INTERCULTURAL COMPETENCE
SKILLS AND CHARACTERISTICS

CHARACTERISTIC OR PERSONAL ATTRIBUTE
- Initiative to explore aspects of other cultures
- Flexibility
- Respect for others values and beliefs
- Social adaptability
- Role flexibility
- Trust
- Open mindedness
- Friendliness
- Cooperation
- Tolerance
- Patience

SKILL
- Ability to solve problems and take appropriate risks
- Ability to shift frame of reference
- Ability to recognize cultural differences
- Ability to listen empathetically
- Ability to maintain a non-judgmental approach to communication
- Ability to gather appropriate information about culture.