

Growing Together: Expanding Skills, Partnerships, and Possibilities.

This year has been one of growth, collaboration, and meaningful progress for the Professional Development and Training team. As we adapted to a new organizational structure, implemented profit-sharing models, and strengthened our focus on internal partnerships and industry alignment, our team embraced new opportunities to better serve our college, community, and industry partners.

The accomplishments highlighted in this report reflect the dedication, adaptability, and expertise of our team, as well as the strong partnerships we've built across

Portland Community College. Together, we have expanded workforce training opportunities, strengthened customized training and open enrollment programming, and created a solid foundation for continued growth.

I am proud of what our team has accomplished this year and grateful to the many trainers, faculty, staff, and partners who contributed to our success. I also want to acknowledge the support of PCC leadership and their commitment to strengthening the role of non-credit education through the

Non-Credit Integration Project (NCI). These achievements demonstrate what we can accomplish through collaboration, innovation, and a shared commitment to meeting the evolving needs of our learners, partners, and community.



Windy Wahlke
Director,
PCC Professional Development & Training

About Professional Development and Training

Portland Community College's Professional Development & Training (PDT) team helps individuals, businesses, government agencies, and nonprofit organizations build the skills needed to succeed in a rapidly changing workforce.

Through **customized training** and **open enrollment** courses, PDT delivers practical, industry-responsive learning experiences that support career growth, employee development, and organizational success.

By connecting education with real-world workforce needs, PDT helps strengthen Oregon's economy while creating pathways to opportunity for learners at every stage of their careers.

FY26 Impact Snapshot

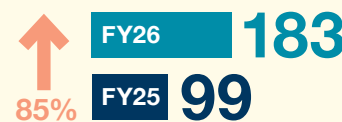
Total Revenue Generated



Total People Trained through Customized Trainings



Total Open Enrollment Classes Delivered



Total Customized Trainings Delivered



Total Instructors



Customized Trainings: Solutions for Employers

PDT's customized training program partners with businesses, government agencies, and nonprofit organizations to deliver tailored workforce development solutions that address specific organizational goals and challenges.

From leadership development and technical skills training to safety certifications and process improvement, our team partners with employers to deliver customized training that strengthens employee performance, supports retention, and helps organizations meet evolving workforce needs. Through flexible, high-quality training, we build stronger teams and a more skilled regional workforce.

Total Number of Customized Training Clients



Most Requested Training Topics

- Leadership
- English Language
- Computer Skills
- Advanced Manufacturing
- Presentation Skills

Top Industries Served

- Advanced Manufacturing & Semiconductor
- Nonprofit & Community Organizations
- Government & Public Sector
- Education
- Healthcare

FY26 New Clients



Building Skills. Strengthening Businesses. Growing Hillsboro's Workforce.

What happens when local businesses invest in their employees? Workers gain new skills, companies become stronger, and communities benefit from a more prepared and adaptable workforce.

In 2026, Portland Community College Professional Development & Training (PDT) partnered with the City of Hillsboro and three local employers—CoorsTek, DentalEZ and Genentech—to make that investment possible. Through the City's Customized Incumbent Worker Training (CIWT) Reimbursement Program, PCC delivered customized training designed around the real-world needs of Hillsboro businesses and their employees.

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Lam Research Works with PCC to Conduct Specialized Microscopy Training

Oregon's role as a semiconductor manufacturing powerhouse just got a boost. Eight professional development graduates from Portland Community College are ready to begin careers in high-tech microscopy, thanks to a new training partnership between PCC and Lam Research.

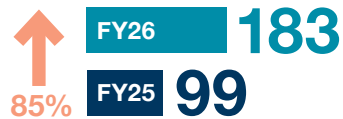
The first cohort of the Microscopy Technician Training Program graduated in summer 2025 at Lam's Tualatin campus, marking the culmination of 40 hours of hands-on experience with scanning electron microscopes (SEMs) and lab technologies central to semiconductor production. It is the first program of its kind in Oregon.

