What PCC Staff and Faculty need to know about Service Animals

When you see an animal on campus

How is the dog behaving?

A service animal must be a dog (or in rare cases, a miniature horse). All other animals are excluded (unless part of PCC program such as vet tech)

Working Dog Behavior
No Need to Ask Questions

Is in a harness or leash (unless obviously performing a task that requires being off leash)

Follows verbal or hand commands and remains "at attention"

Untrained Dog Behavior
Appropriate Personnel May Ask Two Questions

Is off of leash or harness (for example inside a purse or jacket)

Is engaging in "normal dog" behavior such as sniffing around or greeting people

Is having difficulty following commands of handler (partner)

Out of Control Animal
Dean of Students or Public Safety can Exclude Animal

Is barking, growling, jumping, soiling, etc

Is running loose

Is ignoring commands of handler (partner) or not being given direction

Questions One:
Is this animal needed on the basis of disability?

Individual who experiences disability has right to appeal

Exclusion review process must be individualized and should take into account relevant contextual aspects

Question Two:
What specific tasks has this dog been trained to perform?

Exclusion process must be documented at time of event with rationale for decision

Created Summer 2012 by Disability Services at PCC – Learn more at www.pcc.edu/disability
What PCC Staff and Faculty need to know about Service Animals

Try not to make assumptions about whether or not it is a service animal.

Remember, disability is hidden more often than not. Let the dog’s behavior dictate your course of action.

When you see a dog on campus (A service animal has to be a dog, or in rare cases, a miniature horse)

I. How is the dog behaving?

A. Working Dog Behavior

*No Need to Ask Questions*

1. Is in a harness or leash (unless obviously performing a task that requires being off leash)
2. Follows verbal or hand commands and remains "at attention"

B. Untrained Dog Behavior

*Appropriate Personnel May Ask Two Questions*

1. Is engaging in "normal dog" behavior such as sniffing around or greeting people
2. Is off leash or harness (for example inside a purse or jacket)
3. Is having difficulty following commands of handler (partner)

   *Questions One: Is this animal needed on the basis of disability?*
   
   *Question Two: What specific tasks has this dog been trained to perform?*

C. Out of Control Animal

*Dean of Students or Public Safety can Exclude Animal*

1. Is barking, growling, jumping, soiling, etc.
2. Is running loose
3. Is ignoring commands of handler (partner) or not being given direction
   
   ▪ Exclusion process must be documented at time of event with rationale for decision
   
   ▪ Exclusion review process must be individualized and should take into account relevant contextual aspects
   
   ▪ Individual who experiences disability has right to appeal