

Portland Community College Code of Conduct

- Portland Community College does not assign lenders to First-time borrowers. Loans are not transmitted to a lender until the student has selected a lender.
- Portland Community College does not refuse to certify a loan based on borrower's choice of lender. PCC will provide information if the student selects a lender not participating with PCC.
- Portland Community College will not enter into revenue-sharing arrangements with lenders.
- Portland Community College will not accept gifts of more than nominal value from lenders, guarantors and loan servicers.
- Portland Community College does not receive compensation for consulting services to lenders.
- Portland Community College does not allow lender staff to assume school call center or financial aid office staff functions.
- Portland Community College does not use advisory board members from lenders, guarantors or servicers.

Portland Community College maintains a neutral position with lenders and all staff members receive training concerning advising students about lenders. Basic information of what a lender is and the role, guarantors and services is encouraged so student can make good decision a borrowing or not borrowing.