

OVERVIEW

Customized & Workplace Training is a premier provider of customized training and development solutions for business, industry, and government worldwide. We develop customized training and development solutions that help maximize your profitability and sustainability in the global marketplace. Using a four-step process, we design your training program to meet the needs of your organization.

ANALYZING YOUR NEEDS

Employee training and development is an important investment for your organization. In collaboration with you, we assess your company's specific needs using a variety of assessment tools before we recommend training and development services. Our assessment tools include:

- Focus groups
- Document collection and analysis
- Site tours
- Management/employee interviews
- Employee skills assessments
- Job shadows

Based on the results of the needs assessment, we collaborate with you on next steps. If we recommend training, we work with you to design or select the most appropriate training materials and delivery methods to meet your company needs.

TRAINING PROGRAMS AT-A-GLANCE

Workforce Programs

CWT provides workforce programs for start-up preparation, new employee training, and company-specific certification programs.

Leadership / Management

Today's high-performance workplace requires managers to go "beyond the basics."

Technical Training

Customized technical training helps employees upgrade their skills to reach peak job performance.

Occupational Languages

Let us show you how to remove language roadblocks from everyday business activities and promote cross-cultural understanding.

Performance Management

Being busy is not the same as being successful. Our system shows you how to align employee performance with company goals.

Foundation Skills

Enhancing employee foundation skills, such as math, reading, writing and communication, makes a crucial difference in productivity, efficiency and quality.

Lean Business Practices

Lean means streamlining work flow for greater efficiency to focus on customer needs rather than on organizational bureaucracy. Maximize your financial and human resources by discovering how to work smarter, not harder.

CONVENIENT TRAINING THAT WORKS

Training is delivered at times and locations that accommodate your organization's work schedule. We can deliver training on the shop floor, via the Web, on CD or in the classroom. Most importantly, we work with you to establish company-specific criteria for measuring success and the return on your training investment.