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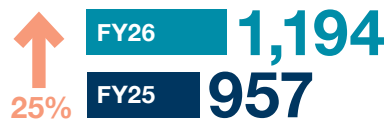
Open Enrollment & Lifelong Learning

PDT's open enrollment courses offer flexible opportunities for individuals to build skills, advance careers, earn continuing education credits, and explore new fields. Open to the community and available in a variety of formats, these courses provide practical, workforce-focused skills that can be applied immediately on the job.

Total Classes Offered



Total Enrollment



Total New Academic Non-Credit Courses



Most Popular Courses

- Grant Writing
- Leveraging AI to Enhance Work
- Coyne First Aid/CPR for Building Trades
- Real Estate Broker Pre-License
- Property Manager License Education
- Basic Mediation

Micro-Credentials

Total Micro-Credentials Offered



Micro-Credentials Awarded



Building the Future: Preparing Workers for Oregon's Mass Timber Industry

In 2026, PDT partnered with PCC's Building & Environmental Technology and Trades department and [Building Education in Advanced Mass Timber](#) (BEAM) program to support workforce development in Oregon's growing mass timber industry.

Through the U.S. Economic Development Administration, Build Back Better Regional Challenge grant and the workforce development training project led by the Port of Portland, PCC has successfully implemented two BEAM cohorts to date. PDT collaborated with the Building & Environmental Technology and Trades department to develop an entry level training program that provides hands-on skills development, industry exposure, and insight into career opportunities. The curriculum blends technical training, essential skills, and industry engagement and covers the fundamentals of mass timber, safe use of hand and power tools, communication and teamwork, and career pathways in carpentry, manufacturing, fabrication, and installation. Participants earn the **PCC Trades Safety Micro-credential**—which includes OSHA-10, First Aid/CPR, and Forklift certifications—providing industry-relevant skills and credentials that prepare them for careers in mass timber and construction.

The success of the program has created momentum for continued growth. The grant has been extended through 2027, allowing PCC to offer two additional cohorts as well as the possibility of adding incumbent worker training to help current employees expand their skills and advance their careers.

This collaboration demonstrates the impact of bringing together PCC's workforce development expertise with technical education and industry-focused programs. Together, PDT, Building & Environmental Technology and Trades, and BEAM are helping build a skilled workforce prepared to meet the evolving needs of Oregon's mass timber industry.



Micro-Credentials Offered



Behavioral Health First Aid



Grant Writing



Chainsaw - Landscape Technology



General Landscape Technology



Irrigation - Landscape Technology



Leadership



Project Management



Trades Safety

Internal Partnerships & Innovation

Collaboration amplifies impact. By partnering with departments across PCC through cross-listed courses, shared programming, and revenue-sharing initiatives, PDT extends the college's reach and creates innovative learning opportunities that benefit students, employers, and our community.

Revenue Generated for Internal Credit Programs

↑ **FY26 \$89,379**
100% **FY25 \$0**

Number of Internal Partnerships

↑ **FY26 26**
78% **FY25 9**

Number of Cross-Listed Courses

↔ **26**



Expanding Pathways to the Skilled Trades: PCC & Urban League of Portland

Portland Community College's Professional Development & Training team is proud to have an ongoing partnership with the [Urban League of Portland](#) to expand access to high-quality workforce training and create pathways to family-wage careers in the skilled trades.

Alongside PCC's Apprenticeship and Trades department, we partnered to deliver the related instruction for a BOLI-approved Electrical Pre-Apprenticeship Program at the Swan Island Trades Center. The program equips participants with the technical knowledge, industry-recognized certifications, and hands-on experience needed to successfully transition into registered apprenticeships and careers in the electrical trades.

