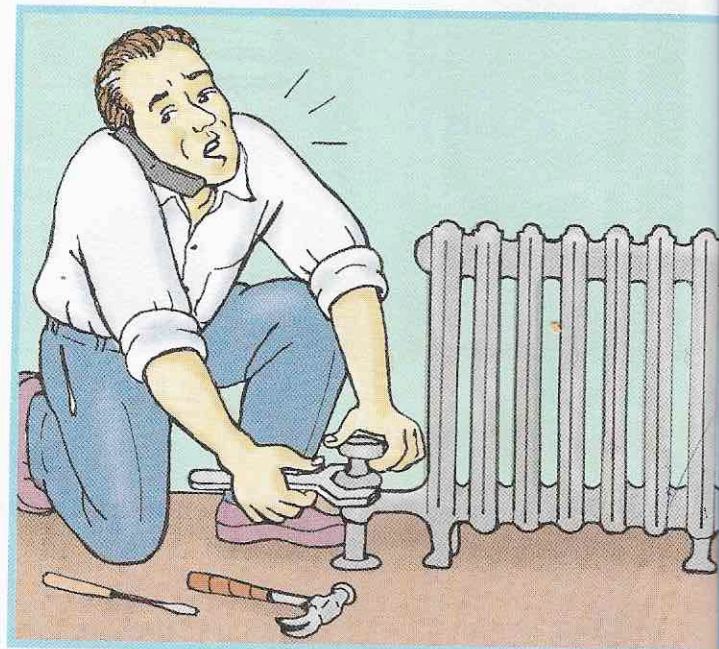
- a. a plumber
- b. the building manager
- c. his friend

B CD2 T3 Listen to the conversation. Was your guess in Exercise A correct?

C CD2 T3 Listen again. What does Joe say?

- a. Call the building manager.
- b. Buy a new radiator.
- c. Fix the radiator.

D CD2 T4 Listen to the whole conversation. Why can't Harry follow Joe's advice?



3 CONVERSATION

 Listen and repeat the conversation.

Harry: Hello?

Joe: Hi, Harry. It's Joe.

Harry: Oh, hi, Joe. Can I call you back?

Joe: Sure. No problem.

Harry: Thanks. My radiator is broken and I'm trying to fix it.

Joe: You should call the building manager.

4 PRACTICE

PAIRS. Practice the conversation. Then make new conversations.
Use your own names and the information in the boxes.

A: Hello?

B: Hi, _____. It's _____.

A: Oh, hi, _____. Can I call you back?

B: Sure. No problem.

A: Thanks. _____ and I'm trying to fix it.

B: You should call _____.

My lock is broken

a locksmith

My bathroom light isn't working

an electrician

My faucet is leaking

a plumber

ROLE PLAY. PAIRS. Make your own conversations.
Use your own names and different information.

