

Technical Proficiency

1. Applies knowledge of standards, procedures, and regulations
2. Demonstrates technical skills
3. Applies knowledge of systems, limitations, and performance

Team Management

4. Establishes a clear understanding of roles, responsibilities, and expectations
5. Encourages and considers crew member input
6. Recognizes and manages conflicts
7. Adapts to crew personal differences
8. Performs crew debriefs

Workload Management

9. Recognizes and manages externally or self imposed time constraints
10. Prioritizes tasks to prevent interference with primary duties
11. Delegates tasks to avoid overload
12. Selects the appropriate level of automation to reduce workload

Situational Awareness Management

13. Establishes a shared understanding of status, goals, and plans
14. Seeks, evaluates, and utilizes available resources
15. Independently monitors and verifies equipment and crew member performance
16. Challenges faulty decisions, actions, or inaction of another crew member
17. Recognizes and resists distractions and lapses into inattention
18. Recognizes and manages the impact of stress and fatigue on performance

Decision Making and Planning

19. Establishes, communicates, and maintains “bottom lines” with backup plans
20. Assesses risks to prepare for expected or contingency situations
21. Considers personal and operational biases which may influence decision quality
22. Modifies decisions when operationally warranted
23. Acts decisively when the situation dictates