

## The Yahoo! Toolbar

The toolbar from Yahoo! adds a search bar to Internet Explorer along with other functions including a pop-up blocker. Pop-up blockers can prevent *MyPCC* or *Blackboard* from working correctly.

If the Yahoo! Toolbar is preventing pop-ups you can:

- Set the toolbar to allow *MyPCC* and/or *Blackboard* to create pop-ups.
- Disable Yahoo's pop-up blocker.
- Uninstall Yahoo pop-up blocker.

*Please Note:* As of this writing, the current version of Yahoo! Toolbar does not block MyPCC or Blackboard pop-ups. You can download the latest version by going to <http://toolbar.yahoo.com>.

## Checking For the Toolbar

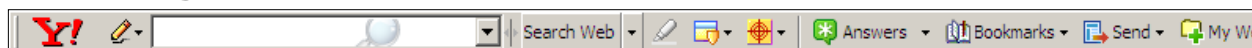


Figure 1 – The Yahoo Toolbar

If you don't see a big red **Y!** on your screen, you might still have it. To check:

- From *Internet Explorer*, click **View**, then **Toolbars** (see Fig. 2).
- Look for **Yahoo! Toolbar**. If you see it, click it to make the toolbar appear in the window.

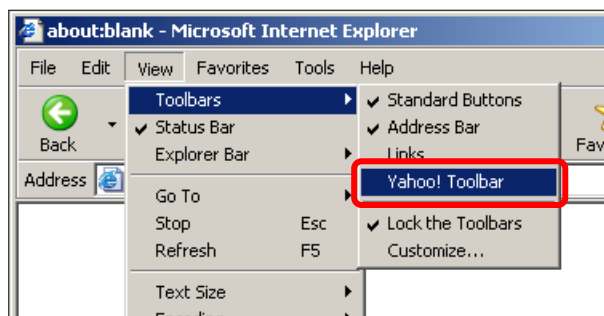


Figure 2 – Checking for Yahoo Toolbar

## The Pop-up Icon

The icon for the pop-up blocker looks like a tiny window with a shield in front of it (see Fig. 3-1). It changes to a little explosion picture when it blocks a pop-up (Fig. 3-2).

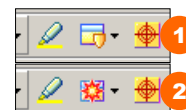


Figure 3 – Pop-up Blocker Icons

## Unblocking PCC

If Yahoo! is blocking one of PCC's pop-ups, you can try to set PCC as an allowed site. To do this:

- On the Yahoo! Toolbar, click the **Pop-up Icon**, then click **Always Allow Pop-Ups From...** (see Fig. 4).

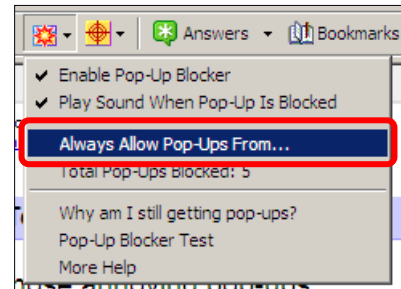


Figure 4 – Allow Pop-Ups

- In the Yahoo! Pop-Up Blocker window, under Sources of Recently Blocked Pop-Ups:
  - Highlight `my.pcc.edu` then click **Allow**. (see Fig. 5).
  - Highlight `pconline.blackboard.com` then click **Allow**.
- Click **Close**

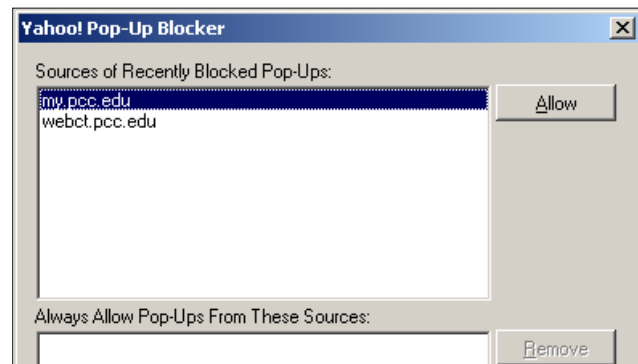


Figure 5 – Pop-Up Blocker Dialog

If setting PCC as an allowed site or if one or both PCC addresses don't show up in the list, you can try turning off all pop-ups:

- Click the **Pop-up Icon**, then uncheck **Enable Pop-up Blocker**. (see Fig. 6).

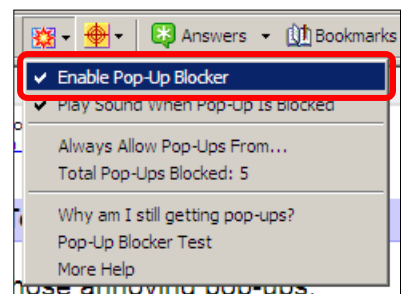
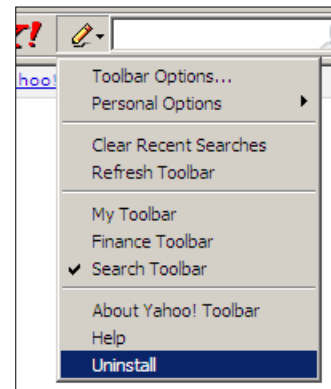


Figure 6 – Enable Pop-Ups

## Removing Yahoo! Toolbar

If you just want to get rid of the Yahoo! Toolbar, you can uninstall it. To do this:

- Click the **pencil icon** next to the big **Y!**
- Click **Uninstall** (see Fig. 7).
- A website will come up. Click the **Uninstall** button and close all *Internet Explorer* windows. The Toolbar will be gone next time you open *Internet Explorer*.



**Figure 7 – Removing Yahoo! Toolbar**

## A Final Note

If you have performed all of these steps and are still having problems with *MyPCC* or *Blackboard*, you may have other pop-up blockers installed.