Introduction:

Portland Community College is pleased to announce an enhancement to the student billing/payment system with the implementation of TouchNet. TouchNet’s electronic billing and payment system has been the top selection for more than 700 institutions of higher education around the country. The college will begin phasing in the TouchNet system during the Spring 2012 semester.

Some of the features and benefits to our students and parents/guardians of this new system include:

- **More Options** - Payments can be made online by electronic check, debit or credit card
- **Quicker Refund** - Student refunds can be deposited directly into your authorized checking or savings account
- **Time Convenience** - Students can view their bills, make payments, deposit, and view their payment history online 24/7, 365 days a year.
- **Flexible Access** - Students can authorize other users (such as parents/guardians) to view and/or make payments to their account
- **High Security** – The TouchNet system is certified compliant with the credit card security regulations, which means greater security for students and other authorized users
- **Easy Tracking** – Students can schedule future payments to be automatically withdrawn from your checking or savings account and avoid late fees
- **Green Support** - Electronic billing reduces paper usage

“Every moment is a teaching and learning opportunity”
Title III Steering Committee

Representatives & Next Meeting Reminders

Members:

Veronica Garcia  Dean of Student Affairs
Rhonda Boyd   Title III Project Director
Dee Wilson  Manager of Treasury & Bursar
Heidi Edwards    Student System Support Coordinator
Bert Logan  Financial Aid & Veteran Services Director
Marilyn Bader  Manager of Financial Aid System
Kathy McCutchen  Default Cohort Coordinator
Mary Kalafatis  Managing Director of PCC Foundation
Stedman Bailey  Financial Literacy Coord./ 1st Year Experience
Xiaobin Li  TSS Systems Analyst
Hank Schottland  TSS Manager
Daniel Dinh  Title III Project Administrative Assistant

Jody Potter  Student System Support Manager
Alfonso Chicharro  Military Billing Specialist
Linda Reisser  Student Development Dean (Cascade)
Marlo Urbina  Student Resource Specialist
Julie Davenport  ASPCC District Student Council (Cascade)
Todd Nishiwa  New Student Orientation & Advising
David Martinez  Student Outreach Orientation Coordinator
Ron Smith  Research Analyst
Mary Severson  Associate Dean of Students
Laura Massey  Institutional Effectiveness Director
Ken Dodge  Workforce Development Manager
Valorie Adler  Career Resource Center Coordinator

Next Meetings:

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<th>Date</th>
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| February 15, 2012 | CLIMB – Room 301 | Title III USDE Annual Report – Year One  
CAPP: College Account Payment Plans (Student Payment Plans) |
| March 21, 2012     | DC – Rose Room   | Call Centers- FA, Business, Registration: Phase 2  
Deletion for Non-Payment                                                                 |
| April 18, 2012   | SY – CC – Cedar Room | MyPCC Long-Term Portal Report and PCC Website Changes –  
Redesign and Schedule for Changes                                                                 |
Deletion for Non-Payment                                                                 |
| June 20, 2012    | DC – Rose Room   | Title III Assessment Framework  
Assessment of Veteran Students                                                                 |
| July 18, 2012    | TBA         | Title III: FLAIR Retreat Planning for 2012- 2014  
FLAIR Program: Year 2  
Accomplishments, 2011-2012                                                                 |

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