Last year, the 106-hour program combined Calculations for Trades, hands-on electrical wiring aligned with the National Electrical Code (NEC) and Oregon code, and industry-recognized certifications with PCC's Trades Safety Micro-Credential including; OSHA 10-Hour Safety, Coyne First Aid, and Forklift Certification. PCC coordinated instructors, curriculum, classroom space, equipment, as well as student registration, parking, books, and ongoing participant support—creating a seamless, turnkey training experience for both students and our community partner.

Since launching the partnership, PCC and the Urban League of Portland have successfully completed four program cohorts (with an average of 15 students per cohort), helping participants gain the confidence, credentials, and practical experience needed to pursue careers in the electrical trades. Beyond technical training, the program creates meaningful opportunities for individuals who have historically faced barriers to employment, strengthening Oregon's workforce while supporting greater economic mobility within our community.

The success of the program has laid the foundation for continued collaboration. Looking ahead to 2026–27, PCC and the Urban League plan to offer four additional cohorts, continuing to build a sustainable pipeline of skilled workers while connecting more community members to rewarding careers in the trades.

This partnership also led to the implementation of a new profit-sharing model that benefits both the Academic Non-Credit (ANC) and credit programs. By establishing a sustainable funding and collaboration model, it serves as a framework for future cross-department partnerships that expand workforce training and increase access to short-term career opportunities for our existing professional and career seeking community members.



The Impact Behind the Numbers

Metro Housing Training Project - Instructor Reflection

The Metro Housing training project has been deeply meaningful to me because it sits at the intersection of workforce development, housing justice, and practical support for the people serving our most vulnerable neighbors. Developing and delivering this course has reinforced the importance of providing frontline housing workers, case managers, navigators, and community-serving professionals with access to training grounded in real-world practice, regional system knowledge, trauma-informed care, Housing First principles, and equity-centered navigation.

What has stood out most to me is the level of commitment and engagement students bring into the room. Many are already doing incredibly difficult work, often in fragmented systems with limited resources. This training creates space to slow down, build shared language, practice concrete skills, and strengthen

confidence. My hope is that participants leave not only with more knowledge, but with tools they can use immediately with clients: stronger engagement strategies, clearer documentation practices, better system navigation, more effective landlord communication, and a deeper understanding of how housing stability is shaped by trauma, identity, access, and systems.

I also see this training series as an important model for what workforce development in the housing and homelessness sector can look like across Oregon. The need for skilled, prepared, and supported housing professionals is not limited to the Metro region. As communities across the state continue working to address homelessness, housing instability, and behavioral health needs, this type of training can help build a stronger and more consistent foundation for service delivery.

I am grateful to have been part of the development and teaching of this series, and I appreciate Metro and PCC's investment in building the capacity of the housing services workforce. I believe this work has the potential to make a lasting impact on both professionals in the field and the individuals and families they serve.

Chris Aiosa (He/Him)

Instructor/Developer of Housing Services Training Courses Metro/PCC and Director of Project Development at The Father's Heart & LoveOne



Creating Opportunity Through Language and Partnership

What began as a small pilot program in May 2025 has quickly grown into a thriving partnership between Portland Community College Professional Development & Training and SEIU — one that continues to expand access to workplace language skills and career advancement opportunities for workers across our community.

Beyond language development, the program has fostered community building and increased learner confidence. Both PCC and SEIU staff observed strong engagement, meaningful skill growth, and a collaborative learning environment throughout the cohorts.

“I liked getting to know my classmates.”



“I liked it very much; the instructor was patient and helped us practice the language a lot.”

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Looking Ahead

PDT is poised for continued growth through new partnerships, innovative programming, and a steadfast commitment to meeting workforce needs.

We are always looking for new clients, instructors, and ideas that help us expand learning opportunities and strengthen our community.

Help Shape What's Next

Have an idea for a new class? Interested in becoming an instructor or partnering with PDT? We'd love your input!

Scan or click the QR code to complete our short survey.



Professional Development and Training

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Thank you to all of our participants, partners, and clients for helping us to make lifelong learning possible!