PCC Service Animal Procedures Concept Map

Not Allowed on Campus

- Companion and Emotional Support Animals or Pets
  - Provide general benefit
  - Used within therapeutic relationships
  - May be requested in housing

- Therapy Animals
  - The animal has to be clean and well cared for and the person using the service animal is responsible for any damage

Allowed on Campus

- Service Animals
  - Animal is trained to do specific tasks for benefit of person with disability
  - Does not need to have vest or badge or certification
  - Staff and Faculty
    - You can ask if the animal is providing services to mitigate disability, but you can not ask what type of disability
  - PCC Staff and Faculty have a responsibility to allow service dogs when they are working and under the control of a person who experiences disability
  - If there are questions or concerns they should be raised with Disability Services or the ADA Coordinator

People who use Service Animals

- The animal may be restricted from certain areas, but only if there is good reason
- The animal has to be under the person's control the whole time
- Individuals who experience disability and use a service animal for increased access can have the animal on campus in all areas they would normally be allowed to go

This Concept Map was created with Inspiration Software. PCC has site licensing for Inspiration. It creates graphic concept maps and an outline at the same time. Tools like this can help support a range of learners. Disability Services can provide training for interested groups.

Created by PCC Disability Services in April 2012
disability.services@pcc.edu
PCC Service Animal Procedures Outline

**Allowed on Campus - Service Animals**

I. Animal is trained to do specific tasks for benefit of person with disability

II. Do not need to have vest or badge or certification

**III. What Staff and Faculty need to know**

A. PCC Staff and Faculty have a responsibility to allow service dogs when they are working and under the control of a person who experiences disability

B. You can ask if the animal is providing services to mitigate disability but cannot ask what type of disability

C. If there are questions or concerns they should be raised with Disability Services or the PCC ADA Coordinator

**IV. What People who use service animals need to know**

A. Individuals who experience disability and use a service animal for increased access can have the animal on campus in all areas they would normally be allowed to go

B. The animal may be restricted from certain areas, but only if there is good reason

C. The animal has to be under the person's control the whole time

D. The animal has to be clean and well cared for and the person using the service animal is responsible for any damage

**Not Allowed on Campus – Pets, Therapy, Companion and Emotional Support Animals**

I. Companion Animals, Emotional Support Animals, and Pets

A. Provide general benefit

II. Therapy Animals

A. Used within therapeutic relationships

B. May be requested in housing

See the PCC Service Animal Procedures for full details.
[http://www.pcc.edu/resources/disability/policies/service-animals.html](http://www.pcc.edu/resources/disability/policies/service-animals.html)