

June 15, 2023

23-166

EAB NAVIGATE FOR STUDENT SUCCESS MANAGEMENT
SYSTEM SOFTWARE

PREPARED BY: Michael Mathews, Director, Procurement & Contracting

FINANCIAL
RESPONSIBILITY: Heather Lang, Interim Vice President, Student Affairs

APPROVED BY: Dr. Adrien L. Bennings, President

STRATEGIC THEME: Belonging: Transform our learning culture toward creating a sense of belonging and well-being for every student; Delivery: Redefine time, place, and systems of educational delivery to create a more learner-centric ecosystem; Workforce: Respond to community and workforce needs by developing a culture of agility; Enterprise: Cultivate a long-term sustainable college enterprise.

REPORT: The college has a need to continue services with EAB Navigate Student Success Management System to support student success. EAB has provided an opportunity for a significant discount if we renew the contract by June 30.

A Student Success Management System (SSMS) is an enterprise-level system that enables students, faculty, administrators, advisors, and other student support professionals to work together to guide students towards their graduation and employment goals. An SSMS supports this through integrated communication, case management, appointment management, new student on-boarding, student needs intake surveys, academic planning, and registration tools.

EAB is an integral part of the foundation for guided pathways, gathering data to support strategic course scheduling and provides the functionality to support ease of enrollment and registration for students.

PCC staff determined that EAB Navigate is the current best fit and aligns with college partners in the Portland Metro Area. It also provides the needed integration with critical related technology systems such as AdAstra for course scheduling.

The 7% standard increase has been reduced to **3%**.

	2023-2024	2024-2025	2025-2026	2026-2027	2027-2028
Navigate	\$219,844	\$226,439	\$233,232	\$240,229	\$247,436
Administrativ	\$7,500	\$7,500	\$7,500	\$7,500	\$7,500
Total	\$227,344	\$233,939	\$240,732	\$247,729	\$254,936

Pursuant to the College Public Contracting Rule CCR-212 the College may enter into a contract without further competition for Proprietary Software Licenses.

There are currently no certified MWESB firms registered with Oregon COBID that provide Student Success Management Systems.

RECOMMENDATION: The Board of Directors authorizes the college to enter into a five-year contract with EAB for a sum not to exceed \$1,204,680.00.