

Leadership/Management

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Leadership

In complex organizations, leadership requires skills at both the tangible and visionary levels. Our training provides your leaders the opportunity to hone their abilities, learn cutting-edge best practices, apply new skills, and network with others.

Management / Supervision

Managers and Supervisors require skills that enable them to respond to a variety of situations with ease and flexibility. Our training programs provide interactive, hands-on training opportunities to develop and practice these vital skills.

Program Topics Include:

- Budgeting & Financial Management
- Business Writing
- Career Development
- Coaching
- Communication
- Conflict Resolution
- Creativity & Innovation
- Customer Service Excellence
- Diversity Training
- Effective Presentation Skills
- Facilitation
- Goal Setting
- Mentoring
- Personality Styles
- Project Management
- Quality Improvement
- Sales Training
- Strategic Planning
- Stress & Burnout
- Team Building/Leading Teams
- Time Management
- Train-the-Trainer
- Transition & Change
- Work-Life Balance



**Portland
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